

nationalgrid

A smarter meter will be here soon.

We will be installing your new advanced smart meter shortly.

Dear Valued Customer,

Your new electric meter installation is happening soon. The typical installation should take our trained technicians only minutes to complete, and will not require you to be at home. However, if you have an indoor meter, we will need someone there to allow us access to it.

With your new smart meter, you can look forward to benefits including:

- **More customer control**, with secure access to how and when you use energy—which could help you lower your bill
- **Faster, near real-time readings**, available within minutes
- **Enhanced outage monitoring**, storm response and more

NOTE: If you're an electric and gas customer, your electric meter will be installed first and your gas module will be installed at a later date. **Most electric meter installations require an interruption in power, usually for less than 10 minutes.** *Advanced notice will be provided and installation appointments made for all customers in National Grid's Life Support, Blind and Disabled, or Medical Protections programs.*

Your new meter will be installed regardless of account status or current balance.

You can learn about your new smart meter and find additional information by visiting ngrid.com/smartmeter



For more information, visit
ngrid.com/smartmeter