



## Process for Amending Business Practices

### I. Process

In the event that New England Power Company (NEP) plans to revise or add to any of its posted Business Practices, either for Schedule 21 or Schedule 20A Transmission Services, the following process for stakeholder review and input shall be followed:

- A redlined document containing proposed change(s) to the Business Practices shall be available for downloading from the “Proposed Changes to Business Practices” table.
  - The “Proposed Changes to Business Practices” table will indicate that the document was posted.
- Interested parties must forward comments no later than 30 days from the date posted.
- NEP will review all comments, develop a final draft and repost on the “Revised Practices” table.
- The Revised Practice will become effective 30 days after being posted, after which, the Business Practices document shall be updated with the revision.

### II. Contact

- Please forward comments by e-mail to:
  - [edward.m.kremzier@us.ngrid.com](mailto:edward.m.kremzier@us.ngrid.com)
- Or, by mail to:
  - Ed Kremzier
  - National Grid
  - 25 Research Drive
  - Westborough, MA 01582

### III. Tables

<b>Proposed Changes to Business Practices</b>	
<i>Proposed Change</i>	<i>Date Posted</i>
Removed OASIS	January 22, 2008
Removed Methodologies for Transmission Capacity	January 22, 2008

<b>Revised Business Practices</b>	
<b>Revised Business Practice</b>	<b>Effective Date</b>
	<b>February 17, 2008</b>

# Business Practices Document

## Schedule 21-NEP

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## Modifications Issued on January 22, 2008

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### Section 1

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<#>OASIS Staff Contact Info¶  
<#>OASIS Timing Requirements¶  
<#>Transmission Service Requests¶  
<#>Submittal Window¶  
<#>Pre-Confirmed Service¶  
<#>Reassignment of Transmission Service (Resale)¶  
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### Section 2

#### Business Practices

##### I. Introduction

###### a. Purpose of Document

This Business Practices document contains the procedures used by New England Power Company (“Transmission Provider” or “Company” or “NEP”) to provide transmission services pursuant to NEP’s Local Transmission Schedule, Schedule 21 (“Schedule 21-NEP”), a schedule contained within Section II of the ISO New England, Inc. (“ISO-NE”) Transmission, Markets and Services Tariff (“ISO-NE Tariff”). Section II of the ISO-NE Tariff is the ISO-NE Open Access Transmission Tariff (“ISO-NE OATT”). These practices (“Business Practices”) are intended to supplement and clarify the terms and conditions of service described in Schedule 21. Unless noted here as procedures implemented in compliance with the Federal Energy Regulatory Commission (“FERC”) Order No. 890, to the extent there is a conflict between these Business Practices and the ISO-NE OATT, the ISO-NE OATT controls. Reading the information in these Business Practices does not relieve the Transmission Customer of the obligation to read and understand (a) the applicable Tariffs and Service Agreements, (b) ISO-NE Market Rule 1, (c) ISO-NE Manuals, (d) ISO-NE Operating Procedures or associated business process requirements. All services provided and taken under any Tariff or Service Agreement are subject to the conditions and terms of the FERC approved tariffs regardless of the information contained in these Business Practices. The Company filed amendments to Schedule 21-NEP in compliance with Order No. 890 on October 11, 2007. These Business Practices may be modified according to the Company’s process for proposing Business Practice Amendments.

###### b. Overview of Transmission Service in New England

Effective February 1, 2005, ISO-NE began operating as the Regional Transmission Organization (“RTO”) for New England. NEP, along with other transmission owning companies, as signatories to the Transmission Operating Agreement with ISO-NE, became Participating Transmission Owners (PTOs) in this RTO. The governing document for providing transmission service in New England is the ISO-NE Tariff. The ISO-NE OATT provides the rates, terms and conditions for transmission service over the regional transmission system. Schedule 21 of the ISO-NE OATT provides the rates, terms and conditions associated with providing transmission service over the PTOs’ local transmission facilities. (Point-to-Point Service over the Phase I/II HVDC Transmission Facilities is provided under Schedule 20A, as outlined in separate Business Practices for Schedule 20A).

##### II. Definitions

Defined terms are capitalized in this document. Unless otherwise specified in these Business Practices, please refer to the ISO-NE Tariff, Section I, the ISO-NE OATT, and Schedule 21 for the definition of other terms capitalized in these Procedures.

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### III. Applicable Schedules

#### a. Services Applicable to these Business Practices

[Schedule 21](#) of the ISO OATT contains the terms and conditions that are common for all local transmission services that are provided by the PTOs. [Schedule 21-NEP](#) contains the Company's specific rates, terms and conditions for Local Service provided over the transmission facilities located within Company's service area. The Company offers Local Network Service, and Ancillary Service Schedule 1. Local Network Service includes provisions for transformation services, meter services, and distribution services. Schedule 21-NEP also provides for the rate terms for the provision of sole use facilities built to support the Network Customer (Direct Assignment Facilities Charge – [Schedule 21-NEP](#), Attachment DAF).

#### b. Additional Services Provided Under the ISO-NE OATT

The ISO-NE OATT contains the terms and conditions for regional transmission services over the Pool Transmission Facilities that are provided by ISO-NE. Transmission Customers interested in obtaining any of the services offered over these facilities should refer to [Schedules 8 and 9](#) of the ISO-NE OATT.

Schedule 20A of the ISO-NE ATT contains the terms and conditions that are common to all Schedule 20A Service Providers for transmission service over the Phase I/II HVDC transmission facilities. Schedule 20A-NEP contains the Company's specific rates terms and conditions for transmission service provided over these facilities. NEP offers both firm and non-firm Point-to-Point Service under Schedule 20A.

Additionally, generators interested in interconnecting to the regional transmission system should refer to [Schedule 22 or Schedule 23](#) of the ISO-NE OATT, which contains the terms and conditions that are common for all generator interconnection services that are provided by ISO-NE and the PTOs.

### IV. Ancillary Services

Only one Ancillary Service is provided under Schedule 21. This service, Scheduling, System Control and Dispatch Service, is required to be taken by all customers taking service under the Company's Schedule 21. It is not necessary for customers to request this Ancillary service via the OASIS. The Transmission Customer will automatically be billed for Scheduling, System Control and Dispatch Service based on its transmission service request. Please note that the customer may be responsible for acquiring additional ancillary services under the ISO-NE Tariff, as a customer taking service under the ISO-NE OATT. See [Schedules 2-7](#) of the ISO-NE OATT.

### V. Procedures for Arranging Transmission Service

In order to initiate service under this Schedule, an Application must be completed and forwarded to ISO-NE according to the instructions provided in the Application, along with the information requested under NEP's [New England Creditworthiness Guide](#). The Application will be reviewed according to the terms of Schedule 21-NEP. The customer will be notified with any questions and a Service Agreement will be forwarded for execution once the Application has been

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New England Power Company . . . . . ISO-NE¶

Susan Hodgson – Susan.Hodgson@us.ngrid.com . . . Br

uce Kay – BKay@iso-ne.com¶

Ed Kremzier – Edward.M.Kremzier@us.ngrid. . . [1]

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deemed to be complete, the terms of [NEP's New England Creditworthiness Guide](#) have been met **and all necessary studies are completed.**

[Applications should be directed to:](#)

[New England Power Company](#) [ISO-NE](#)  
[Susan Hodgson – Susan.Hodgson@us.ngrid.com](mailto:Susan.Hodgson@us.ngrid.com) [Bruce Kay – BKay@iso-ne.com](mailto:Bruce.Kay@iso-ne.com)  
[Ed Kremzier – Edward.M.Kremzier@us.ngrid.com](mailto:Ed.Kremzier@us.ngrid.com)

### VI. General Terms and Conditions

#### a. Creditworthiness

For the purpose of determining the ability of the Transmission Customer to meet its obligations related to [requested transmission](#) service, [NEP](#), may require reasonable credit review procedures [in accordance with Attachment L to Schedule 21 and NEP's New England Creditworthiness Guide as may be in effect from time to time.](#)

[NEP's](#) currently effective [New England Creditworthiness Guide](#) can be downloaded from: <http://www.nationalgridus.com/oasis/keydocs.asp>

#### b. Services and Rates

[NEP's](#) transmission services and rates can be found at: [http://www.nationalgridus.com/oasis/transmission\\_rate\\_summary.asp](http://www.nationalgridus.com/oasis/transmission_rate_summary.asp)

### VII. Designation of Network Resources

The New England market, as administered by [ISO-NE](#) is subject to central dispatch and as such, does not require the identification of Network Resources for the day-to-day operation of the markets. Schedule 21 [of the ISO-NE OATT](#), provides services consistent with the facilitation of the regional market and does not require an identification of Network Resources separate from that of ISO-NE as described in the [Designation and Termination of Network Resources Document provided at: http://oasis.iso-ne.com/documents/ferc\\_order\\_890.html](#)

### VIII. Studies

#### a. Studies for Local Service

[NEP](#) performs local system and interconnection studies under Schedule 21 of the [ISO-NE OATT](#). Studies performed either by [NEP](#) for service under this schedule or on behalf of the ISO are listed at: [http://www.nationalgridus.com/oasis/filings\\_studies.asp](http://www.nationalgridus.com/oasis/filings_studies.asp)

ISO-NE performs regional system studies that can be found at: <http://www.iso-ne.com/trans/rsp/index.html>

#### b. Generator Interconnection Studies

ISO-NE administers [interconnection](#) studies in accordance with [Schedule 22 and Schedule 23](#) of the ISO OATT. A list of these studies can be found at: [http://www.iso-ne.com/genrtion\\_resrcs/nwgen\\_inter/status/index.html](http://www.iso-ne.com/genrtion_resrcs/nwgen_inter/status/index.html)

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Requests for Firm and Non-Firm Point-To-Point Transmission Service provided for under the terms of Schedule 21-NEP should be made over the Company's OASIS site.¶
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