



Providing solutions for customers in need.

Contact the CAA nearest you:

Community Action Program, Belknap/Merrimack Counties
Concord 225-6880 Meredith 279-4096
Franklin 934-3444 Suncook 485-7824
Laconia 524-5512 Warner 456-2207

Rockingham Community Action
Portsmouth 436-3896, 1-800-639-3896
Raymond 895-2303
Salem 898-8435

Southern New Hampshire Services (Hillsborough County)
Manchester 647-4470, 1-800-322-1073
Nashua 889-3440, 1-877-211-0723
Peterborough 924-2243, 1-877-757-7048

Southwestern Community Services (Cheshire & Sullivan Counties)
Keene 352-7512, 1-800-529-0005
Claremont 542-9528

Strafford County Community Action
Dover 749-1334 Milton 652-9893
Rochester 332-3963
Farmington 755-9305

Tri-County Community Action (Coos, Carroll & Grafton Counties)
Berlin 752-3248 Littleton 444-6653
Colebrook 237-8168 Plymouth 536-8222
Lancaster 788-4477 Woodsville 747-3013
Carroll County 323-7400, 1-888-842-3835
Lebanon 443-6100

nationalgrid

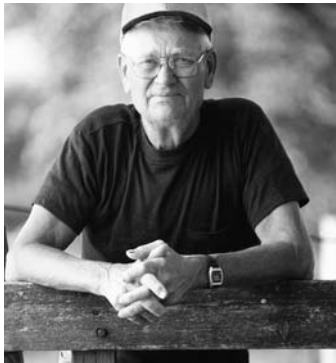


**REVISED
GUIDELINES**
Effective January 23, 2009



New Hampshire Electric Assistance Program

You may be eligible for a DISCOUNT of 5% to 70% on your electric bill.



What is the NH Electric Assistance Program?

• The **NH Electric Assistance Program (EAP)** gives eligible customers a discount on their monthly electric bills.*

• The discount is from 5% to 70% depending on your gross household income and household size.



• Customers of the following companies may apply for the discount:

- National Grid
- New Hampshire Electric Cooperative
- Public Service of New Hampshire
- Unitil Energy Systems

We know that electric customers sometimes need help paying their electric bill. The EAP discount helps make electric bills more affordable. Being able to pay the electric bill every month avoids the risk of service cutoff for nonpayment.

*Benefits and participation are subject to availability of funds.

The electric utilities are working with the six **Community Action Agencies (CAAs)** in the state to locate and enroll eligible customers.

Am I eligible?

You are eligible if:

- You are a renter or a homeowner who receives an electric bill from any of the companies previously listed.
- You have a gross household income that qualifies you at the time you apply.



Income Eligibility Guidelines

| Household Size | Gross Annual Income |
|----------------|---------------------|
| 1 | \$20,036 |
| 2 | 26,955 |
| 3 | 33,874 |
| 4 | 40,793 |
| 5 | 47,712 |
| 6 | 54,631 |
| 7 | 61,550 |
| 8 | 68,469 |

For households over 8, call your local CAA for income information.

Your local CAA can help you find out if you are eligible. Find the office nearest you on the list at the end of this brochure.

How do I apply?

• **Call your local CAA office.** They will tell you what to bring to your appointment.

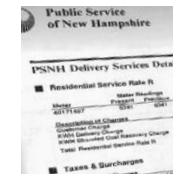


• **Have a copy of your most recent electric bill** handy when you call.

• **Keep your appointment** and bring all the paperwork CAA asks for.

• **If you cannot get to the office,** you can arrange for a phone interview or a home visit.

How is this program funded?



Customers of the participating utility companies support the EAP through part of the **System Benefits Charge** on their electric bill. The NH Legislature authorized the NH Public Utilities Commission to develop the statewide program as part of the electric utility deregulation.

Need more information?

For more information on the Electric Assistance Program, please contact your local CAA listed at the end of this brochure.