

WeConnect

Energy news for our electric customers in Massachusetts



Visit nationalgridus.com for the latest in energy-saving tips.

Electric Emergency
1-800-465-1212
Customer Service
1-800-322-3223

Safely handle seasonal to-do lists.

The change of seasons brings with it a change in your to-do list. Here are some tips to keep in mind:

Indoors

- Remove window air conditioners or cover up to reduce drafts.
- Clear chimney and flue vents and have your fireplace checked.
- Seal any holes or cracks that could let cold air inside.
- Caulk around windows and replace any broken panes on storm windows and doors.
- Check or add insulation to attic if needed.

Outdoors

- Keep ladders and long-handled tools level when transporting to avoid coming into contact with overhead power lines.
- Look up before placing ladders or lifting long-handled tools so they do not come in contact with lines.
- Keep all tools at least 10 feet away from power lines.
- Use caution with metal siding, gutters and antennas, which can all conduct electricity.
- Always secure a ladder before use.



Prepare today to face colder days tomorrow.

With long summer days fading from view, now is the time to invest in some smart moves to help you face colder days ahead. Call **1-866-527-7283** to schedule a no-cost energy assessment of your 1-to-4 unit home. If upgrades are recommended, you may be eligible for:

- No-cost targeted air sealing of leaks in drafty areas of your home.
- Seventy-five percent off insulation installation (up to \$2,000).
- Rebates of up to \$3,500 on qualifying energy-efficient heating, cooling, and water heating equipment.
- The opportunity to apply for zero percent HEAT Loan financing for eligible upgrades.

Please visit ngrid.com/ma-home to learn more.



Keep costs steady with the Budget Plan.

Spread your billing costs evenly throughout the year with our Budget Plan. You still pay for the amount of energy used annually, but your use is divided by 12 months to determine your monthly payment.

With the Budget Plan you get the same convenient payment options, including automatic payment. To qualify your account must be current with no overdue balance.

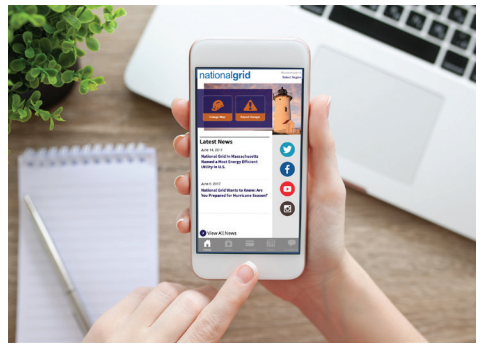
Visit nationalgridus.com to enroll.

We're mobile when you are.

When you're mobile you can use your smart phone to:

- Make a one-time payment.
- Find the nearest location to pay in person.
- Contact our emergency departments.
- Access safety tips.
- Access contact information.

Visit nationalgridus.com on your mobile browser or download our app from iTunes and Google Play stores.



Save time and go automatic with DirectPay.

DirectPay allows you to pay your bill automatically from a bank account, taking some time off of your to-do schedule. For a complete list of payment options, visit nationalgridus.com and click on the green "pay bill" button.



TTY service available.

TTY users can contact us about service, billing or to report an emergency. Dial **711** for the Relay Service and they will connect you with National Grid's Customer Service.

Choose renewable energy with GreenUpSM.

Our GreenUpSM program gives you the option to have all or part of your electricity produced by providers who generate power from renewable resources like wind, solar and hydroelectric, all while keeping us as your energy supplier. For details, visit nationalgridus.com and look for GreenUpSM under the Business Partners tab. This program is available to National Grid account holders who are current on their accounts.

Stay informed before, during, and after storms.

In addition to providing safety and restoration updates on nationalgridus.com, Facebook, Twitter and Instagram, we also offer text alerts. Sign up for the service by sending the word **STORM** to **NGRID (64743)**. Customers are not charged for alerts, but normal message and data rates may apply based on your mobile carrier plan. Text the word **STOP** to **NGRID (64743)** to opt out.

Employees score big for Boston Children's Hospital.

National Grid employees raised more than \$20,000 to benefit Boston Children's Hospital during a Corporate Cup challenge at Harvard Stadium. The 40 employees, who were either part of Team Dean or Team Marcy, faced off against 72 other teams in events such as ladder ball, plank challenge and tug of war. More than \$500,000 was raised to benefit patients. Visit nationalgrid.com to learn more about the efforts of our volunteers in your area.

In our community



Multi-family, apartment or business complex owners please post.

This is an important notice. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir.
Este es un aviso importante. Sirvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.
Questa è un'informazione importante,
Si prega di tradurla.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY
Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.

Stay away from downed power lines, and if you see one, call us right away at **1-800-465-1212**.