



Care & Share Energy Fund

Opens January 4, 2010

Summary

The Care & Share Energy Fund provides financial assistance for the elderly, disabled and those facing medical emergencies, as well as facing energy-related emergencies when no other assistance is available. Care & Share has provided help for more than 30,000 upstate households, regardless of the fuel used for heating.

Eligibility

To be eligible for Care & Share, the customer of record, or a member of their household, must:

1. Received a final termination notice on their utility bill or have a limited supply of heating fuel, and
2. 60 years or older, or
3. Disabled and receiving disability benefits, or
4. Medical emergency, and
5. Live within the National Grid service territory, and
6. Must have made four (4) customer payments within the last year if balance exceeds \$1,200.

The Care & Share Energy Fund is a program of "last resort." Customers must apply for all available Home Energy Assistance Program (HEAP) assistance before being considered for Care & Share. Care & Share grants are paid directly to energy suppliers or contractors performing work.

If approved, the maximum amount of the Care & Share grant will be \$200 or if the customer's bill is less than \$200, it will be for the size of the bill. However, if the customer applied last year, they must wait a full year before applying again (i.e. applied 2/1/09 must wait until 2/1/10). No early applications will be accepted.

How to apply

The American Red Cross administers the Care & Share Energy Fund in most areas in New York state served by National Grid. National Grid underwrites all Care & Share administrative costs.

Please advise eligible customers that they should contact their local chapter of the American Red Cross or the local agency responsible for the administration of the Care & Share Energy Fund. These agencies are listed by County. In some areas, agencies other than the American Red Cross administer the Care & Share Energy Fund.

If a customer is unable to complete an application through their local Red Cross, please contact the Consumer Advocate for your county for possible assistance at [1-800-642-4272](tel:1-800-642-4272).

Contributions

Every dollar contributed to the fund is tax-deductible and will make a difference for someone who desperately needs help to stay warm.

With your help, Care & Share will continue to offer emergency energy assistance to those who need it most.

Please join National Grid's stockholders and employees by contributing to help people in need.

To make contributions to the fund, please make checks payable to 'Care & Share Energy Fund', enclose it with your utility payment or mail it directly to:

Care & Share Energy Fund
c/o The American Red Cross
220 Herald Place
Syracuse, New York 13202
www.syrarc.org

nationalgrid

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