

Mortimer- Pannell Rebuild Project

Project Information | May 2023

Dear Neighbor,

We are about to begin an infrastructure improvement project in your area that will help to provide safe and reliable energy to our customers. The Mortimer – Pannell Rebuild Project is an approximately 16-mile 115kV electric transmission line rebuild in Monroe County, NY. The project will replace aging transmission infrastructure, enhancing the electric grid in Western New York.

What to expect during construction:

- **Marking out of underground utilities** in the area.
- **Excavation** of the street and/or sidewalk areas.
- **Temporary changes to street parking.**
- **Traffic pattern changes.** Street traffic will be open during construction, and a flagger will be onsite during work hours. Please be aware of construction traffic signs and cones.
- **Street plates.** The project site will be secured and plated during non-work hours.
- **No interruption to service** for National Grid customers.
- **Restoration** of disturbed areas in accordance with DOT specifications.
- **Direct contact with our Outreach Team.** If you have questions or concerns, please call, or email our team.

Scam Awareness:

National Grid staff and contractors are required to carry photo IDs. If someone requests entry and does not have proper ID, don't let that person in. Call National Grid at 1-718-643-4050 or your local law enforcement.

National Grid does not request payment in person for work being performed. If you are solicited for money related to services, do not provide any information, and call us immediately.

Questions?

585-440-0446

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KEY PROJECT ELEMENTS

- What: Replacing over 100- year- old assets that are at the end of their useful service line.
- Purpose: Decreasing likelihood of potential line outages due to equipment failures
- Where: Monroe County in Upstate New York
- Hours: Typically, Monday – Saturday 7 AM – 7 PM
- Access: Typically, access to National Grid's corridor is from road crossings
- Other: Access matting may be used, and disturbances will be restored

Project Map



