Street Lighting rates
In addition to the energy charges identified above for National Grid’s delivery service under its street lighting rates, the customer will also be charged a luminaire fee and, if applicable, a pole charge. These charges vary depending upon the size and type of street light fixture servicing the customer. Please see each tariff for more information.

Peak and Off-peak hours
On-peak hours are from 8:00 a.m. to 9:00 p.m., Monday through Friday. Off-peak hours are from 9:00 p.m. to 8:00 a.m., Monday through Friday, all day Saturday and Sunday, and holidays. The holidays are: New Year’s Day, President’s Day, Memorial Day, Independence Day, Columbus Day, Labor Day, Veteran’s Day, Thanksgiving Day, and Christmas Day. All holidays are the day of National Observance.

Discount Rate Program
If you meet the criteria, you may qualify for the Discount Rate for Electric Customers. You may qualify for the Discount Rate Program if you meet the criteria listed under R-2 Low Income Rate. Some qualifying means-tested public benefits include: EAEDC, Food Stamps, Head Start, Mass Health, Mass Comm Blind Benefits, National School Lunch/Breakfast Program, Public Housing, Supplemental Security Income, TAFDC, Surviving Parent, Veterans Non-Service Pension, Fuel Assistance, and Women, Infants and Children. Additional benefits not listed may qualify.

Landlord agreements
National Grid offers property owners the opportunity to automatically continue service if the current customer of record requests that service be terminated. This agreement eliminates the need to contact National Grid if such services are required.

Billing and payment services
For your convenience, we offer Payment Plans for past due balances, and Budget Plans for future balances. Budget Plans spread payments out more evenly across the year. We also offer Direct Debit payments from your checking account.

Energy Efficiency
Customers can visit ngrid.com/savenergy for energy savings tips and incentives on a wide variety of energy efficient home equipment, such as smart power strips and programmable thermostats.

Where Can I Get More Information?
If you have questions, need more detailed information, or would like copies of the actual tariff rate schedules mentioned above, please visit our web site at ngrid.com/ma-tariff or call National Grid’s Customer Service Center at 1-800-322-3223.

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## Delivery of electricity
Delivery charges enable National Grid to operate and maintain our electric system safely and reliably. Unlike the Supply section of your bill, National Grid does make a profit on the Delivery section.

### Rates for R-1 Delivery Service

<table>
<thead>
<tr>
<th>Mar-20</th>
<th>Apr-20</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.004¢</td>
<td>11.315¢</td>
</tr>
</tbody>
</table>

### Rates for R-2 Delivery Service

<table>
<thead>
<tr>
<th>Summer</th>
<th>Winter</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.937¢</td>
<td>0.861¢</td>
</tr>
</tbody>
</table>

### Rates for G-1 Delivery Service

<table>
<thead>
<tr>
<th>Summer</th>
<th>Winter</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.937¢</td>
<td>0.861¢</td>
</tr>
</tbody>
</table>

### Rates for G-2 Delivery Service

| Customer Charge | $30.00 per month |
| Distribution Charge | $7.60 per kW |
| Energy | 1.507¢ per kWh |
| Transition Charge | (0.103)¢ per kWh |
| Transmission Charge | 2.122¢ per kWh |
| Energy Efficiency Charge | 0.836¢ per kWh |
| Distributed Solar Charge | 0.086¢ per kWh |
| Renewable Energy Charge | 0.050¢ per kWh |

### Rates for G-3 Delivery Service

| Customer Charge | $223.00 per month |
| Distribution Charge | $7.60 per kW |
| Energy On-Peak | 0.988¢ per kWh |
| Energy Off-Peak | 0.823¢ per kWh |
| Transition Charge | (0.095)¢ per kWh |
| Transmission Charge | 2.063¢ per kWh |
| Energy Efficiency Charge | 0.836¢ per kWh |
| Distributed Solar Charge | 0.053¢ per kWh |
| Renewable Energy Charge | 0.050¢ per kWh |
| Cable Surcharge | 1.344¢ per kWh |
| Summer | Winter |
| 0.317¢ | 0.317¢ |

## Commercial and Industrial Rates
Customers on Rates G-2 and G-3 are eligible to receive a discount for High Voltage Metering and Transformer Ownership (High Voltage Delivery) if the customer meets the criteria for receipt of the discounts. There are also other terms not summarized above. Please see each tariff for more information.
Winter        0.513¢ per kWh
Summer      0.937¢ per kWh
Cable Surcharge
Distributed Solar Charge    0.146¢ per kWh
Energy Efficiency Charge    1.805¢ per kWh
Transmission Charge     3.164¢ per kWh
Transition Charge     (0.103)¢ per kWh
Distribution Charge     6.715¢ per kWh

Rates for G-2 Delivery Service
Customer Charge     $10.00 per month
Distribution Charge     $7.50 per month
Energy Efficiency Charge     0.836¢ per kWh
Transmission Charge     2.282¢ per kWh
Energy Efficiency Charge     0.836¢ per kWh
Distributed Solar Charge    0.114¢ per kWh
Renewable Energy Charge    0.050¢ per kWh
Cable Surcharge
Summer     0.987¢ per kWh
Winter     0.861¢ per kWh

G-2 – General Service Demand Rate – The
G-2 delivery service rate is designed for medium
business customers with usage of more than
10,000 kwh per month and maximum demand of
200 kW. It is available for all purposes and contains
a variety of special clauses and conditions.

Rates for G-2 Delivery Service
Customer Charge     $30.00 per month
Distribution Charge
Demand     $10.60 per kW
Energy     1.507¢ per kWh
Transmission Charge     (0.101)¢ per kWh
Energy Efficiency Charge     0.836¢ per kWh
Distributed Solar Charge    0.114¢ per kWh
Renewable Energy Charge    0.050¢ per kWh
Cable Surcharge
Summer     1.344¢ per kWh
Winter     1.049¢ per kWh

G-3 – General Service Time-of-Use Rate –
This delivery service rate is designed for large
business customers with usage of more than
10,000 kwh per month and maximum demand of
200 kW or greater for
three consecutive months. This rate contains
a variety of special clauses and conditions,
including different rates during “Peak” and
“Off-Peak” hours, which are defined later in
this document.

Rates for G-3 Delivery Service
Customer Charge     $223.00 per month
Distribution Charge
Demand     $7.60 per kW
Energy On-Peak     0.988¢ per kWh
Energy Off-Peak     0.823¢ per kWh
Transmission Charge     (0.065)¢ per kWh
Transmission Charge     2.063¢ per kWh
Energy Efficiency Charge     0.836¢ per kWh
Distributed Solar Charge    0.114¢ per kWh
Renewable Energy Charge    0.050¢ per kWh
Cable Surcharge
Summer     0.910¢ per kWh
Winter     0.702¢ per kWh

Special Clauses and Conditions in
Commercial and Industrial Rates
Continued...
Rates for S-1, S-2, S-3, S-5, and S-6

<table>
<thead>
<tr>
<th>Service</th>
<th>Residential</th>
<th>Commercial</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delivery Service</td>
<td>2.195¢ per kWh</td>
<td>6.494¢ per kWh</td>
</tr>
<tr>
<td>Distribution Charge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>S-1, S-2, S-3, S-6</td>
<td>2.195¢ per kWh</td>
<td>6.494¢ per kWh</td>
</tr>
<tr>
<td>S-5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transition Charge</td>
<td>0.103¢ per kWh</td>
<td>2.298¢ per kWh</td>
</tr>
<tr>
<td>Transmission Charge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Energy Efficiency Charge</td>
<td>0.836¢ per kWh</td>
<td>2.298¢ per kWh</td>
</tr>
<tr>
<td>Distributed Solar Charge</td>
<td>0.12¢ per kWh</td>
<td>0.12¢ per kWh</td>
</tr>
<tr>
<td>Renewable Energy Charge</td>
<td>0.05¢ per kWh</td>
<td>0.23¢ per kWh</td>
</tr>
<tr>
<td>Cable Surcharge</td>
<td>0.22¢ per kWh</td>
<td>0.22¢ per kWh</td>
</tr>
</tbody>
</table>

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Discount Rate for Electric Customers
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Supply of electricity – Basic Service
If you do not select a competitive supplier, National Grid will purchase your power for you. This is called “Basic Service.” National Grid does not mark up the price of power supply. We purchase electricity on your behalf and pass the costs directly through to you. With Basic Service, you pay what we pay. You can determine whether National Grid is your supplier by looking at “Supply Services” on your electric bill. If you are a Basic Service customer, National Grid will be listed as your supplier in this section. As a Basic Service customer, you have two pricing options available to you — a Fixed Price and a monthly Variable Price.

The Fixed Price option maintains a steady rate for a specific time period (six months for most customers and three months for large business customers). While the Basic Service rate is fixed, your bill could still fluctuate depending on the amount of electricity you use. Under the Fixed Price option, the Basic Service rate changes every May 1 and November 1 for residential, small business and street lighting customers, and every February 1, May 1, August 1, and November 1 for medium and large business customers.

With the Variable Price option, your Basic Service rate fluctuates each month based on the market price National Grid paid to purchase electricity on your behalf. National Grid will set the rates for each period in advance.

Fixed Price
All residential (R-1 and R-2) and small business (G-1) customers receiving Basic Service are automatically placed on the Fixed Price. Customers are allowed to choose the monthly Variable Price option, but they can only switch once.

Variable Price
All medium and large business customers (G-2 and G-3) and street lighting customers receiving Basic Service are automatically placed on the monthly Variable Price. Customers are allowed to choose the Fixed Price option, but they can only switch once.

<table>
<thead>
<tr>
<th>Basic Service Supply Prices (¢ per kWh)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
</tr>
<tr>
<td>R-1</td>
</tr>
<tr>
<td>G-1 and G-3</td>
</tr>
<tr>
<td>Commercial</td>
</tr>
<tr>
<td>R-1 and R-2</td>
</tr>
</tbody>
</table>

Fixed Price Option
- Nov 19 - Apr 20 13.957¢ 12.160¢
- Variable Price Option
- Nov - 19 12.313¢ 10.453¢
- Dec - 19 13.893¢ 12.487¢
- Jan -20 15.755¢ 14.148¢
- Feb -20 16.693¢ 14.153¢

1-800-322-3223 | ngrid.com/ma-tariff