



nationalgrid

weconnect

Energy news for our gas customers
on Long Island and the Rockaway Peninsula

Gas Emergency
1-800-490-0045 or 911

Customer Service
1-800-930-5003

ngrid.com |    

fall 2019

Supporting community literacy programs.

Our employees supported The Book Fairies, an organization dedicated to promoting reading. We filled 40 large boxes with donations that will be used to supply, maintain and refresh bookshelves in underserved communities. Visit thebookfairies.org to learn more.



Shared meters are illegal.

Please contact us if you suspect a shared meter. A shared meter is illegal and building owners can incur large fines. Tenants should only pay for the gas that is provided to their apartment or areas under their control.



Call us before starting home remodeling.

Contact us at **1-800-930-5003** prior to beginning major renovations to your home. If you're looking to expand your natural gas service in Long Island or the Rockaway Peninsula, we will not be able to meet your request unless the Northeast Supply Enhancement Project (NESE) is approved and comes online.



Never hang items from gas pipes. Doing so could weaken joints, causing a leak.



Pay your bill automatically from your bank account with DirectPay.
ngrid.com/autopay



It's easier than ever to check your rates.
ngrid.com/servicerates

Programs to help you manage your bill.

Budget Plan

Avoid the highs and lows of seasonal bills by spreading your projected annual energy costs into 12 predictable monthly payments.

ngrid.com/balancemybill

Project Warmth

This program covers Long Island families struggling from recent financial hardships. Supported by National Grid, local businesses and not-for-profit agencies, the program runs from December until funds are exhausted. Visit **ngrid.com/discount** or call **211** or **1-888-774-7633**.

Energy Affordability Program

EAP provides a bill credit for income-eligible customers who receive HEAP, Medicaid, Food Stamps, Supplemental Security Income, or similar assistance. Contact **1-718-403-2216**.



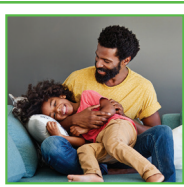
Consumer advocates

Our advocates connect income-eligible customers experiencing financial hardship to programs and services that could help. Call **1-800-930-5003** to connect with an advocate in your area.



Take steps to avoid carbon monoxide poisoning.

Protect yourself from carbon monoxide (CO) poisoning by scheduling a heating system checkup with a licensed professional. You should also install CO detectors on every level of your home. If your carbon monoxide detector sounds, go outside immediately and call **1-800-490-0045** or **911**.



Homeowners, renters may qualify for energy checkup.

Income-eligible customers can call the Home Energy Affordability Team (HEATSM) to help manage energy costs and increase comfort. HEATSM provides qualifying Long Island customers a no-cost Home Energy Assessment. Based on the findings you could be eligible for *no-cost upgrades that may include: attic insulation, gas and water heating, and smart thermostats. Contact **NGridLIHEAT@clearesult.com** or **1-844-375-HEAT (4328)**.

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Join National Grid and National Grid Foundation in support of the Leukemia and Lymphoma Society's Light the Night Walk, Saturday, Oct. 19, Eisenhower Park, East Meadow, NY.

lightthenight.org/li

Multi-family, apartment or business complex owners please post. This is an important safety notice. Please have it translated. See "select language" link at ngrid.com

Vea el enlace «seleccionar idioma» en ngrid.com
Voir le lien «sélectionner la langue» sur ngrid.com
Vedere il collegamento "seleziona lingua" su ngrid.com

Smell gas. Act fast. Gas Emergency?
1-800-490-0045 or call **911**

Ver a ligação "seleccionar língua" em ngrid.com
См. ссылку "Выбрать язык" на сайте ngrid.com
Xem liên kết "lựa chọn ngôn ngữ" tại ngrid.com