

Business Practices Document

Schedule 21-NEP

Issued on February 21, 2008



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Section 2

Business Practices

I. Introduction

a. Purpose of Document

This Business Practices document contains the procedures used by New England Power Company ("Transmission Provider" or "Company" or "NEP") to provide transmission services pursuant to NEP's Local Transmission Schedule, Schedule 21 ("Schedule 21-NEP"), a schedule contained within Section II of the ISO New England, Inc. ("ISO-NE") Transmission, Markets and Services Tariff ("ISO-NE Tariff"). Section II of the ISO-NE Tariff is the ISO-NE Open Access Transmission Tariff ("ISO-NE OATT"). These practices ("Business Practices") are intended to supplement and clarify the terms and conditions of service described in Schedule 21. Unless noted here as procedures implemented in compliance with the Federal Energy Regulatory Commission ("FERC") Order No. 890, to the extent there is a conflict between these Business Practices and the ISO-NE OATT, the ISO-NE OATT controls. Reading the information in these Business Practices does not relieve the Transmission Customer of the obligation to read and understand (a) the applicable Tariffs and Service Agreements, (b) ISO-NE Market Rule 1, (c) ISO-NE Manuals, (d) ISO-NE Operating Procedures or associated business process requirements. All services provided and taken under any Tariff or Service Agreement are subject to the conditions and terms of the FERC approved tariffs regardless of the information contained in these Business Practices. The Company filed amendments to Schedule 21-NEP in compliance with Order No. 890 on October 11, 2007. These Business Practices may be modified according to the Company's process for proposing Business Practice Amendments.

b. Overview of Transmission Service in New England

Effective February 1, 2005, ISO-NE began operating as the Regional Transmission Organization ("RTO") for New England. NEP, along with other transmission owning companies, as signatories to the Transmission Operating Agreement with ISO-NE, became Participating Transmission Owners (PTOs) in this RTO. The governing document for providing transmission service in New England is the ISO-NE Tariff. The ISO-NE OATT provides the rates, terms and conditions for transmission service over the regional transmission system. Schedule 21 of the ISO-NE OATT provides the rates, terms and conditions associated with providing transmission service over the PTOs' local transmission facilities. (Point-to-Point Service over the Phase I/II HVDC Transmission Facilities is provided under Schedule 20A, as outlined in separate Business Practices for Schedule 20A).

II. Definitions

Defined terms are capitalized in this document. Unless otherwise specified in these Business Practices, please refer to the ISO-NE Tariff, Section I, the ISO-NE OATT, and Schedule 21 for the definition of other terms capitalized in these Procedures.



III. Applicable Schedules

a. Services Applicable to these Business Practices

Schedule 21 of the ISO OATT contains the terms and conditions that are common for all local transmission services that are provided by the PTOs. Schedule 21-NEP contains the Company's specific rates, terms and conditions for Local Service provided over the transmission facilities located within Company's service area. The Company offers Local Network Service and Ancillary Service Schedule 1. Local Network Service includes provisions for transformation services, meter services, and distribution services. Schedule 21-NEP also provides for the rate terms for the provision of sole use facilities built to support the Network Customer (Direct Assignment Facilities Charge – Schedule 21-NEP, Attachment DAF).

b. Additional Services Provided Under the ISO-NE OATT

The ISO-NE OATT contains the terms and conditions for regional transmission services over the Pool Transmission Facilities that are provided by ISO-NE. Transmission Customers interested in obtaining any of the services offered over these facilities should refer to Schedules 8 and 9 of the ISO-NE OATT.

Schedule 20A of the ISO-NE ATT contains the terms and conditions that are common to all Schedule 20A Service Providers for transmission service over the Phase I/II HVDC transmission facilities. Schedule 20A-NEP contains the Company's specific rates terms and conditions for transmission service provided over these facilities. NEP offers both firm and non-firm Point-to-Point Service under Schedule 20A.

Additionally, generators interested in interconnecting to the regional transmission system should refer to Schedule 23 of the ISO-NE OATT, which contains the terms and conditions that are common for all generator interconnection services that are provided by ISO-NE and the PTOs.

IV. Ancillary Services

Only one Ancillary Service is provided under Schedule 21. This service, Scheduling, System Control and Dispatch Service, is required to be taken by all customers taking service under the Company's Schedule 21. It is not necessary for customers to request this Ancillary service via the OASIS. The Transmission Customer will automatically be billed for Scheduling, System Control and Dispatch Service based on its transmission service request. Please note that the customer may be responsible for acquiring additional ancillary services under the ISO-NE Tariff, as a customer taking service under the ISO-NE OATT. See Schedules 2-7 of the ISO-NE OATT.

V. Procedures for Arranging Transmission Service

In order to initiate service under this Schedule, an <u>Application</u> must be completed and forwarded to ISO-NE according to the instructions provided in the Application, along with the information requested under NEP's New England Creditworthiness Guide. The Application will be reviewed according to the terms of Schedule 21-NEP. The customer will be notified with any questions and a Service Agreement will be forwarded for execution once the Application has been



deemed to be complete, the terms of NEP's New England Creditworthiness Guide have been met and all necessary studies are completed.

Applications should be directed to:

New England Power Company
Susan Hodgson – Susan.Hodgson@us.ngrid.com
Ed Kremzier – Edward.M.Kremzier@us.ngrid.com

ISO-NE
Bruce Kay – BKay@iso-ne.com

VI. General Terms and Conditions

a. Creditworthiness

For the purpose of determining the ability of the Transmission Customer to meet its obligations related to requested transmission service, NEP may require reasonable credit review procedures in accordance with Attachment L to Schedule 21 and NEP's New England Creditworthiness Guide as may be in effect from time to time.

NEP's currently effective New England Creditworthiness Guide can be downloaded from: http://www.nationalgridus.com/oasis/keydocs.asp

b. Services and Rates

NEP's transmission services and rates can be found at: http://www.nationalgridus.com/oasis/transmission rate summary.asp

VII. Designation of Network Resources

The New England market, as administered by ISO-NE is subject to central dispatch and as such, does not require the identification of Network Resources for the day-to-day operation of the markets. Schedule 21 of the ISO-NE OATT provides services consistent with the facilitation of the regional market and does not require an identification of Network Resources separate from that of ISO-NE as described in the Designation and Termination of Network Resources Document provided at: http://oasis.iso-ne.com/documents/ferc_order_890.html

VIII. Studies

a. Studies for Local Service

NEP performs local system and interconnection studies under Schedule 21 of the ISO-NE OATT. Studies performed either by NEP for service under this schedule or on behalf of the ISO are listed at:

http://www.nationalgridus.com/oasis/filings_studies.asp

ISO-NE performs regional system studies that can be found at: http://www.iso-ne.com/trans/rsp/index.html

b. Generator Interconnection Studies

ISO-NE administers interconnection studies in accordance with <u>Schedule 22</u> and <u>Schedule 23</u> of the ISO OATT. A list of these studies can be found at: http://www.iso-ne.com/genrtion_resrcs/nwgen_inter/status/index.html