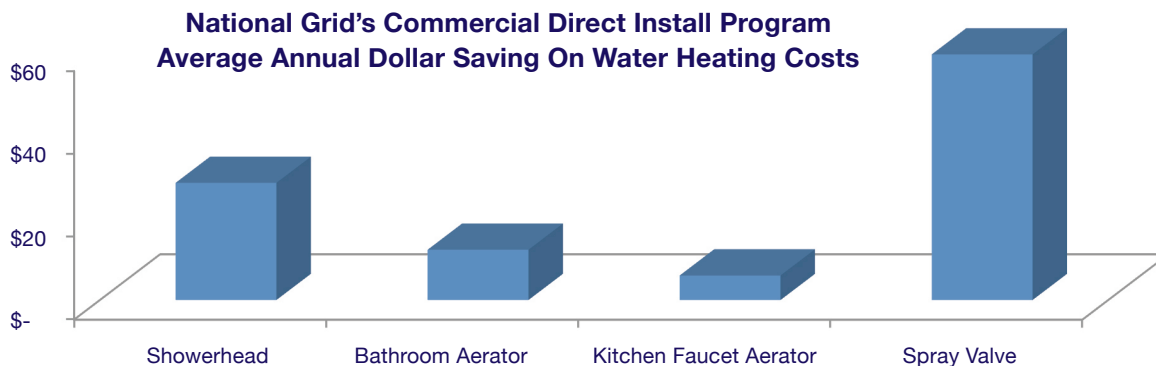


Water-saving upgrades increase the value of your building.

Once you have decided to register for the Direct Install Commercial Program, you may have some questions about the process and how your business will be impacted. We have the tools and resources you need. In partnership with RISE Engineering, we are dedicated to making the Direct Install process simple.

Frequently Asked Questions:

- 1. Is this program really free?** The Direct Install Commercial Program is provided to you completely cost free. The water-saving efficiency upgrades installed with the program are a \$250 - \$5,000 value and use at least 30% less water than standard fixtures.
- 2. Who is completing the installation?** RISE Engineering is the implementation vendor for the Program. RISE is an experienced energy efficiency service provider dedicated to comprehensive and professional service.
- 3. I don't know what I want installed. Can you help?** Your RISE contractor will work with you from start to finish to find the upgrades that work best for your building. We also offer a variety of incentives for commercial and industrial buildings.
- 4. Will there be a noticeable reduction in water flow?** The Direct Install Commercial Program only uses high-efficiency water conservation measures certified by the WaterSense program of the U.S. Environmental Protection Agency (EPA). WaterSense certified products are carefully tested and verified to make sure you are not sacrificing water flow quality to save money.
- 5. What savings are involved?**



Average annual dollar saving based on August 2014 average firm block rates cost of natural gas and excludes all taxes of \$0.74. Savings based on average annual dollar savings per no cost measure installed.

Find out how you can take advantage of Direct Install and other energy-saving programs. Contact your account manager, call 1-877-343-0023, or email efficiency@nationalgrid.com.