

June 2016

**nationalgrid**  
HERE WITH YOU. HERE FOR YOU.

# NATURAL GAS SAFETY CONNECTION

LONG ISLAND

Gas Emergency **1-800-490-0045** or call **911**  
Customer Service **1-800-930-5003**



## Being nosey can keep you safe.



**SMELL** – Being nosey is a good thing. If you suspect a natural gas leak in your home or neighborhood — it can produce a funny smell — similar to rotten eggs. But smell isn't the only way to detect a leak. You can see and hear a leak, too.



**SIGHT** – Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.



**SOUND** – Hearing an unusual noise like roaring, hissing or whistling.

### What to do if you suspect a leak

Don't touch switches or use the telephone or cell phone. Get outside immediately, or move to a safe area, and call **1-800-490-0045**, or call **911**.

Do not assume someone else will report the condition.

## Meet Nosey...

A new safety ambassador, developed in conjunction with the Northeast Gas Association, reminds us that being nosey can keep us safe.

Remember, if you smell gas, act fast.



## Natural gas finds a home in outdoor living spaces.

Patio heaters, gas fire pits and fireplaces and natural gas grills are increasing in popularity. **Regular inspection, cleaning and maintenance is the best way to ensure the safety, performance and reliability of all your natural gas appliances.**

Here are a few tips to remember when using your outdoor natural gas grill:

- Have a certified contractor do the job of running a gas line to your backyard porch or patio.
- Keep all natural gas outdoor appliances away from the sides of your house or any building.
- Always start your grilling season with a clean grill.
- Check the metal tubes (venturi) that extend under each burner for spiders and other insects that like to make a home in tubes (they can block gas flow and cause a fire).
  - Check the manufacturer's instructions to see if your grill has "spider guards" to prevent this problem.
  - If it doesn't, check and clean the metal tubes under each burner throughout the season.
- Make sure the gas grill is turned off or disconnected before cleaning.
- Use a small flexible brush to remove debris from the metal tube. Also use a thin wire, not toothpick, to gently clean the holes or ports of each burner.



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## Outdoor digging projects? Call **811** first.

Thinking about putting in a fence, a pool or planting shrubs or trees? The first thing to do is call **811** before you dig — it's a free service. And it's the law. When you call **811** we'll mark existing water lines, electric lines, cables and natural gas lines running underground.

When you make the free call to **811** a few days before you dig, you'll help prevent unintended consequences such as injury to you or your family, damage to your property, utility service outages to the entire neighborhood and potential fines and repair costs.



## Think safety first for pool heaters.

A natural gas heater can help you and your family get the most enjoyment from your backyard pool. Before taking a dip, remember that pool heaters need regular care to operate properly.

- Never try to service a pool heater on your own.
- If you have a regular pool service, make sure the heater is being checked annually.
  - o Make sure your pool heater is properly ventilated outside and never near windows.
  - o Check venting regularly to make sure it hasn't become blocked or broken.
- Natural gas pool heater lines can become blocked with anything from leaves to dead animals.
- Leaks — gas is delivered to the heater through a number of connections. All of these connections can develop leaks. Remember, if you smell gas, act fast — call us at **1-800-490-0045** or **911**.



## Summer is a great time for a heating system check-up.

Regular maintenance of your heating system can help keep it running safely and efficiently, while ensuring your comfort. Having this work done by a professional during the summer means you'll be ready to turn the heat back on during those first crisp days of autumn.

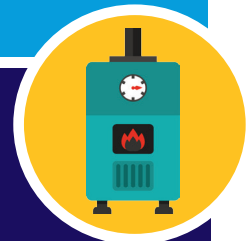
During the check-up, your repair professional may look at the following:

- Inspect and clean blower assembly (includes blower housing, blower wheel and motor).
- On older models, lubricate motor and inspect and replace fan belt if needed.
- Inspect evaporator coil, drain pan and condensate drain lines. Clean as needed.
- Inspect for gas leaks in gas furnaces.
- Inspect burner assembly — clean and adjust as needed.
- Inspect ignition system and safety controls — clean and adjust as needed.
- Inspect heat exchanger or heating elements.
- Inspect flue system — check for proper attachment to the furnace, any dislocated sections, and for signs of corrosion. Replace if necessary.
- Inspect control box, associated controls, wiring and connections.
- Clean or replace air filter.
- Inspect conditioned airflow system (ductwork) — check for leaks.

### While Your System Is Operating

- Check for proper ignition, combustion, venting, ventilation and the operations of all safety and limit controls.
- Listen for abnormal noise.
- Search for source of unusual odors.

**Follow up with National Grid if any unusual odors are detected.**



### This is an important notice. Please have it translated.

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Avis important. Veuillez traduire immédiatement.  
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XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY  
Это очень важное сообщение.  
Пожалуйста, попросите чтобы  
вам его перевели.