

MA Disclosure Label November 2011

Do you know where your power comes from?

Here is some information that can help you make the best decision for your energy needs.

As required by the Massachusetts Department of Public Utilities (DPU), we provide customers with what is known as a disclosure label. This label enables you, our customers, to look at the energy sources and air emissions of the power used to serve your needs. You can then compare energy labels from other electric suppliers to make the best choice based on your energy needs.

Our customers in New England are served by an integrated power grid, not particular generating units. The information provided is based on the most recent available information provided by our suppliers via the NEPOOL Generation Information System.

National Grid procures its electricity supply for Basic Service, on behalf of its customers, from system power contracts, not from specific generating units.

For additional information, you may contact National Grid at **1-800-322-3223**, **www.nationalgridus.com**, the Department of Public Utilities Consumer Division at **1-877-886-5066**, **www.mass.gov/dpu** or Massachusetts Division of Energy Resources, **www.mass.gov/doer**.

For additional information, as well as definition of terms, please go to www.nationalgridus.com

Generation Price

Average unit price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery.

Average use per month (kWh)

250	500	1000	2000	10,000	20,000	40,000
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- 8.265 cents per kWh for Residential Customers
- 8.045 cents per kWh for Small General Service Customers
- 8.074 cents per kWh for Medium/Large General Service Customers in the SEMA Zone
- 8.307 cents per kWh for Medium/Large General Service Customers in the WCMA Zone*
- 8.234 cents per kWh for Medium/Large General Service Customers in the NEMA Zone*

*Not applicable in Nantucket

Electricity Facts

Basic Service for National Grid Customers in Massachusetts

The prices shown are in effect 11/01/2011* for customers on the fixed pricing option. A monthly variable rate pricing plan is also available. Please contact National Grid for more information.

The prices and terms for **Basic Service** are regulated by the Department of Public Utilities. Budget billing is available to customers who wish to make fixed monthly payments. Customers may leave this service on their meter read date provided the company receives a minimum of two days notice.

Power Sources

Demand for this electricity product in the period 04/01/2010-03/31/2011 was assigned generation from the following sources:

Power Source	Known Resources	System Power	Total
Biomass	3%	1%	4%
Coal	0%	9%	9%
Hydro: Large	0%	3%	3%
Hydro: Small	0%	0%	0%
Imported Power	0%	6%	6%
Municipal Trash	2%	2%	4%
Natural Gas	1%	35%	36%
Nuclear	0%	29%	29%
Oil	0%	8%	8%
Other Renewable	0%	0%	0%
Solar	0%	0%	0%
Wind	1%	0%	1%

Labor Information

23% of the electricity from Known Resources came from power sources with union contracts with their employees.

0% of the electricity from Known Resources came from power sources that used replacement labor during labor disputes between 04/01/2010-03/31/2011.

NOTES

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- You may call National Grid at **1-800-322-3223**.

*3. Prices may be subject to change due to printing timing. Please go to www.nationalgridus.com for the most current rates.

Air Emissions

Carbon dioxide (CO₂), nitrogen oxide (NO_x), and sulfur dioxide (SO₂) emission rates from these sources, relative to the regional average and to the emission rates of a new generating unit.

