

national**grid**

# Information about your recently installed smart meter



Dear Valued Customer,

Welcome to smart meter technology! Your recently installed smart meter now provides more ways for you to take control of your energy use, and potentially lower your bill.

With your previous meter, you were only able to review your monthly usage after your bill was issued.

## Now, with your new smart meter you can:

- Review your near real-time energy usage hourly, daily or in weekly increments
- View your energy data used by major energy appliances such as heaters and air conditioners and by time of day (morning, afternoon, evenings)
- Set proactive alerts on your account such as high bill projections to help you forecast and make adjustments to your usage before your next bill arrives
- Receive energy saving tips

Thank you for participating in this important initiative. It's all part of our ongoing commitment to support the communities we serve with smarter tools to manage energy consumption and costs while working to build a more reliable, robust and climate-friendly energy grid for the future.

Visit [ngrid.com/smartmeter](https://ngrid.com/smartmeter) to learn more.

Sincerely,  
National Grid



For more information, visit  
[ngrid.com/smartmeter](https://ngrid.com/smartmeter)