

**Program Administrator:** Niagara Mohawk Power Corporation d/b/a National Grid  
**Program/Project:** Residential High-Efficiency Heating and Water Heating and Controls Program  
**Reporting period:** Quarter 4 (October – December) 2009  
**Report Contact person:** Lynn Westerlind

1. Program Status

(a) National Grid had additional discussions with PSC Staff as the program has exceeded 2009 participant and spending targets and is utilizing 2010 and 2011 budgets. National Grid expects to exhaust 2009 – 2011 spending in early 2010. At the direction of Staff, the Company has participated with the other utilities to develop strategies to maximize the funding available to extend program funding to the most customers. National Grid will be providing this information to DPS Staff in January.

(b) There are no additional key aspects of program performance goals.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

(a) Marketing Activities

Events

Date	Event	Event Attendees	Location
10/01/2009	Human Services Conference	Human Services Agencies	Utica, NY
10/05/2009	Consumer Advocate Meeting-Watertown.	Human Services Agencies	Watertown, NY
10/06/2009	Consumer Advocate Meeting-Albany	Human Services Agencies	Albany, NY
10/14/2009	Consumer Advocate Meeting-Syracuse	Human Services Agencies	Syracuse, NY
10/20/2009	University Buffalo's Greener Shade of Blue and You	Residential Customers	Buffalo, NY
10/08/2009	Customer Service Appreciation Day	National Grid Employees	Syracuse, NY
10/06/2009	Press Release for Winter Heating Season Rates	Media- Was televised on local news channels	Syracuse, NY
10/20/2009	Town of Wilna Annual Informational Meeting	Residential Customers	Wilna, NY
10/22/2009	Joint Utility Meeting	National Grid and other utilities	Syracuse, NY

Date	Event	Location
11/03/2009	Contractors Meeting	Albany, NY
11/03/2009	Contractors Meeting	Glensfalls, NY
11/04/2009	Contractors Meeting	Syracuse, NY
11/04/2009	Contractors Meeting	Utica, NY
11/12/2009	EMPOWER NY Statewide Annual Meeting	Syracuse, NY

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Date	Event	Location
12/14/2009	VP Supply Counter Day – an informational display table at the supply house to educate contractors about our programs.	Syracuse, NY
12/14/2009	Sid Harvey’s Counter Day – an informational display table at the supply house to educate contractors about our programs.	Syracuse, NY
12/21/2009	Jordan Supply – an informational display table at the supply house to educate contractors about our programs.	Syracuse, NY
12/21/2009	Krell Supply – an informational display table at the supply house to educate contractors about our programs.	Syracuse, NY

(b) Evaluation Activities

National Grid is carrying out a process evaluation of its fast track programs. Interviews of program actors are underway.

(c) Other Activities

There are no other activities to report.

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

We have added a new staff member to the team who will be supporting the newly approved residential programs.

5. Additional Issues

There are no additional issues.

<b>Program Administrator</b>	Niagara Mohawk Power Corporation d/b/a National Grid
<b>Quarter</b>	2009 Quarter 4
<b>Filing</b>	Expedited Fast Track Gas Energy Efficiency Programs
<b>Program Administrator (PA) and Program ID</b>	NGRIDGA01
<b>Program Name</b>	Residential High-Efficiency Heating and Water Heating and Controls Program
<b>Program Type</b>	Residential Rebate
<b>Acquired Impacts This Quarter</b>	
Net first-year annual kWh <sup>1</sup> acquired this quarter	-
Quarterly net first-year annual kWh Goal	-
Percent of quarterly Net kWh Goal Acquired	
Net Peak <sup>2</sup> kW acquired this quarter	-
Quarterly Utility Net Peak kW Goal	-
Percent of quarterly Peak kW Goal Acquired	
Net First-year annual therms acquired this quarter	472,042
Quarterly Net Therm Goal	65,111
Percent of Quarterly Therm Goal Acquired	725%
Net Lifecycle kWh acquired this quarter	-
Net Lifecycle therms acquired this quarter	8,903,155
<b>Net Other Quarterly Savings (MMBTUs) Acquired</b>	
Coal	-
Kerosene	-
Oil	-
Propane	-
<b>Total Acquired Net First-Year Impacts To Date</b>	
Net first-year annual kWh acquired to date	-
Net first-year annual kWh acquired to date as a percent of annual goal	
Net first-year annual kWh acquired to date as a percent of 3-year goal	
Net cumulative kWh acquired to date	-
Net utility peak kW reductions acquired to date	-
Net utility peak kW reductions acquired to date as a percent of utility annual goal	
Net utility peak kW reductions acquired to date as a percent of 3-year goal	
Net NYISO peak kW reductions acquired to date	-
Net first-year annual therms acquired to date	675,016
Net first-year annual therms acquired to date as a percent of annual goal	444%
Net first-year annual therms acquired to date as a percent of 3-year goal	89%
Net cumulative therms acquired to date	675,016
<b>Total Acquired Lifecycle Impacts To Date</b>	
Net Lifecycle kWh acquired to date	-
Net Lifecycle therms acquired to date	12,734,042
<b>Committed<sup>3</sup> Impacts (not yet acquired) This Quarter</b>	
Net First-year annual kWh committed this quarter	-
Net Lifecycle kWh committed this quarter	-
Net Utility Peak kW committed this quarter	-
Net first-year annual therms committed this quarter	-
Net Lifecycle therms committed this quarter	-
Funds committed at this point in time	-
<b>Overall Impacts (Achieved &amp; Committed)</b>	
Net first-year annual kWh acquired & committed this quarter	-
Net utility peak kW acquired & committed this quarter	-
Net First-year annual therms acquired & committed this quarter	472,042

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<b>Program Name</b>	Residential High-Efficiency Heating and Water Heating and Controls Program
<b>Program Type</b>	Residential Rebate
<b>Costs</b>	
Total program budget	\$ 419,671
Administrative costs	\$ 727,238
Program Planning	\$ 2,183
Marketing costs	\$ 10,361
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 698,707
Direct Program Implementation	\$ (29)
Evaluation	\$ 13,331
Total expenditures to date	\$ 1,890,887
Percent of total budget spent to date	451%
<b>Participation</b>	
Number of program applications received to date	3,696
Number of program applications <i>processed</i> to date <sup>4</sup>	3,696
Number of processed applications <i>approved</i> to date <sup>5</sup>	3,696
Percent of applications received to date that have been processed	100%
<b>Carbon Emission Reductions (in tons)</b>	
Total Acquired Net First-Year Carbon Emission Reductions To Date	3,949
Total Acquired Cumulative Net Carbon Emission Reductions To Date	3,949
<b>NOTES:</b>	

<sup>1</sup> First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year.

<sup>2</sup> Peak is defined uniquely for each utility.

<sup>3</sup> Committed savings are defined as those for which funds have been encumbered by not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired."

<sup>4</sup> An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."

<sup>5</sup> The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made.

<sup>6</sup> See *CO<sub>2</sub> Reduction Values* tab.

<sup>7</sup> Until a naming convention for program ID is defined, the Company has used the first five characters to represent the PA, the sixth character represents G (gas) or E (electric), the seventh character represents A (residential), B (low income) and C (commercial) and the eighth and ninth characters are numeric in ascending order.