


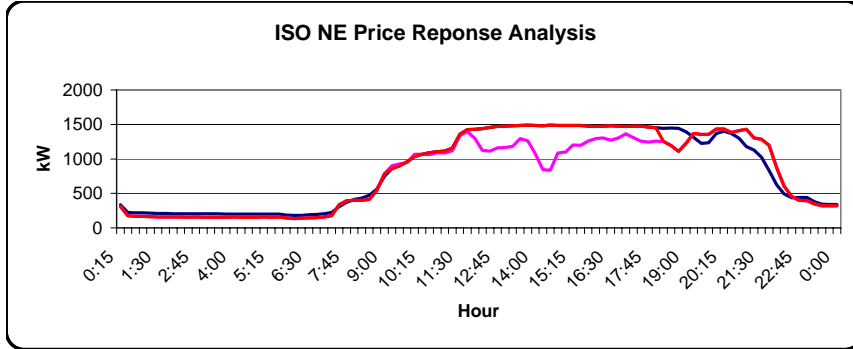




Retail Mall DR - Case Study

Date	Thursday, September 09, 2004
Average Weekday	
Actual Day	
Projected Day	



Average kW Reduction	300
Estimated Potential Credit ISO	\$180
Dollar Savings from kWh Reduction	\$162
Total Savings	\$342

*For LT and SLT programs National Grid will retain 15% of the credit for program administration

On September 9, 2004 the ISO NE called a "Price Response" event day from 7 a.m. to 6 p.m. The above customer initiated his load shed at approximately noon time through 6 p.m. With no customer complaints this customer will receive an estimated \$180 payment from ISO NE and realize savings of \$162.