



national**grid**

# It's time to take control.

A smart meter is being installed  
at your home.

For more information,  
visit [ngrid.com/smartmeter](https://ngrid.com/smartmeter)  
or scan the QR code



## Your new smart meter will provide:

- **MORE CUSTOMER CONTROL:** continuous, secure access to your energy data—for more insight into your energy efficiency and usage decisions.
- **FASTER, NEAR REAL-TIME ENERGY READINGS:** available within minutes, through your *My Account portal*.
- **FASTER RESPONSE:** enhanced outage monitoring and storm response.
- **AND MORE FEATURES** — still to come.

- Your electric meter was successfully installed.
- Your gas module was successfully installed.
- You want to opt-out.\* To confirm your decision, call **1-800-642-4272** or go online at **ngrid.com/optout** to complete an online form.
- We'll be coming back because \_\_\_\_\_

\* Remember, this will result in future service charges. Details available at [ngrid.com/optout](https://ngrid.com/optout)

We may return to your premises to install your other meter soon, if you're both an electric and gas customer, or to perform a standard quality check.

**It's all part of our ongoing commitment to empower customers—while working to build the more reliable, robust and climate-friendly energy grid of the future.**

Esta comunicación puede consultarse en español en [ngrid.com/smarterinfo](https://ngrid.com/smarterinfo)

本通讯提供中文版: [ngrid.com/smarterinfo](https://ngrid.com/smarterinfo)

**QUESTIONS? Call 1-800-642-4272**