

## Shared Facilities - Buildings

National Grid has Sales, Marketing and Brokering units located at the following locations that are also occupied by a Transmission Provider:

55 Bearfoot Road  
Northborough, MA 01532

300 Erie Boulevard  
Syracuse, NY 13202

National Grid has shared lawyers located at:

25 Research Drive  
Westborough, MA 01582

633 Pennsylvania Ave, NW, 6<sup>th</sup> floor  
Washington, DC 20004

144 Kensington Ave.  
Buffalo, NY 14214

1125 Broadway  
Albany, NY 12204-2505

300 Erie Boulevard  
Syracuse, NY 13202

280 Melrose St.  
Providence, RI 02907

## Shared Facilities – IT Resources

All information systems at National Grid USA are shared facilities. They exist in a networked environment in which all personnel computers and terminals have connectivity with file servers, application servers, UNIX servers, and a mainframe computer. Initial access to the network and access to all software applications and data is controlled by multiple levels of logon security and user authentication.

Authorized users have universal access to general business productivity applications. Examples of these would include but are not limited to; word processing, spreadsheet, presentation graphics, electronic mail (email), and Internet browser applications. At the next level, authorized users have access to business software applications and associated data that serve specific business functions. Examples include but are not limited to core financial systems, payroll systems, gas and electric operational systems, energy management systems, and work management systems. Access to these applications and associated data is not universally granted but is controlled with application-level security. Individual access to such a system is controlled by an administrator from the business function which has the responsibility for the data. A review of the application-level access rights verified that energy sales and marketing employees do not have access to systems that contain transmission system information or information acquired from non-affiliated transmission customers (restricted transmission data).

The systems listed below have application-level security. They contain restricted transmission data. However, the restricted transmission data was programmatically segregated and access to that data is controlled by creating and maintaining a list of authorized users at the application level. The energy sales and marketing employees can access only the portion of the application that does not contain restricted transmission data.

- ISO Settlement Information System (ISIS)
- Energy Accounting System (EAS)
- Transmission Customer System (TCS)
- Energy Resource System (ERS 2000)
- Business Objects (Information Warehouse)
- Infonet (company-wide intranet)

Energy sales and marketing employees also have access to PeopleSoft Accounts Payable, Accounts Receivable and the Supply Chain System (includes purchasing and inventory management). However, there is no transmission system information or non-affiliated transmission customer detail information in these systems. PeopleSoft ERP modules such as Work Management and Power Plant that contain transmission system information are not accessible to energy sales and marketing employees.

An employee's initial access to the networked environment is controlled and protected by generally accepted industry practices and commercially available security products. Deeper access into business applications and datasets is also controlled by industry accepted practices and is generally under the control of representatives of the business functions that have the responsibility for the data.