

# WeConnect

Energy news for our electric customers in Massachusetts



### Are you connected?

Learn how to receive storm alerts and information at [www.ngrid.com/connectma](http://www.ngrid.com/connectma)

Electric Emergency  
**1-800-465-1212**  
Customer Service  
**1-800-322-3223**

## Spring brings reduced energy prices.



You can anticipate lower bills this spring as energy costs decline.

Beginning May 1, typical residential electric customers using 500 kWh of electricity who receive Basic Service will see an electric bill that is 26 percent, or about \$32, lower than the winter months.

The decrease is driven by a reduction in the commodity cost of natural gas.

National Grid doesn't control electricity supply costs and doesn't make money on the electricity it purchases on behalf of customers; the cost is passed through to customers without mark up.

While power supply costs generally reflect a reduction in bills for the summer months, bills are likely to increase again next winter because of ongoing pipeline capacity constraints in New England, which limit the amount of natural gas available for electricity generation.

We encourage you to take control of your energy use year-round and learn about energy efficiency programs, savings tips and more by visiting [www.nationalgrid.com](http://www.nationalgrid.com) and clicking on Energy Efficiency Services.

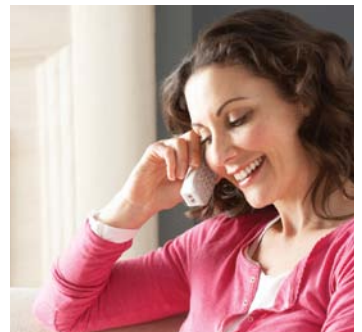
## It's a great time to schedule a no-cost home energy assessment.

If ice dams caused damage to your home this past winter, consider a home energy assessment.

Preventing and controlling ice dams begins with eliminating heat loss and keeping your entire roof the same temperature. Adding adequate insulation and sealing air leaks means ice dams will be reduced next winter, not to mention lower energy bills all year round.

You may be eligible for no-cost air sealing and 75 percent off (up to \$2,000) toward the costs of installing approved insulation. An energy specialist will conduct a no-cost home energy assessment to determine if these improvements are necessary in your home.

Terms and conditions apply. Please visit the website for details.



Call **1-866-527-SAVE (7283)** to schedule your assessment, or visit [www.nationalgrid.com/ma-energyaudit](http://www.nationalgrid.com/ma-energyaudit) to learn more.

## One small beetle is causing one big problem.

The Emerald ash borer, an invasive insect has been threatening our forests and landscapes by attacking ash trees across North America. Once trees die, the wood becomes extremely brittle, leading to unpredictable limb breakage, stem failure and uprooting. Falling trees and limbs from these trees could be a concern for our overhead electric lines causing an unavoidable increase in service interruptions.

You can help slow the spread of this invasive pest by not moving firewood from one community or region of the state to another. Instead, buy firewood from local vendors who comply with state firewood laws.



For more information, visit [www.emeraldashborer.info](http://www.emeraldashborer.info)

