

Are you being billed at the right rate? Check your rate code, please.

Be sure you are billed at the correct rate. Please check your rate code which can be found on your bill below your account number. If you are being billed incorrectly, please contact us at **1-800-732-3400**.

You can find more information on our rates by visiting ngrid.com/ma-gasrates.

Commercial and Industrial Customers

All Commercial/Industrial rates start with the letter “**G**.”

Your rate is determined by your meter capacity, load factors and your seasonal use of gas. The rates for customers for former legacy companies are listed below. Please check your area to see if you are on the correct rate.

BGC — Boston

C/I Rates are as follows:

Rate Classes G-41B through G-54B

Low Load = you use greater than or equal to 70 percent of your 12 month gas consumption between November – April

High Load = you use less than 70 percent of your 12 month gas consumption between November – April

G-41B Low Load Factor - Small

Your maximum hourly meter capacity is less than or equal to 500 cubic feet per hour

G-42B Low Load Factor - Medium

Your maximum hourly meter capacity is between 501 and 1,500 cubic feet per hour

G-43B Low Load Factor - Large

Your maximum hourly meter capacity is between 1,501 and 12,000 cubic feet per hour

G-44B Low Load Factor - Extra Large

Your maximum hourly meter capacity is greater than 12,000 cubic feet per hour

G-51B High Load Factor - Small

Your maximum hourly meter capacity is less than or equal to 500 cubic feet per hour

G-52B High Load Factor - Medium

Your maximum hourly meter capacity is between 501 and 1,500 cubic feet per hour

G-53B High Load Factor - Large

Your maximum hourly meter capacity is between 1,501 and 12,000 cubic feet per hour

G-54B High Load Factor - Extra Large

Your maximum hourly meter capacity is greater than 12,000 cubic feet per hour

Rate Classes G-41E through G-53E (former Essex Customers)

Low Load = you use greater than or equal to 73 percent of your 12 month gas consumption between November – April

High Load = you use less than 73 percent of your 12 month gas consumption between November – April

G-41E Low Load Factor - Small
Your normal annual usage is less than or equal to 22,000 therms

G-42E Low Load Factor - Medium
Your normal annual usage is between 22,001 and 100,000 therms

G-43E Low Load Factor - Large
Your normal annual usage is greater than 100,000 therms

G-51E High Load Factor - Small
Your normal annual usage is less than or equal to 45,000 therms

G-52E High Load Factor - Medium
Your normal annual usage is between 45,001 and 180,000 therms

G-53E High Load Factor - Large
Your normal annual usage is greater than 180,000 therms

**CGC – Colonial
C/I rates are as follows:**

Low Load = you use greater than or equal to 72 percent of your 12 month gas consumption between November – April

High Load = you use less than 72 percent of your 12 month gas consumption between November – April

G-41 Low Load Factor - Small
Your annual usage is less than or equal to 20,000 therms

G-42 Low Load Factor - Medium
Your annual usage is between 20,001 and 100,000 therms

G-43 Low Load Factor - Large
Your annual usage is greater than 100,000 therms

G-51 High Load Factor - Small
Your annual usage is less than or equal to 20,000 therms

G-52 High Load Factor - Medium
Your annual usage is between 20,001 and 100,000 therms

G-53 High Load Factor - Large
Your annual usage is greater than 100,000 therms