

# National Grid DirectPay Service

for Natural Gas Customers in Rhode Island

The most efficient and convenient way to pay your National Grid natural gas bill. By simply filling out an authorization form and providing a voided check, you can enroll in DirectPay Service. Each month your natural gas bill amount will be automatically taken out of your checking or savings account at the financial institution of your choice. You will still receive your bill for natural gas service from National Grid and will have approximately 25 days to review the actual bill amount.

**Important Notice:** Beginning August 2011, the payment withdrawal day for all DirectPay Program participants will change to a new 15-day standard from the previous 25-day as mentioned above.

## DirectPay Service Authorization Agreement

*Keep this for your records.*

I authorize my financial institution

\_\_\_\_\_

BANK NAME

to deduct the amount of my monthly natural gas bill from my checking/savings account

\_\_\_\_\_

BANK ACCOUNT NUMBER

for National Grid. I understand that I am in full control of my payment, and that, if any time I decide to discontinue DirectPay Service, I will notify National Grid.

\_\_\_\_\_

DATE

Please allow 6-8 weeks for processing. Be sure to continue to pay your natural gas bill until you receive a gas bill that indicates you are authorized to participate in DirectPay Service.

Customer Service  
**(800) 870-1664**

Hearing & Speech Impaired  
**Dial 711**

Gas Leak Emergency  
**(800) 640-1595**

## DirectPay Service Authorization Form

\_\_\_\_\_

NATIONAL GRID NATURAL GAS ACCOUNT NUMBER

### Please pay from:

- Checking Account (enclose a voided check)
- Savings Account (request your Transit Routing Number or check with your bank regarding your Transit Routing Number)

The transit routing and account numbers are required by your bank for ACH transactions. Write these numbers in the fields provided below.

\_\_\_\_\_

BANK NAME

\_\_\_\_\_

9-DIGIT TRANSIT/ROUTING NUMBER

\_\_\_\_\_

BANK ACCOUNT NUMBER

By signing below, you (the account holder) authorize National Grid to initiate automatic payments from your designated checking or savings account to make payment to your National Grid natural gas account. Your signature also indicates your agreement to the terms and conditions set forth earlier on this page.

\_\_\_\_\_

CUSTOMER NAME (please print)

\_\_\_\_\_

CUSTOMER SIGNATURE

\_\_\_\_\_

DATE

**Please cut along the dotted line and mail this form to the following address:**  
National Grid, 300 Erie Blvd. W., Payment Processing, C-1, Syracuse, NY 13202

This is an important notice.  
Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.  
Este es un aviso importante. Sírvase mandarlo traducir.  
Avis important. Veuillez traduire immédiatement.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG  
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Questa è un' informazione importante, si prega di tradurla.

**Это очень важное сообщение.  
Пожалуйста, попросите чтобы  
вам его перевели.**

**Please do NOT send  
with your monthly  
payment for natural gas  
or electric service.**

