

# National Grid Budget Billing Plan

for Natural Gas Customers in Rhode Island



Budget Billing Plan is a monthly payment plan that spreads your natural gas costs more evenly throughout the year. This free service is available to all National Grid natural gas residential heating customers. You may sign up for a Budget Billing Plan by completing the application to the right. Please note that your account must be paid in full at the time of enrollment.

## Here's how a Budget Billing Plan works:

- ▶ Your initial budget amount is based on your average monthly natural gas bill from the previous 12 months. If your natural gas account has been open for less than 12 months, the budget amount will be estimated.
- ▶ National Grid looks at your energy use over the past 12 months and other factors to estimate your monthly payment going forward.
- ▶ The amount is reviewed every six months and adjusted—up or down—as needed, to prevent you from having a large credit or balance due at the end of your Budget Plan year. You pay only for the energy you use.
- ▶ Once enrolled, your natural gas account will remain on the Budget Billing Plan until you notify National Grid that you wish to cancel this service. If you miss two payments, you will be removed from the Budget Billing Plan.
- ▶ Customers may also sign up for Direct Payment Service in addition to the Budget Billing Plan. Direct Payment Service allows your natural gas bill payment to be automatically taken out of your checking or savings account at the financial institution of your choice.

Customer Service **1-800-870-1664**  
Hearing & Speech Impaired **Dial 711**

For more information regarding other payment options, please go to [www.nationalgridus.com/paymentoptions](http://www.nationalgridus.com/paymentoptions).

## Budget Billing Application

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Customer Name

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National Grid Natural Gas Account Number

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Service Address

Unit

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City

State

Zip

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Billing Address

Unit

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City

State

Zip

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Home Phone

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Business Phone

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E-Mail

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Customer Signature

Date

Please cut along the dotted line and mail this form to the following address. (Please do not send with your monthly payment for natural gas or electric service.)

Attn: Customer Contact Center C-3  
National Grid  
300 Erie Boulevard West  
Syracuse, NY 13202

**nationalgrid**

The power of action.™