

New York City & Long Island

Energy-efficient natural gas solutions for multifamily buildings



This program provides incentives for energy efficiency to multifamily building owners and operators for buildings in New York City and Long Island. Eligible measures for rebates include:

- **High-efficiency natural gas heating and water heating**
- **Insulation—roof, wall and pipe**
- **Wi-Fi thermostats**
- **Boiler reset controls**
- **Steam traps**
- **Thermostatic radiator valves**
- **Custom efficiency measures**
- **Free in-unit installations of low flow water-saving measures**

TO APPLY:

1. Refer to www.ahridirectory.org to determine if your heating equipment meets the program requirements. Equipment must be installed by a qualified professional.
2. Go to <https://www.rebatesee.com> to view available funds and to complete and submit your online rebate application. Customers who do not have online access can call **1-877-316-9491** to receive a rebate application. Rebate form and required documentation must be postmarked within 60 days of equipment installation date, by December 31, 2018 at the latest.
2. Submit online or mail the following items:
 - Completed and signed application
 - Copy of a paid-in-full and dated work order/invoice/receipt that identifies:
 - Equipment or measure(s) installed - Quantity installed - Total installed costs
 - Manufacturer - Model number - "Paid in Full" or "Zero Balance"
 - Installer name and address (if contractor installed)
 - A completed and signed Form W-9 is required documentation from Gas Account Holder to confirm customer's Tax ID Number and Tax Status. Please visit <https://app.certexpress.com/?c=3268366a46794f3367347a7a427245572b673d3d> to upload and/or manually enter the Gas Account Holder's Form W9.

To view an example of an invoice, please visit <https://www.rebatesee.com> and click on FAQ.

4. Mail to: New York Multifamily Gas Solutions Incentive (DNY)
 Offer# 17-28369
 P.O. Box 540064
 El Paso, TX 88554-0064

PROGRAM DETAILS

To track the status of your rebate, please visit <https://www.rebatesee.com/#/tracker>. Equipment must be installed between **1/1/18 to 12/31/18** and rebate application with required documentation must be uploaded or postmarked by **12/31/18**. Due to limited funding, the program may be terminated at any time.

Qualified equipment must be connected to a National Grid natural gas meter and be on a firm multifamily natural gas rate code and pay the System Benefit Charge (SBC). A customer cannot receive an incentive from National Grid and an incentive from NYSERDA for the same equipment. National Grid does not endorse the products listed in the AHRI Directory nor makes any representations, warranties or guarantees as to, and assumes no responsibility for, the products listed in the directory.

CUSTOM INCENTIVE MEASURES

For gas-saving measures not covered by prescriptive incentive measures, we offer custom incentives. Pre-approved projects receive a one-time incentive based on estimated first-year savings up to 50% of project costs to a maximum of \$100,000.

For customized measures not listed in this brochure, please contact National Grid Efficiency at 1-800-843-3636 or email efficiency@nationalgrid.com.

All incentives are given on a per-unit basis. All incentives are subject to change without notice. For questions, please call 1-800-843-3636.



2018 HIGH-EFFICIENCY NATURAL GAS HEATING INCENTIVES

PRODUCT	REBATES	PRODUCT	REBATES
Furnaces		Indirect Water Heaters	
Furnaces (≤ 300 MBH) AFUE* ≥ 92% rating	\$200	Indirect water heater must be attached to a natural gas qualified hot water boiler with ≥ 85% AFUE or Thermal Efficiency	
Furnaces (≥ 300 MBH) AFUE* ≥ 92% rating with Electronic Commutated Motor (or listed on www.ahridirectory.org as electronically efficient)	\$400	Indirect water heaters (≤ 50 gallon storage)	\$100
Steam Boilers		Indirect water heaters (> 50 gallon storage)	\$300
Steam boilers 1000 MBH or greater must apply for incentives under the National Grid Energy Efficiency custom program. For questions, please call 1-800-843-3636.			
Steam boilers (≤ 999 MBH) ≥ 82% AFUE* rating	\$600	Combination Water Heater & Boiler Equipment	
Hydronic Boilers		*CA-AFUE=Combined Appliance Annual Fuel Utilization Efficiency. Must be considered one unit by manufacturer.	
Hydronic boilers (≤ 150 MBH) AFUE* or Thermal Efficiency ¹ ≥ 85% rating	\$400	Combination water heater & non-condensing boiler > 85% AFUE/CA-AFUE**	\$500
Hydronic boilers (151 to 300 MBH) AFUE* ≥ 85% rating	\$600	Combination water heater & condensing boiler > 92% AFUE/CA-AFUE**	\$1,000
Hydronic boilers (301 to 499 MBH) ≥ 85% Thermal Efficiency ¹	\$1,600	Controls Equipment —Boiler reset must be an add on, after-factory install. Not eligible if part of the original boiler.	
Hydronic boilers (500 to 999 MBH) ≥ 85% Thermal Efficiency ¹	\$2,000	Thermostatic Radiator Valves (limit 250 per gas account)	\$50 each
Hydronic boilers (1000 to 1700 MBH) ≥ 85% Thermal Efficiency ¹	\$2,500	Wi-Fi Thermostats, limit 10 per gas account	\$75 each
Hydronic boilers (≥ 1701 to 3000 MBH)** ≥ 85% Thermal Efficiency ¹	\$3,000	Boiler Reset Single-Stage/After-Factory Install**, limit 2	\$100 each
Condensing Boilers		Boiler Reset Multi-Stage/After-Factory Install**, limit 2	\$200 each
Condensing boilers (≤ 150 MBH) AFUE* ≥ 92% rating	\$600	Insulation	
Condensing boilers (151 to 300 MBH) AFUE* ≥ 92% rating	\$1,600	Maximum of \$6,500 incentive per account for roof/attic and wall insulation. Customized incentives are also available, call National Grid, 1-800-843-3636. Rebated insulation work must exceed the current New York State of Energy code.	
Condensing boilers (301 to 499 MBH) ≥ 92% Thermal Efficiency ¹	\$2,400	Pipe (limit 1,000 linear feet)	\$1.50/ft
Condensing boilers (500 to 999 MBH) ≥ 92% Thermal Efficiency ¹	\$4,000	Roof/Attic, sq. ft. Min R*** value of ≥ 40	20% of installed cost
Condensing boilers (1000 to 1700 MBH) ≥ 92% Thermal Efficiency ¹	\$8,000	Wall insulation, sq. ft. Min R*** value of > 15	20% of installed cost
Condensing boilers (≥ 1701 to 3000 MBH)** ≥ 92% Thermal Efficiency ¹	\$12,000	Equipment	
		Steam Traps (limit 250)	\$75 each

* AFUE = Annual Fuel Utilization Efficiency
 1=THERMAL EFFICIENCY: Efficiency of heat transfer in a boiler minus boiler radiation and convection losses.
 NOTE: All equipment must meet the program guidelines that are defined in the Terms & Conditions.
 All MBH levels are based on the unit's input.
 ** Boilers greater than 3000 MBH or energy saving measures not included on this form can apply for incentives under the National Grid Energy Efficiency custom program. For questions, please call 1-800-843-3636.
 ***An insulating material's resistance to conductive heat flow -- the higher the R-value, the greater the insulating effectiveness.

NATIONAL GRID DIRECT INSTALL PROGRAM

National Grid is now offering property owners and building managers that have multifamily properties in New York City and Long Island with free in-unit installations of high-efficiency water saving measures. These high efficiency water and therm saving measures have helped thousands of property owners and building managers like you reduce costs and therm, save money, and help protect the environment.

Who is eligible? Buildings in National Grid in New York City and in National Grid Long Island service areas on firm multifamily gas heating rates; program excludes temperature controlled (TC) and interruptible gas heating rate customers. To take advantage of our new program to receive free in-unit high-efficiency saving measures, call **1-800-427-6318** or email **efficiency@nationalgrid.com**.

Free Installed In-Unit Measures:
 High-Efficiency Kitchen Faucet Aerators - 1.50 GPM*

High-Efficiency Bathroom Faucet Aerators - 1 GPM*
 High-Efficiency Showerheads 1.75 GPM*

*Gallons per minute thermostatic Radiator Valves

Incentives available to eligible National Grid natural gas heating customers only. One Gas Account Number per form. Some restrictions may apply. Incentive offers are subject to change without notice. Please review terms and conditions. Form must be completed in its entirety.

Submit online at at <https://www.rebatasee.com>
or mail completed form with all required documents to:

New York Multifamily Gas Solutions Incentive (DNY)
Offer# 17-28369
P.O. Box 540064
El Paso, TX 88554-0064

Please make sure your invoice includes:

- Equipment or measure(s) installed
- Quantity installed
- Installer name and address
- Total installation costs
- "Paid in full" or "zero balance"
- Manufacturer & model number
- A completed and signed Form W-9 is required documentation from Gas Account Holder to confirm customer's Tax ID Number and Tax Status. Please visit <https://app.certexpress.com/?c=3268366a46794f3367347a7a427245572b673d3d> to upload and/or manually enter the Gas Account Holder's Form W9.

CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY.

CHECK ONE: I'M AN EXISTING NATURAL GAS HEATING CUSTOMER I'M CONVERTING FROM OIL/PROPANE TO NATURAL GAS HEATING

COMPANY TYPE (CHECK ONE): Incorporated Not Incorporated Exempt

GAS ACCOUNT NUMBER AT INSTALLATION ADDRESS		ACCOUNT HOLDER'S TAX ID#	
ACCOUNT HOLDER/COMPANY NAME		CONTACT PERSON	
INSTALL ADDRESS		CITY	STATE NY
EMAIL ADDRESS		PHONE	NATIONAL GRID REPRESENTATIVE

MULTIFAMILY SIZE High-rise ≥ 4 floors, _____ sq. ft. Low-rise ≤ 3 floors, _____ sq. ft. Total number of dwelling units _____

PAYEE INFORMATION — ADDITIONAL PROCESSING TIME MAY BE REQUIRED IF ACCOUNT HOLDER IS DIFFERENT THAN PAYEE NAME.

PAYEE/COMPANY NAME			
MAILING ADDRESS (if different than above)		CITY	STATE
EMAIL ADDRESS		PHONE	

CONTRACTOR INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE.

CONTRACTOR COMPANY NAME		CONTACT NAME	
STREET ADDRESS		CITY	STATE
EMAIL ADDRESS		PHONE	

HOW DID YOU HEAR ABOUT THIS PROGRAM: (Select the appropriate ballot box.)

- | | | | | |
|---|---|---|---|--|
| <input type="checkbox"/> Heating Contractor | <input type="checkbox"/> Energy Auditor | <input type="checkbox"/> Equipment Supplier | <input type="checkbox"/> Trade Show | <input type="checkbox"/> Sales Rep/Account Executive |
| <input type="checkbox"/> Print Advertising | <input type="checkbox"/> Internet | <input type="checkbox"/> Radio/TV | <input type="checkbox"/> Direct Mail/E-mail | <input type="checkbox"/> Other _____ |

CUSTOMER: Please sign the Work Completion and Incentive Validation section. It is required to validate your rebate submission.

HEATING EQUIPMENT INFORMATION

Type of Equipment	Installation Date	Manufacturer	Model Number	Rating (Thermal efficiency, AFUE CA-AFUE)**	MBH Input Size	Installed Cost	Quantity Installed	Anticipated Rebate Amount
Furnace								
Steam Boiler								
Hydronic Boiler								
Condensing Boiler								
Combo Water Heater & Boiler								

**We are accepting Combustion Efficiency ratings on heating units that do not have a thermal efficiency, AFUE or CA-AFUE ratings.

Boilers greater than 3000 MBH or energy saving measures not included on this form can apply for incentives under the National Grid Energy Efficiency custom program. For questions, please call 1-800-843-3636.

INDIRECT WATER HEATING EQUIPMENT INFORMATION

Prescriptive Energy Efficiency Measure	Model Number	Capacity (gallons)	Anticipated Rebate Amount
Manufacturer	Installation Date	Quantity Installed	Installed Cost

Type of water heater being replaced: Indirect Stand alone (must be completed for water heaters)

HEATING CONTROLS INFORMATION

Type of Equipment	Installation Date	Manufacturer	Model Number	Installed Cost	Quantity Installed	Anticipated Rebate Amount
Thermostatic Radiator Valves (Limit 250 per gas account)						
Wi-Fi Thermostats, Limit 10						
Boiler Reset Single-Stage After-Factory install*, Limit 2						
Boiler Reset Multi-Stage After-Factory install*, Limit 2						

*Boiler reset must be an add on, after factory install. Not eligible if part of the original boiler. (Must be completed for Heating Controls)

- Hot Water Boiler Steam Boiler
 Input BTU (MBH)_____ Efficiency (AFUE of Thermal Efficiency)_____%
- Furnace
 Efficiency (AFUE of Thermal Efficiency)_____%

Please note: Older thermostats may contain mercury and should be disposed of properly. For more information on mercury and proper disposal, please visit www.epa.gov/mercury/consumer.htm. For local disposal options, visit search.earth911.com.

INSULATION CONTROLS INFORMATION

Energy Efficiency Measure	*Type of Insulation (check one)	Beginning R-Value (if applicable)	*Installed R-Value	Installation Date	Installation Cost	Rebate Amount	Quantity Installed	Anticipated Incentive Amount
Pipe insulation, limit 1000 lin ft.	<input type="checkbox"/> Foam <input type="checkbox"/> Fiberglass <input type="checkbox"/> Other					\$1.50/lin ft.		
Pipe insulation, limit 1000 lin ft.	<input type="checkbox"/> Foam <input type="checkbox"/> Fiberglass <input type="checkbox"/> Other					\$1.50/lin ft.		
Pipe insulation, limit 1000 lin ft.	<input type="checkbox"/> Foam <input type="checkbox"/> Fiberglass <input type="checkbox"/> Other					\$1.50/lin ft.		
Roof/Attic, sq ft. Min R value of ≥ 40	<input type="checkbox"/> Bat <input type="checkbox"/> Blown-in <input type="checkbox"/> Other					20% of the installed cost of the Energy Efficiency improvement with a cap \$6500		
Roof/Attic, sq ft. Min R value of ≥ 40	<input type="checkbox"/> Bat <input type="checkbox"/> Blown-in <input type="checkbox"/> Other							
Roof/Attic, sq ft. Min R value of ≥ 40	<input type="checkbox"/> Bat <input type="checkbox"/> Blown-in <input type="checkbox"/> Other							
Wall Insulation, sq ft. Min R value of ≥ 15	<input type="checkbox"/> Bat <input type="checkbox"/> Blown-in <input type="checkbox"/> Other							
Wall Insulation, sq ft. Min R value of ≥ 15	<input type="checkbox"/> Bat <input type="checkbox"/> Blown-in <input type="checkbox"/> Other							
Wall Insulation, sq ft. Min R value of ≥ 15	<input type="checkbox"/> Bat <input type="checkbox"/> Blown-in <input type="checkbox"/> Other							
Wall Insulation, sq ft. Min R value of ≥ 15	<input type="checkbox"/> Bat <input type="checkbox"/> Blown-in <input type="checkbox"/> Other							

*Maximum of \$6,500 insulation incentive per account for roof/attic and wall insulation. ONE ACCOUNT NUMBER PER FORM. SOME RESTRICTIONS MAY APPLY. INCENTIVE OFFERS ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Pipe Insulation—Additional information required:

- *Pipe diameter (nominal) _____ inches
- *Piping material: Copper Steel Other
- *Application: Water Heating Steam Boiler Hot Water Boiler Process Boiler
- *Equipment Efficiency (Energy Factor, AFUE or Thermal Efficiency) _____
- *Pipe Insulation Thickness: .5" 1" 1.5" 2"

STEAM TRAP INFORMATION (New and rebuilt steam traps qualify for incentives.)

Prescriptive Energy Efficiency Measure Steam Traps, limit 250	Model Number	Incentive Amount* \$75 each
Manufacturer	Installation Date	Quantity Installed
	Installed Cost	Anticipated Incentive*

One account number per form. Valid for purchases and installations made between 1/1/2018 - 12/31/2018. Applications must be uploaded or postmarked by 12/31/2018. Some restrictions may apply. Offer subject to change without notice.	Total Incentive \$
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WORK COMPLETION AND INCENTIVE VALIDATION

I hereby affirm that the above Energy Efficiency equipment has been installed. I acknowledge that all work is subject to on-site work verification and inspection as may be required by federal, state and local law and by National Grid. I am aware of and agree to the Terms & Conditions stated on the reverse side of this application and am attaching copies of itemized proofs of purchase and invoices for the installation performed. I hereby authorize the Company to release my energy use information to Energy Efficiency Program Sponsors and System Benefits Charge (SBC) program administrators and/or their designees, and I understand that such information will be kept confidential and used only for the purposes of program evaluation and determining eligibility and energy savings. I understand that I may be contacted in the future by National Grid or its designee to evaluate my experience with this program and/or to collect on-site data needed to measure the energy saved by this equipment.

DATE	NAME (PRINT)	CUSTOMER SIGNATURE
		X

Equipment installed from 01/01/2018 to 12/31/2018 is eligible. Applications must be uploaded or postmarked by 12/31/2018. Some restrictions may apply. Incentive offers are subject to change without notice and the program may be terminated due to funding constraints at any time. Long Island offer available to customers that reside in Nassau/Suffolk counties and the Rockaway Peninsula where natural gas is available. National Grid high-efficiency equipment rebates are available for both existing gas heating and oil to gas conversion customers, regardless of equipment manufacturer.

Terms and Conditions

1. **Incentives**—Subject to these Terms & Conditions, the Commercial Natural Gas Energy Efficiency Program (hereafter the “Program”) high-efficiency gas multifamily building incentives is offered by KeySpan Gas (NYC/LI) d/b/a National Grid (the “Company” or “National Grid”). The Company, through its contractual vendor (the “Vendor”), will pay incentives to eligible National Grid gas customers for the purchase and installation of specific Energy Efficiency Measures (“EEMs”) described in the Company’s Program literature and within the Program application.
2. **Customer Eligibility**—National Grid gas customers are eligible if they are firm tariff gas customers on a qualifying Multifamily firm rate code that pays the System Benefits Charge (SBC), and they are directly responsible for the payment of the Company’s energy bills for the facility in which they conduct business (hereafter the “Customer”). Buildings on Long Island and the Far Rockaway peninsula and New York City are eligible that are in National Grid service area and are on a firm gas heating rate code. Issuance of incentives for completed applications is contingent upon program funding availability and will be paid only for qualifying EEM installations completed between 01/01/2018 and 12/31/2018. Online applications must be uploaded to the website <https://www.rebatesee.com> by 12/31/2018. Mailed applications must be postmarked by 12/31/2018.
3. **Energy Efficiency Measures (EEMs)**—(a) The Company will only pay incentives for the specific EEMs listed within this application. The Company will not pay for any EEMs that are not listed on the front of this Program application. The Company has the right to reject any incentive application with ineligible equipment or equipment not indicated on this incentive application. There will be no incentive payments for substitute EEMs or used equipment, unless the substitute is approved by the Company in writing and in advance of installation. (b) All EEM installations must be installed in conformance with federal, state and local code requirements and by qualified contractors. The Customer hereby authorizes the Company to release their energy use information to energy efficiency program sponsors and System Benefits Charge (SBC) program administrators and/or designees, and understands that such information will be kept confidential and used only for the purposes of program evaluation and determining program eligibility and energy savings.
4. **Participation in Other Energy Efficiency Programs**—Customers may not apply for or receive multiple incentives for the same EEM from other SBC funded New York State utilities or the New York State Energy Research and Development Authority (“NYSERDA”).
5. **Post-Installation Work Verification**—The Company reserves the right to withhold the payment of any incentive until it has performed a verification of the specified installation. If the Company and/or the Vendor determine that the EEMs were not installed in a manner that is consistent with Program guidelines and applicable federal, state and local code requirements, the Company may require that the installation be modified before making any incentive payments. The cost of any such modifications is the responsibility of the Customer.
6. **Incentive Amounts**—The Company will provide incentives for new (not used,) approved equipment, equal to the incentive amount indicated in the Company’s Program literature and within the Program application. The Company reserves the right to change its incentive amounts in addition to negotiating a lower incentive amount on a per-unit basis in the case of multiple installations at the same site. The incentive may not exceed the installed cost of the EEMs. The Company will not provide incentives that are more than 50% of the cost of equipment and installation and will limit the incentive amounts at \$100,000 per project.
7. **Proof-of-Cost of Installation**—The Customer must submit copies of all itemized proofs of purchase and invoices documenting the installation (including all materials, labor and equipment invoices), which reflect the actual cost of purchasing and installing the EEMs. In addition, the Company may request any other reasonable documentation or verification of the date of installation or the cost to the Customer of purchasing and installing the EEMs. The documentation shall be provided at the time the customer submits the Program application.
8. **Limitation of Liability**—The Company’s liability shall be limited to paying the incentive amounts for the Program. The Company and its officers, directors, employees and agents and any of its affiliates and their respective officers, directors, employees and agents shall not be liable to the Customer and/or third parties for any claims, demands, losses, liabilities, judgments, damages (whether direct, indirect, consequential, special, incidental, punitive or exemplary), costs or expenses (including attorneys’ fees) whether suffered by the Customer or by any third party that arise out of activities associated with the Program.
9. **Payment**—The Company, through the Vendor, expects to make incentive payments to eligible Customers within 6-8 weeks of satisfactory work verification. The Customer must refund any incentive made to the extent the contractor or equipment does not satisfy Program requirements.
10. **Installation Service Cost**—The Company will recognize material and installation costs only to the extent that they are (i) directly related to energy savings, (ii) reasonable, (iii) actually incurred by the Customer and (iii) fall within the guidelines for the Program.
11. **No Warranties**—The Company and the Vendor do not endorse, guarantee or warrant any particular contractor, manufacturer or product installation. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment.
12. **Limited Scope Review**—The scope of review by the Company and/or the Vendor, of the installation of the equipment, is limited solely to determine whether incentives are payable. It does not include any kind of safety or code review, and should not be relied upon by the Customer as constituting a safety or code review.
13. **Changes in the Energy Efficiency Program**—The Program and these Terms & Conditions may be changed by the Company at any time without prior notice.
14. **Payments Assignable to a Third Party**—(a) The Customer may request that the incentive be paid directly to a third party by so indicating in the Program application. Notification of third-party payment will be sent to the Customer upon submission of the Program application for the purpose of Customer confirmation. (b) If no payment choice is made, the Company will send the incentive payment directly to the Customer at the address indicated in the Program application.
15. **No Tax Liability to the Company**—The Company is not responsible for any tax liability which may be imposed on the Customer as a result of the payment of the incentive to the Customer or a designated third party.
16. **Contractor Insurance**—The Company is not responsible for any damage that may be caused as a result of an installation of an EEM. It is the responsibility of the Customer to select qualified contractors who carry adequate insurance coverage.

National Grid is one of the largest investor-owned energy companies in the world. In the US, we serve nearly 5 million electric and 3.4 million gas customers in Massachusetts, New York and Rhode Island. Save energy and money with our award-winning efficiency programs. Visit ngrid.com/save.