

# Important Information for National Grid Customers in Rhode Island

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Retail electric supply competition was phased in beginning on July 1, 1997. Since that time, the services by National Grid have been separated into two parts—delivery and supply. This means you and all other Rhode Island consumers have the option to purchase electricity supply from a Non-Regulated Power Producer (also known as Competitive Suppliers). If you choose a Competitive Supplier, National Grid will continue to deliver the electricity to your business, maintain lines, read your meter and provide customer and billing services and respond to emergencies.

In order to expand the range of competitive options available to electricity consumers in Rhode Island, the Public Utilities Commission has approved the release of non-residential information on a Customer Information List. Effective December 2005, National Grid made this Customer Information List available to registered Competitive Suppliers. Competitive Suppliers may use the information included on the Customer Information List for the marketing of energy-related products and services only.

## **Information to be included on the Customer Information List**

The Customer Information List compiled by National Grid includes the name on your electric account (corporate name), your mailing and service addresses, and energy information including rate class, 12 months historical usage information (kWh, kW, and kVa if applicable), meter read cycle and voltage indicator. Your company will appear on the Customer Information List unless you notify National Grid that you do not want this information included (see over).

National Grid has updated the Customer Information List on a quarterly basis since March 2006.

## **Benefits of having your information included on the Customer Information List**

National Grid is committed to taking all appropriate steps to bring the benefits of the competitive electric industry to consumers. By having your account information included on the Customer Information List, you are improving the ability of Competitive Suppliers to offer you electricity-related products and services. These products and services may provide savings, as well as other benefits that may be of interest.

## **If you do not want your account information included on the Customer Information List**

Certain consumers may not want their account information included on the Customer Information List. If you do not want your information included on the Customer Information List, contact National Grid at the telephone number, web site or address below. National Grid will remove your information from all subsequent Customer Information Lists. If you decide at a later date that you want your account information included on the Customer Information List, you can contact National Grid using the number, web site or address below.

Please include your name, account number, address and phone number in all correspondence.

Phone: **1-877-504-9018**  
Email: **CustomerService@nationalgrid.com**  
Internet: **[www.nationalgridus.com/optout](http://www.nationalgridus.com/optout)**  
In writing: **55 Bearfoot Road  
Northborough, MA 01532**

