

Your natural gas bill date and payment date may be changing.

Just as you try to use energy efficiently, our goal is to serve you as efficiently as possible. One step we have recently made in order to do that is to consolidate our gas and electric meter reading schedules. Instead of two visits each month, we will now read both your gas and electric meters on the same day at the same time.

Because we have not yet combined our billing systems, you will continue to receive **separate gas and electric bills** each month; with separate payments required for each. But you will now receive them at about the same time.

How this will affect you?

Changing the date we read your gas meter will change your gas bill date, and the date your bill is due each month.

- ▶ If you are on our Budget Plan, this change will not change the amount you pay.
- ▶ If you are on our DirectPay service, the date we read your gas meter will change your gas bill date. Your payment will be withdrawn 25 days after the date of the bill.
- ▶ All customers will still have a 25 day grace period to pay the gas bill. Customers will be notified if there will be a change to their electric cycle.
- ▶ Keep in mind that payment and budget plans are available that could help you better manage your bills. Please contact us if you would like to discuss these options.

We thank you in advance for your patience while we implement this new process. By operating more efficiently, we can better control our costs.

Please call us at [800-870-1664](tel:800-870-1664) if you have any questions.

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