

## Regarding the Release of Customer Information

---

This is an important notice.  
Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.

Este es un aviso importante. Sírvase mandarlo traducir.

Avis important. Veuillez traduire immédiatement.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG  
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Questa è un' informazione importante, si prega di tradurla.

Это очень важное сообщение. Пожалуйста,  
попросите чтобы вам его перевели.

Massachusetts consumers have the option to purchase electricity from a competitive supplier. If you choose a competitive supplier, your local electric distribution company will continue to deliver the electricity to your home or business, maintain lines, read your meter, provide customer and billing services, as well as respond to power outages.

To expand the range of competitive options available to electricity consumers in Massachusetts, the Department of Public Utilities (DPU) established guidelines that require each electric distribution company to compile a Customer Information List and make this List available to competitive suppliers licensed by the DPU. Competitive suppliers may use the information included on the List for electricity marketing purposes only. Competitive suppliers may offer products and services that may interest you.

Your information will also be provided if your city or town decides to aggregate and purchase electricity on behalf of eligible customers.

### **Information to be included on the Customer Information List**

The Customer Information List includes the name on your electric account, your mailing and service addresses, monthly

meter reading date and rate class, and your monthly kilowatt-hour usage (and demand where applicable) for the previous 12 months.

This information is included on the List unless you notify National Grid that you do not want this information included.

### **If you do not want your account information included on the Customer Information List**

Certain consumers may not want their information included on the Customer Information List. If you do not want your information included on the List, contact National Grid at the telephone number, email address or address below. National Grid will remove your information from all subsequent lists to competitive suppliers, but will provide your information to your city or town if it has a municipal aggregation program. If you do not want your information shared with a municipal aggregation program, you can also request that it not be provided by placing a “block” on your account. If you decide at a later date that you want your customer information included on the List or the “block” removed, you may contact National Grid using the number, email address or address on back.

Please include your name, account number, address and phone number in all correspondence.

Phone: **1-877-504-9018**

Email: **CustomerService@nationalgrid.com**

In writing: **55 Bearfoot Road  
Northborough, MA 01532**

For more information, please go to  
**[www.nationalgridus.com](http://www.nationalgridus.com)**

*Please keep this brochure for future reference.*