

# Summary of Rates

## Massachusetts 2011

### Landlord agreements

National Grid offers property owners the opportunity to automatically continue service if the current customer of records requests that service be terminated. This agreement eliminates the need to contact National Grid if such services are required.

### Street Lighting rates

In addition to the energy charges identified above for the Company's delivery service under its street lighting rates, the customer will also be charged a luminaire and, if applicable, a pole charge. These charges vary depending upon the size and type of street light fixture servicing the customer. Please see each tariff for more information.

### Peak and off-peak hours

On-peak hours are from 8:00 a.m. to 9:00 p.m., Monday through Friday. Off-peak hours are from 9:00 p.m. to 8:00 a.m., Monday through Friday, all day Saturday and Sunday, and holidays.

The holidays are: New Year's Day, President's Day, Memorial Day, Independence Day, Columbus Day, Labor Day, Veteran's Day, Thanksgiving Day, and Christmas Day. All holidays are the day of National Observance.

### Discount Rate for electric customers

We offer a Discount Rate Program for eligible low-income customers. You may qualify for the Discount Rate Program if you meet the criteria listed under R-2 Low Income Rate.

Some qualifying means-tested public benefits include: EAEDC, Food Stamps, Head Start, Mass Health, Mass Comm Blind Benefits, National School Lunch/Breakfast Program, Public Housing, Supplemental Security Income, TAFDC, Veterans Chapter 115 benefits, Veterans DIC Surviving Parent, Veterans Non-Service Pension, Fuel Assistance and Women, Infants and Children. Additional benefits not listed may qualify.

### Billing and payment services

For your convenience, we offer Payment Plans for past due balances, and Budget Plans for future balances. We also offer Direct Debit payments from your checking account.

### Where Can I Get More Information?

If you have questions, need more detailed information, or would like copies of the actual tariff rate schedules mentioned above, please visit our web site at

[www.nationalgridus.com](http://www.nationalgridus.com) or call National Grid's Customer Service Center at **1-800-322-3223**.

For up-to-date information or questions regarding the Basic Service prices and price changes, automated supplier information, or for a list of the current suppliers, please visit our web site or call National Grid at **1-888-466-3433**.

This is an important notice.  
Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.  
Este es un aviso importante. Sírvase mandarlo traducir.  
Avis important. Veuillez traduire immédiatement.

Questa è un' informazione importante,  
si prega di tradurla.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG  
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.  
Пожалуйста, попросите чтобы  
вам его перевели.

National Grid divides your bill into supply and delivery categories. Restructuring of the electric industry allows the customer to choose their supplier, the company that produces or generates electricity. National Grid is a delivery company, which means we will deliver electricity to you regardless of your choice of supplier.

### Supply of electricity – Basic Service

If you have not chosen a competitive supplier, we will purchase your power for you under the Basic Service rate. The Supplier Services portion of your electric bill identifies you as a Basic Service customer by displaying the term "Basic Service."

As a Basic Service customer, you have two pricing options available to you—a Fixed Rate and a monthly Variable Rate.

As the term implies, the Fixed Rate option offers a price that does not change over several months, and is provided for those customers who seek the convenience of having a more stable electric bill.

The monthly Variable Rate option offers a price that fluctuates monthly based upon the market price of the electricity being delivered to you.

National Grid will set the rates for each period based on its contract with the Basic Service provider(s).

Depending on your usage pattern you may, under either option, incur the same total cost for Basic Service over the applicable period.

### Fixed Rate

All residential and small commercial/industrial Basic Service customers are automatically placed on the Fixed Rate. Customers are allowed to choose the monthly variable rate option; however, they can only make this choice once.

The Fixed Rate will remain the same for several months at a time and will be based on the average monthly prices over the applicable period.

If you are on the Fixed Rate for Basic Service and decide to switch to a competitive supplier before the period is over, your electric bill will be recalculated. This means that your electric

bill for the current contract period, as defined by National Grid, during which you were on the Fixed Rate will be recalculated as if you were on the monthly Variable Rate. This ensures that all consumers pay the actual cost of the electricity they have used. This adjustment may be a credit or a debit, and will be reflected on your first bill after the switch is effective.

### Variable Rate

All medium and large commercial/industrial and street light Basic Service customers are automatically placed on the monthly Variable Rate. Customers are allowed to choose the Fixed Rate option; however, they can only make this choice once.

The monthly Variable Rate will change from month to month to reflect the actual cost of electricity purchased each month.

### Pricing Zones

Beginning March 1, 2003, the Independent System Operator for New England (ISO-NE), which oversees the power system and its flow of electricity, initiated a market design driven by geographic location/zone. Pricing aims to satisfy demand as economically as possible by zone. Prices are determined by power supply and the demand within a zone. Massachusetts has three zones: Northeastern MA/Boston (NEMA), Southeastern MA (SEMA), and Western/Central MA (WCMA).

### Basic Service Supply Prices

		2011	
		May-Oct	
<i>Fixed Price Option:</i>			
R-1, R-2, R-4, E		7.282¢	
G-1, S-1, S-2, S-3, S-20		7.247¢	
		2011	
		May-Jul	2011
			Aug-Oct
G-2, G-3	SEMA	6.887¢	7.280¢
	WCMA	6.922¢	7.186¢
	NEMA	6.763¢	7.164¢
<i>Variable Rate Option:</i>		July	August
R-1, R-2, R-4, E		7.400¢	7.595¢
G-1, S-1, S-2, S-3, S-20		7.411¢	7.493¢
G-2, G-3	SEMA	6.798¢	7.642¢
	WCMA	7.220¢	7.122¢
	NEMA	6.651¢	7.066¢
All prices ¢ per kWh.			

**Rate Regulation**

All of our rates are approved by the Massachusetts Department of Public Utilities (DPU). This regulatory agency is responsible for ensuring that electric rates are fair to customers and the Company alike. However, rates charged by power suppliers are not regulated by the DPU.

**Delivery Service Rates**

The following is a summary of National Grid's rates in effect as of July 1, 2011. The charges listed may change from time to time. Although selection of the rate is the responsibility of the customer, National Grid will gladly assist you in determining which rate schedule is most advantageous to you. Certain provisions apply to customers changing from one rate to another. The tariffs on file contain all of the actual terms and conditions.

**R-1 – Basic Residential Rate** – This delivery service rate is available for all domestic purposes in an individual dwelling or an individual apartment. It is the proper rate for most residential customers, as other rates require special situations. Service also is available for farm customers when National Grid delivers all electricity. A church and adjacent buildings owned and operated by the church also may be served by this rate unless separated by public ways.

Customer Charge	\$4.00 per month
Distribution Charge	
First 600 kWh	3.117¢ per kWh
Excess 600 kWh	3.779¢ per kWh
Transition Charge	0.013¢ per kWh
Transmission Charge	1.615¢ per kWh
Energy Efficiency Charge	0.667¢ per kWh
Renewable Energy Charge	0.050¢ per kWh

**R-2 – Low-Income Rate** – This delivery rate is available to residential customers for all domestic purposes in an individual private dwelling or an individual apartment. A customer may qualify for this rate if all of the following criteria are met: (1) customer of record, (2) eligible for the low-income home energy assistance program, or its successor program, for which eligibility does not exceed 200 percent of the federal poverty level based on a household's gross income. In a program year in which maximum eligibility for LIHEAP exceeds 200 percent of the federal poverty level, a household that is income eligible under LIHEAP shall be eligible for the low-income electric discount.,

and (3) receive any means-tested public benefit. For a complete list of public benefits and/or information on obtaining an application, see the following section of this insert entitled DISCOUNT RATE FOR ELECTRIC CUSTOMERS.

Customer Charge	\$4.00 per month
Distribution Charge	
First 600 kWh	3.117¢ per kWh
Excess 600 kWh	3.779¢ per kWh
Transition Charge	0.013¢ per kWh
Transmission Charge	1.615¢ per kWh
Energy Efficiency Charge	0.314¢ per kWh
Renewable Energy Charge	0.050¢ per kWh
Low Income Discount	25%

**R-4 – Residential Time-of-Use (Optional)** – This delivery rate is an optional rate for customers who would normally be served under Basic Residential Rate R-1. Customers are eligible for this rate if their average usage exceeds 2,500 kWh per month for a 12-month period (30,000 kWh annually).

Customer Charge	\$20.87 per month
Distribution Charge	
On-Peak	7.035¢ per kWh
Off-Peak	0.973¢ per kWh
Transition Charge	0.021¢ per kWh
Transmission Charge	1.383¢ per kWh
Energy Efficiency Charge	0.667¢ per kWh
Renewable Energy Charge	0.050¢ per kWh
Metering Charge	If Applicable

**G-1 – Small C&I General Service Rate** – This delivery rate is designed for small commercial and industrial customers with less than 10,000 kWh per month or demand of less than 200 kW per month. Delivery service under this rate is available for all purposes.

Customer Charge	\$10.00 per month
Unmetered Charge	\$7.50 per month
Distribution Charge	
First 2000 kWh	3.407¢ per kWh
Excess 2000 kWh	5.179¢ per kWh
Transition Charge	0.013¢ per kWh
Transmission Charge	1.779¢ per kWh
Energy Efficiency Charge	0.780¢ per kWh
Renewable Energy Charge	0.050¢ per kWh

**G-2 – General Service (C&I) Demand Rate** – The G-2 delivery rate is designed for medium commercial and industrial customers with more than 10,000 kWh per month and demand not exceeding 200 kWh per month. It is available for all purposes and includes both demand charges plus energy charges. This rate also

contains a variety of special clauses and conditions.

Customer Charge	\$16.56 per month
Distribution Charge	
Demand	\$6.00 per kW
Energy	0.451¢ per kWh
Transition Charge	0.006¢ per kWh
Transmission Charge	1.609¢ per kWh
Energy Efficiency Charge	0.780¢ per kWh
Renewable Energy Charge	0.050¢ per kWh

**G-3 – General Service (C&I) Time-of-Use Rate** – This delivery rate is designed for large commercial and industrial customers. It is mandatory for any customer who has a 12-month average monthly demand of 200 kWh or greater for three consecutive months. This rate contains a variety of special clauses and conditions. Peak and Off-Peak hours are defined later in the summary.

Customer Charge	\$200.00 per month
Distribution Charge	
Demand	\$3.92 per kW
Energy On-Peak	1.117¢ per kWh
Energy Off-Peak	0.364¢ per kWh
Transition Charge	0.009¢ per kWh
Transmission Charge	1.552¢ per kWh
Energy Efficiency Charge	0.780¢ per kWh
Renewable Energy Charge	0.050¢ per kWh

**Special Clauses and Conditions in Commercial and Industrial Rates**

Customers on Rates G-2 and G-3 are eligible to receive a discount for High Voltage Metering and Transformer Ownership (High Voltage Delivery) if the customer meets the criteria for receipt of the discounts. There are also other terms not summarized above. Please see each tariff for more information.

**S-1 – Company-Owned Street and Area Lighting Service Rate** – Street Lighting Service is available under this rate to any city, town, or other public authority. Service under this rate is contingent on Company ownership and maintenance of street lighting equipment.

**S-2 – Customer-Owned Street Lighting Service Rate** – This rate is closed to new customers effective March 1, 1998. Street Lighting Service is provided under this rate to any city, town, or other public authority. Service under this rate is contingent on customer ownership of street lighting equipment in an overhead street lighting

and Company maintenance of photocells and lamps.

**S-3 – Division of Ownership Street Lighting Service Rate** – This rate is closed to new customers for street lighting service in which the customer owns the underground street lighting system. This rate remains available for underground street lighting systems in which the customer owns the facilities upon which the Company places its poles and related street lighting equipment.

**S-5 – Customer-Owned Street and Area Lighting Service Rate** – This rate is mandatory for any municipal customer that has exercised its right under G.L.c 164 §34A of the 1997 Massachusetts Electric Utility Restructuring Act, or has transferred customer-owned lights from rates S-2 or S-3 to this rate. Service under this rate is contingent on customer ownership and maintenance of street lighting equipment.

**S-6 – Company-Owned Decorative Street and Area Lighting Service Rate** – This delivery service rate is available for full service, underground served, decorative street and area lighting applications owned by the Company to any Customer, inclusive of municipalities, governmental authority, or other public authority.

**S-20 – Company-Owned Sodium Conversion Street Lighting Service Rate** – This rate is available for any city, town, or other public authority normally served by Rate S-1 and participating in a conversion of the street light lamps to sodium vapor. Service under this rate is contingent on Company ownership and maintenance of street lighting equipment.

Distribution Charge	
S-1, S-2, S-3, S-6, S-20	0.556¢ per kWh
S-5	2.634¢ per kWh
Transition Charge	0.014¢ per kWh
Transmission Charge	1.337¢ per kWh
Energy Efficiency Charge	0.780¢ per kWh
Renewable Energy Charge	0.050¢ per kWh