

Looking for an easier way to pay your bill?

We offer a variety of bill payment options. Visit www.nationalgridus.com for a complete list.

Budget Plan

With the Budget Plan you can spread out your energy costs over the course of the year, so your bill is more predictable. You'll still pay for the exact amount of energy used annually, but your consumption rate is divided by 12 to determine your monthly budget amount.

Automatic payments

Never worry about late payments again. We offer payment plans that automatically withdraw funds from your bank account.

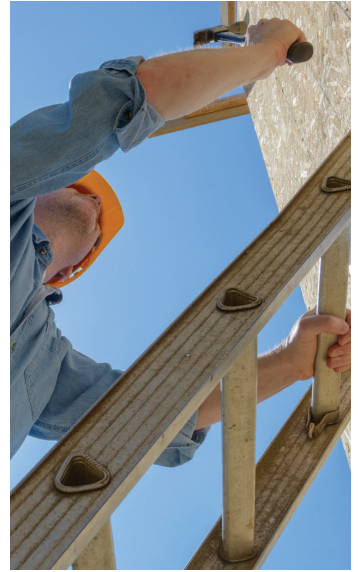
One-time payment options

You can make a one-time payment for single or multiple accounts using your bank, checking or savings account.

Tips for working safely outdoors.

The spring thaw means turning our attention to home and garden projects. Keep safety in mind when heading outdoors.

- Overhead power lines are not insulated, and carry enough energy to cause serious injury or even death. Regard all wires as live.
- Stay at least 10 feet away from residential electric lines and equipment.
- Look up and keep ladders at least 10 feet away from power lines when carrying, moving, and raising them.
- Keep away from wires when working with tools, pipe, lumber or siding—all of which can conduct electricity.
- Make sure the area is clear of wires before working near trees or shrubs.
- Never attach or tie anything off to power lines or electrical equipment.



Stay connected. Stay informed.

We offer a number of ways to stay connected before, during and after a major storm.

Receive text alerts.

Sign up for state-level broadcast text alerts by texting the word **STORM TO NGRID (64743)***.

Get restoration information.

Text the word SUM followed by your town, county or state to **NGRID (63743)***. For example, if you live in Syracuse, simply text **SUM Syracuse to NGRID (64743)**.

Sign up for email alerts.

Create an online profile with us and you'll be able to receive emergency email alerts during storms and other incidents.

For more information, visit www.nationalgridus.com/connect

*We do not charge customers for text alerts, but normal message and data rates may apply based on your mobile carrier plan. You can opt out by texting the word STOP to NGRID (64743).

Help a loved one to remember to pay their bill.

If you have a friend or relative who occasionally neglects bills, you can help them with our Third Party Notification program. Any customer can designate a relative, trusted friend or agency to be a caregiver and receive copies of notices should the account become overdue. The caregiver is in no way responsible for bill payment, but can alert the customer if there is a problem. For additional information, please call Customer Service at **1-800-642-4272**.

Attention customers with life-sustaining devices.

If you rely on electrically operated medical devices or have other special medical needs, it is important to be prepared for a power outage. Please complete and mail in a Notification of Special Needs form. Visit www.nationalgridus.com or call Customer Service at **1-800-642-4272**

This is an important notice. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir.
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Avis important. Veuillez traduire immédiatement.
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Si prega di tradurla.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY
Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.

Smell gas. Act fast.

Gas Emergency?

1-800-892-2345

or call **911**