



Dear [customer],

As part of our ongoing commitment to empowering our customers, we are in the process of replacing existing meters with new “smart meters.”

Your new smart meter will provide:

- **MORE CUSTOMER CONTROL, MORE WAYS TO SAVE:** continuous, secure access to your energy data means more insight into how and when you use energy—which could help you lower your bill.
- **FASTER, NEAR REAL-TIME ENERGY READINGS:** available within minutes, through your *My Account* portal.
- **FASTER RESPONSE:** enhanced outage monitoring and storm response.
- **AND MORE FEATURES,** still to come.

It’s all part of National Grid’s ongoing commitment to supporting the communities we serve with smarter tools to manage energy consumption and costs—while working to build a more reliable, robust and climate-friendly energy grid for the future.

You can learn more details about your new smart meter and the installation process at **ngrid.com/smartmeter**



For more information, visit
ngrid.com/smartmeter