



Off-Cycle Meter Read for Switch of Supplier

Off-cycle meter reads for switching suppliers is a tariff in National Grid’s Massachusetts, Nantucket, New Hampshire, and Rhode Island service territories. The filed tariffs are available on the Energy Supplier web pages (“Rate Tariffs”). Below is a summary including the process for requesting an off-cycle meter read.

1. Eligible Customers

State	Customers Receiving Service on Company Rate...
Massachusetts and Nantucket	G-3
Rhode Island	G-32 G-62 B-32 B-62
New Hampshire	G-1

2. Cost

The cost of the off-cycle meter read will be charged to the customer’s account.

State	Telemetered Customers	Non-Telemetered Customers
Massachusetts and Nantucket	\$84.00	\$115.00
Rhode Island	\$75.00	\$105.00
New Hampshire	\$78.00	\$102.00

3. Process for Requesting an Off-Cycle Meter Read

Customer:

- The customer must request an off-cycle meter read at least **5 business days prior to the requested switch date**.
- The customer request must be emailed to Supplier.Services@us.ngrid.com.
-

Energy Supplier:

- The supplier is required to submit an electronic 814 EDI enrollment for the off-cycle meter read account.

We have the right to accept or reject the off-cycle meter read request.