

Residential Air Source Heat Pump Rebate Form

Up to \$8,500 per home



WE ARE MASS SAVE®:



Rebate not to exceed total install cost. Limit one (1) whole-home rebate per customer account. Rebates not to exceed maximum of \$8,500.

How it works

- 1. Confirm Eligibility¹:** The Sponsors of Mass Save® offer enhanced incentives to income-qualified households. To learn more visit [MassSave.com/Income](https://masssave.com/Income)
- 2. Prepare your home:** Taking steps to air seal and insulate your home will ensure that it is ready for your new heat pump system and will help reduce overall energy consumption. Learn more at [MassSave.com/EfficiencyFirst](https://masssave.com/EfficiencyFirst)
- 3. Work with a Mass Save heat pump installer:** Heat pumps work best when correctly sized and designed for your home. Working closely with an eligible installer will help ensure your system is designed to meet your heating and cooling needs. Find an eligible installer at [MassSave.com/FindAHeatPumpInstaller](https://masssave.com/FindAHeatPumpInstaller)
- 4. Consider financing:** Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://masssave.com/HEATLoan)
- 5. Claim your rebate:** Upon completion of installation, claim your rebate by submitting all required documentation.

Online:
[MassSave.com/Savings](https://masssave.com/Savings)

Mail:
Mass Save Residential Heating and Cooling Program
1337 Massachusetts Ave, PO Box #228,
Arlington, MA 02476

Required documents

- Completed and signed rebate form
- Copy of your invoice from an eligible installer participating in the Mass Save Heat Pump Installer Network (HPIN) attached, including:
 - Installer name and address
 - Outdoor and indoor equipment model numbers
 - Integrated control model number(s), if applicable
 - Installation date
 - Installation address
 - Total install cost for each system
 - Proof of payment
 - Manual J Load Calculation Documentation, required for sizing bonus
- Completed and signed whole-home heat pump verification form, if pursuing whole-home rebate

Demonstration of sufficient weatherization is a requirement for whole-home rebates.³ Refer to the whole-home heat pump verification form for details.

Eligibility check

Customer (Must select one)	<input type="checkbox"/>	Residential customer replacing oil, propane or electric resistance heating systems where Cape Light Compact, Eversource, National Grid, or Unitil is the Mass Save Electric Sponsor
	<input type="checkbox"/>	Residential customer replacing natural gas heating systems where Berkshire Gas, Eversource, Liberty, National Grid, or Unitil is the Mass Save Natural Gas Sponsor ²
Equipment	<input type="checkbox"/>	Equipment installed between January 1, 2026, and December 31, 2026 by an eligible installer participating in the Mass Save HPIN
	<input type="checkbox"/>	Equipment is listed on the Mass Save Heat Pump Qualified Product List
	<input type="checkbox"/>	Equipment is new and installed to replace existing oil, propane, natural gas or electric baseboard (resistance) as primary heating system
Installation ⁵ (Must select one)	<input type="checkbox"/>	Partial-home rebates: an integrated control from the Mass Save Integrated Control Qualified Product List installed for heating zones where propane, oil or natural gas will remain in use ⁴
	<input type="checkbox"/>	Whole-home rebates: home sufficiently weatherized ³ prior to heat pump installation and a whole-home heat pump verification form must be completed and signed
Timeframe	<input type="checkbox"/>	Rebate form and supporting documentation must be received by February 28, 2027

¹ Customers who are eligible for enhanced incentives should use the form found online at [MassSave.com/EnhancedHPRebate](https://masssave.com/EnhancedHPRebate)

² Customers in municipal electric territories are eligible for heat pump rebates if they are a natural gas heating customer of one of the Sponsors of Mass Save.

³ Sufficient weatherization can be demonstrated by satisfying at least one of the following requirements: (A) home was built during or after 2000, (B) Home Energy Assessment report indicates less than \$1,000 worth of weatherization recommended, or (C) weatherization recommendations made during or after 2013 have been completed.

⁴ If no integrated control is installed, existing heating must be removed or disabled from area of home served by heat pumps. This disconnect or removal must be indicated on the invoice.

⁵ For the basic heat pump rebate form, visit [MassSave.com/BasicHPRebate](https://masssave.com/BasicHPRebate)

Indicate your Mass Save Sponsor(s) and account number(s)

Electric sponsor information				
Cape Light Compact	National Grid	Other	Electric Account Number:	
Eversource	Unitil			

Gas sponsor information (required if displacing natural gas)				
Berkshire Gas	Liberty	Unitil	Natural Gas Account Number:	
Eversource	National Grid			

Customer information				
Account Holder Name:		Phone:	Email Address:	
Installation Address:		City:	State:	ZIP:
Mailing Address:		City:	State:	ZIP:

Installer information (must participate in the Mass Save HPIN)				
Company Name:		HPIN Company ID:		
Contact Person:		Phone:	Email Address:	
Mailing Address:		City:	State:	ZIP:
Payee for Rebate if Different From Customer Installer Other				

Rebate payee (if "Other" selected above)				
Payee Name:		Phone:	Email:	
Mailing Address:		City:	State:	ZIP:

If rebate is being assigned to the installer, please see Terms and Conditions.

Rebates available			
Equipment Type	Rebate Type	Efficiency Requirements	Rebate Amount
Air Source Heat Pumps	Whole-home	Refer to MassSave.com/HPGPL	\$2,650 per ton up to \$8,500
	Partial-home		\$1,125 per ton up to \$8,500 \$500 Weatherization Bonus; \$500 Sizing Bonus

Project information				
Is this property occupied by an owner or a renter? Owner Renter			Assessment Site ID ¹ :	
Housing Type:	Single-Family (1-unit, detached)	2-4 unit building	5+ unit building	
Total Home Square Footage:				
If installed in a multi-family home with 2-4 units, how many units will the heat pump system(s) heat and cool? 1 2 3 4				
Pre-Existing Heating Type ² : Oil Propane Electric Resistance Natural Gas				
Rebate Type Requested: Whole-Home Rebate Partial-Home Rebate Weatherization Bonus ³ Sizing Bonus ⁴				

¹Assessment Site ID provided during Home Energy Assessment. ²Customers who are NOT displacing fossil fuel or electric resistance heat in their home, please refer to the Basic Heat Pump rebate form, [MassSave.com/BasicHPRebate](https://www.mass.gov/info-details/mass-save-basic-heat-pump-rebate). ³Weatherization bonus is for partial-home rebates where customers have weatherized through the Mass Save program prior to the equipment install or up to six months post-install. Please visit [MassSave.com/HEA](https://www.mass.gov/info-details/mass-save-weatherization-bonus) for more information. ⁴Sizing bonus is for partial-home rebates where equipment is sized to meet 90-120% of the total heating load at the outdoor design temperature, per ACCA Manual J Design Conditions, throughout 100% of the conditioned space. Manual J, S, and/or Manual D documentation required.

Equipment Installed (cannot apply for multiple rebate offers for same equipment installation)				
Integrated Control (IC) Model #:		IC Switchover temperature	Number of ICs	Location of ICs
Install Date	AHRI Certified Reference #	AHRI Cooling Capacity BTUs	Number of Tons (1 ton = 12,000 BTUs)	Area Served (sq. ft.)

Customer Acceptance of Terms

I certify that all statements and information, including any attachments, made on this rebate form are correct, complete, true and accurate to the best of my knowledge, and that I have read and agree to the Terms and Conditions on this form. I understand that any false, fraudulent or incorrect information on this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action. A heat pump is an electrical system, unless you currently have electric resistance heating, it will add to your electricity usage. In many cases, that additional electric use is offset by savings elsewhere, such as a propane or oil heating fuel bill. You may decide that increased comfort is worth an additional energy cost. Adding a heat pump where there was no cooling source before will increase your electric use in the cooling season.

→ Customer Signature:	Date:
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Please allow 6-8 weeks for rebate processing.
 For more information, call 888-855-0340 or email MArebates@Resource-Innovations.com.

Terms and Conditions

Equipment requirements: Air source heat pumps must be listed on the Mass Save® Heat Pump Qualified Product List. Refer to [MassSave.com/HPQPL](https://masssave.com/HPQPL). Integrated controls must be listed on the Integrated Control Qualified Product List. Refer to [MassSave.com/ICQPL](https://masssave.com/ICQPL). A heat pump is an electrical system, unless you currently have electric resistance heating, it will add to your electricity usage. In many cases, that additional electric use is offset by savings elsewhere, such as a propane or oil heating fuel bill. You may decide that increased comfort is worth an additional energy cost. Adding a heat pump where there was no cooling source before will increase your electric use in the cooling season.

Rebate form: This rebate form must be filled out completely, truthfully and accurately. The customer must date and submit the completed rebate form along with all required documentation for specific rebates and/or incentives. By submitting the rebate form, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

Time limit: Qualifying units for equipment rebate must be purchased and installed between January 1, 2026, and December 31, 2026. Applications must be postmarked by February 28, 2027.

Payments: From the time the rebate form is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation is missing. Installer must be an eligible HPIN or HPLN installer. Account holders may assign their eligible HPIN/HPLN installer as the rebate payee. Property owners paying for equipment installation may designate themselves as the rebate payees for rental properties they own that are individually metered and for which the tenant is the account holder, with tenant permission. The Sponsors of Mass Save are only responsible for making payments to the rebate payee named in the rebate submission and will not be liable for additional payments.

Geographic requirements: Offers valid only for residential customers in Massachusetts where Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid or Unitil is the Sponsor.

Rebate limitations: This rebate is only available to existing account holders and is not applicable to new construction and major renovation projects. Installation must be completed by an installer participating in the Mass Save Heat Pump Installer Network to be eligible for rebates. This whole-home heat pump and partial-home heat pump (air source, ground source, or air to water) rebate is only available to residences that are occupied full time during the winter heating season. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment, with the exception of the HEAT Loan financing. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the total installation cost and may be subject to change without notice.

Proof of purchase: A copy of the customer's invoice listing the total install cost for each system must accompany each rebate form. The invoice must indicate the equipment outdoor and indoor unit model numbers, installation date and address, total install cost and proof of payment.

Approval and verification: The participating Sponsor reserves the right to conduct field inspections to verify installations prior to payment. Projects are randomly selected for inspection. Refusing a post installation inspection could result in forfeiting your rebate.

Tax liability: Sponsors will not be responsible for any tax liability that may be imposed on the customer or installer as a result of the payment of rebates.

Endorsement: Sponsors do not endorse any particular manufacturer, product, system design or technology in promoting these offers.

Limitation of liability: Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Liability and release: As part of the consideration for participating in the program, customer hereby releases and shall indemnify, hold harmless and defend the Sponsors, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

Warranties: SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Sponsors make no warranties or representations of any kind, whether statutory, expressed or implied, including, without limitations, warranties of merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your installer for details regarding equipment performance and warranties.

Electric benefits: The Sponsor is entitled to 100% of the capacity rights associated with the energy-efficiency measures for the purpose of participating in the ISO-NE capacity market, and the customer waives, and agrees not to seek, any right to the same. Other than the capacity rights, the customer is entitled to the rights associated with the energy-efficient measures, including without limitation all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation.

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