



Reduce your natural gas usage and earn incentives.



Natural Gas Demand Response Program for Firm Customers

During the winter months, demand for natural gas is at its highest between the hours of 4 AM to 10 AM and from 5 PM to 9 PM. That's when homes and businesses are turning up the thermostat and production is at its highest. By reducing firm customers (customers on an uninterruptible straight gas rate) overall energy demand during these periods, we can better manage our system needs for all customers.

Let's work together to lower energy demand.

When it's forecasted to be 10° F or below during the program period and you reduce your natural gas usage, you will not only help us manage demand, but also earn money.

- The program period runs November 1, 2021 - March 31, 2022.
- Following the program period, eligible customers can receive an incentive for participation, even if we do not ask you to reduce your usage.

National Grid's DR Program is designed to help make reducing demand during peak times rewarding for everyone.

Learn more about the program:

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Natural Gas Demand Response Program for Firm Customers *(continued)*



Participation Options

Customers may enroll in the Companies' Commercial, Industrial and Multifamily Programs directly with National Grid (as a Direct Participant) or through a Third-Party Aggregator. A direct participant may self-aggregate multiple individual accounts of their own.

The incentive for this program is based on the amount of reduction you can offer within the plan option you choose, subject to your performance during events. Please see the table below for participation options. Final determination of your incentive will be completed during review of your application. Extended and Direct Control participation options earn higher incentives. "Direct Control" means National Grid will control customer equipment during tests or events.

Daily Demand Response Options:			
Option	Category	Event Hours	Direct Control
Option 1	Morning	4-10AM	No
Option 2	Morning	4-10AM	Yes
Option 3	Extended	6-10AM and/or 5-9PM	No
Option 4	Extended	6-10AM and/or 5-9PM	Yes
Hourly Demand Response Options:			
Option	Category	Event Hours	Direct Control
Hourly Option	Morning	6-10AM	No


Incentive Rates


The following are the incentive rates for both the reservation and performance payment options:


Program Option - Daily	Event Window(s)	DLC	Reservation Payment	Performance Payment
Option 1	4-10AM	No	\$42/Dth/Month	\$10/Dth
Option 2	4-10AM	Yes	\$44/Dth/Month	\$10/Dth
Option 3	6-10AM and/or 5-9PM	No	\$46/Dth/Month	\$10/Dth
Option 4	6-10AM and/or 5-9PM	Yes	\$48/Dth/Month	\$10/Dth
Program Option - Hourly	Event Window(s)	DLC	Reservation Payment	Performance Payment
Hourly Option	6-10AM	No	\$38/Dth/Month	\$10/Dth


NOTE: 1 Dekatherm (Dth) = 10 Therms (Th) = approx. 1,000,000 BTU's.


8 Quick Facts about the program


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This program is NOT an interruptible or temperature controlled (TC) service, however most customers will require an alternate fuel such as oil, propane, or electric heating source to participate. Customers willing to turn off non-heating loads (i.e. process loads, electric generation, etc.) are also encouraged to participate. Participating customers must reduce their daily or hourly (depending on the selected Program Option) gas usage during Demand Response Event days. The Demand Response Events and Test will only last for a pre-determined period of time (please see previous table for participation time options).
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Demand Response Events will be called for days when National Grid anticipates the low temperature measured at either Republic Airport or LaGuardia Airport, will be at or below 10° F.
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Your rate won't change, which means no changes to your bills, billing cycle, or anything else.
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We will arrange the installation of simple devices that will allow us to monitor your usage and possibly control your equipment during events if you choose the Direct Control option. National Grid equipment and installation is free. However, there may be costs to you associated with power needs or customer equipment compatibility.
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Notifications for events will be sent no less than 20 hours before the start of an event (i.e. by 8AM the day prior to the event morning).
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If eligible, you'll receive an incentive payment within 90 days of March 31, 2022. Incentive levels are based on stated demand reduction, subject to performance during events.
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Program available to National Grid Firm Commercial, Industrial, and Multi-Family customers in Brooklyn, Queens, and Long Island (excluding Staten Island).
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Customers can earn incentives of up to 15-25% of their annual gas bill. Incentives will be calculated based on performance during events in the season.

GET STARTED TODAY!

gasdr@nationalgrid.com

Technical Data and Eligibility Requirements

General Requirements

- Must be a firm commercial natural gas customer in good standing in National Grid's New York City or Long Island Service Territories, excluding Staten Island.
- Must submit a Natural Gas Demand Response Application Form (the "Application") between August 1st and September 30th of any given year to participate in that year's Demand Response Program ("Program").
- National Grid reserves the right to accept applications after September 30th.
- If your business signs up for the Winter 2021/2022 Demand Response ("DR") Season, it will be required to resubmit an application for the 2022/2023 DR Season, and any subsequent DR Seasons if you are enrolled in the year prior.
- Higher incentives are available for customers who choose reduction in natural gas consumption by Direct Load Control.
- Customers enrolled in the Program can receive financial incentives to reduce natural gas use in accordance with the eligibility requirements described herein and the Application Terms and Conditions.
- Enrolled customers must have hourly gas metering equipment installed and functioning during the DR Season (Nov 1 – Mar 31). Any customers new to the program will require the installation of an M2M device, at the expense of National Grid. New and returning customers may be required to perform, at the customer's expense, additional work related to meter power and communications to prepare their facility for the installation of the devices.
- Customers that currently use a third-party marketer for commodity should be aware of implications to their commodity contract if complying with the Natural Gas Demand Response Program puts them out of swing tolerance in their commodity contract. There should not be any issues for customers with "full requirements" commodity contracts.

Demand Response Type Requirements

- Specific to the **Daily** Demand Response program options, customers must have the ability to reduce gas consumption by shutting off non-heating gas equipment or switching to a backup, non-gas heating fuel source. Customers who can only shift gas loads to a different time period within the same day are encouraged to participate in the Hourly Demand Response program.
- Specific to the **Hourly** Demand Response program, customers are restricted from using a fossil fuel backup non-gas heating fuel source to reduce load during demand response events. Participating customers will be asked to attest that they will not use such resources during demand

response events. A customer may, however, use exempt resources such as heat pumps. A full list of prohibited and exempt resources shall be provided by National Grid to participating customers. A customer who does not comply with this rule may be barred from participating in the program for the remainder of the season and future DR events, and be ineligible for incentive payments. Customers who must rely on a fossil fuel alternate are strongly encouraged to participate in the Daily Demand Response program.

- Accounts must enroll a minimum of 1 dth per hour. Customer enrolled accounts must consume at least 4,000 dths per year or have peak consumption greater than 1 dth per hour. This restriction also applies to each site enrolled through an Aggregator.
- Curtailment of standby equipment and emergency generators is not eligible.

About Demand Response Events

- A "DR Event" or "Demand Response Event" means a period of time during the 2021-2022 season for which National Grid indicates that the Customer must curtail their consumption of natural gas in accordance with the terms and conditions of the specific program option in which the Customer has enrolled.
- DR Events will only be called during the DR Season, which lasts from November 1st to March 1st.
- Customers will be notified of DR Events at least twenty (20) hours before curtailment is needed.
- Customers cannot opt out of a DR event.
- National Grid reserves the right to call a Mid-Winter Test Event option for all programs if no actual events have occurred.

About the Incentive

- Incentives will be paid out within 90 days of the conclusion of the DR Season each year.
- Payments will be equal to the committed event dekatherm reduction multiplied by the Reservation Rate listed in the Program Options and adjusted by the then applicable Performance Factor ("PF") for each month of the winter season.
- Customers will not be eligible for Reservation payments in any month where an enrolled account's calculated Performance Factor is less than 25%.

Details about the Demand Response Incentive Program

- Customers not selected for participation in the Winter 2021/2022 Gas DR Season will have the opportunity to apply for participation in the 2022/2023 Winter DR Season program.
- Incentives and participant openings to this program are limited based on the quantity of demand response assets to register.