

Energy news for  
our gas customers  
in Long Island and  
the Rockaway Peninsula

Connect with us on



**nationalgrid**

**WeConnect**

Spring  
2019

Gas Emergency  
**1-800-490-0045**  
or **911**

Customer Service  
**1-800-930-5003**  
[nationalgridus.com](http://nationalgridus.com)

## Your safety tips ►

### Energy theft

Tampering or bypassing meters or piping puts lives in danger and threatens public safety. If you have information, call **1-800-322-2234**. Calls are confidential.



#### Reminder:

Our employees and contractors carry photo identification cards. Without the proper ID, don't let them in.

### Guard against ► carbon monoxide

Install carbon monoxide (CO) detectors on each level of your home. Test the detector regularly and replace batteries at least once a year.

## Your bill ►

### Easy online payments

Visit us online or use the National Grid app, available at iTunes or Google Play.

### Budget Plan

Avoid highs and lows and spread projected annual energy costs into 12 predictable monthly payments.

[ngrid.com/libillpay](http://ngrid.com/libillpay)

## A guide to springing forward



Digging up the landscape? Call **811** several days in advance before beginning any work. It's free and it's the law.



Plant trees to reduce your energy bill. Create shade in summer by planting trees that shed leaves on the south and east sides of your home.



As construction projects increase this spring be cautious. Follow traffic restrictions in work zones.



## CO poisoning symptoms



Feels like the flu; headache, dizziness, weakness, sleepiness, nausea, chest tightness.

If you suspect CO exposure  
► go outside immediately  
► call **911** or **1-800-490-0045**

## Energy Affordability Program (EAP)

Visit [ngrid.com/assist](http://ngrid.com/assist) to see if you qualify for a monthly EAP credit on your bill.

**Consumer advocates** are available to assist income eligible and vulnerable customers facing financial hardship. Call **1-631-348-6100** and ask to have a consumer advocate contact you.

## Help available for landlords

Our Leave on for Landlord program allows for continued service between tenants and automatic notification when renters move out. It's easy to get started!

Visit [ngrid.com/li-landlord](http://ngrid.com/li-landlord) to enroll today.





## Moving? Call us first.

Contact Customer Service at **1-800-930-5003** at least five days before moving so that we can schedule a technician to visit your home. You must be prepared to provide access to your meter. Doing so ensures you will get an accurate final bill and you won't be billed for service beyond the date of your responsibility.

## Hablamos su idioma

National Grid se complace en ofrecerle los mensajes de las facturas y otras comunicaciones en español. Llámenos al **1-800-930-5003/ 1-631-755-6200** (Long Island / Rockaway Peninsula) para escoger esta opción gratis. Usted puede hablar también con un representante Hispano o utilizar nuestros servicios automatizados de teléfono, que están también disponibles en español. Visite nuestro sitio Web de Español **[nationalgridus.com](http://nationalgridus.com)** seleccione español.



## You may choose a natural gas supplier

The NaturalChoice<sup>SM</sup> Program gives qualifying residential and business customers the power to choose their natural gas supplier (energy services company). No matter who you choose as your supplier, we will maintain the local gas distribution network, and are available 24/7 for gas emergencies. **[ngrid.com/lisupplieroptions](http://ngrid.com/lisupplieroptions)**



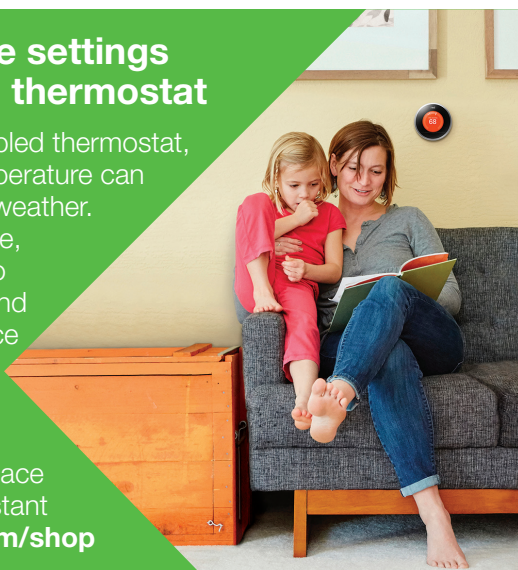
## Upgrade and save

The average water heater lasts approximately 10 to 15 years. Consider upgrading to an ENERGY STAR® – qualified appliance.

## Adjust home settings with a Wi-Fi thermostat

With a Wi-Fi-enabled thermostat, your home's temperature can change with the weather. Use a smartphone, tablet or laptop to adjust settings, and lowering the device can trim your energy bill up to \$180 per year.

Visit our Marketplace and get a \$75 instant rebate. **[ngrid.com/shop](http://ngrid.com/shop)**



## Shine a light on savings

Replace old lighting with ENERGY STAR® certified LED light bulbs and use up to 90% less electricity. Plus, your new lights will last approximately 25 times longer.

## Smitten Mitten drive

National Grid partnered with the Society of St. Vincent de Paul to collect new and gently used mittens and gloves for the organization's Smitten Mitten drive. Employees collected more than 130 pairs of mittens and hundreds of toiletry items to distribute to chapters serving Albany, Buffalo and Long Island. Visit **[svdpusa.org](http://svdpusa.org)** to learn more about the organization's mission.



### Multi-family, apartment or business complex owners please post.

**This is an important safety notice. Please have it translated.**  
**See "select language" link at [nationalgridus.com](http://nationalgridus.com)**

Vea el enlace «seleccionar idioma» en [nationalgridus.com](http://nationalgridus.com)  
Voir le lien «sélectionner la langue» sur [nationalgridus.com](http://nationalgridus.com)  
Vedere il collegamento "seleziona lingua" su [nationalgridus.com](http://nationalgridus.com)  
Ver a ligação "selecionar língua" em [nationalgridus.com](http://nationalgridus.com)  
См. ссылку "Выбрать язык" на сайте [nationalgridus.com](http://nationalgridus.com)  
Xem liên kết "lựa chọn ngôn ngữ" tại [nationalgridus.com](http://nationalgridus.com)

## Smell gas. Act fast.

Gas Emergency?

**1-800-490-0045**  
or call **911**