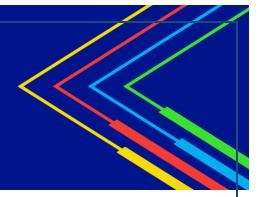
Water Street Substation Upgrade Hanover, MA FAQs



How long will this project take to complete?

The substation upgrade is scheduled to begin in the Spring of 2027 and be complete by the Fall of 2028. Pre-construction activities associated with the design of the project including field investigations are ongoing.

Where is this project taking place?

This project is taking place within National Grid's substation located at 191 Water Street in Hanover.

Why is this project happening?

A strong electrical transmission and distribution system is vital to our region's safety, security, and economic prosperity. It is necessary for National Grid to maintain and upgrade the aging infrastructure that supports electric lines to secure the safe transmission of electricity throughout the region.

Will my service be interrupted?

No. This work will be managed so that service interruptions are not planned.

Will this project impact traffic?

You will likely see an increase in material and equipment deliveries in and out of the substation.

Will National Grid inform the community about this project?

National Grid is undertaking extensive community outreach to inform neighbors, public officials, and other impacted stakeholders about the project.

Will you need to impact my property and if so, who's going to fix it?

No. All activities are planned to take place within the existing National Grid substation and adjacent established utility corridors.

For more information, who should I contact?

If you have any questions or concerns about the project, please contact:

Julia Kaplan Stakeholder Specialist Email: julia.kaplan@nationalgrid.com Phone: 857-939-0491

