Massachusetts

# Residential Electrical Vehicle Charging Upgrade Program Application

The Residential Electric Vehicle (EV) Charging Upgrade Program ("Program") is offered to National Grid residential electric service customers ("Customer") who purchase and install a qualified Level 2 EV charger ("Smart Charger"), and/or wiring upgrade between January 1, 2026 through December 10, 2026. To be considered complete, an application must include all required documents and accurate information, including the electrician's invoice and enrollment in the Off-Peak Charging Program. Incomplete applications received by **December 10, 2026** may be reviewed individually, but eligibility for a rebate is not guaranteed.

## APPLICATION SUBMISSION CHECKLIST

When preparing to apply for the Program, please ensure all the necessary requirements have been completed and paperwork provided, including:

1. Invoice from your electrician with the following information:
   - Electrical wiring & labor cost for installation
   - Date of purchase/installation
   - Address where wiring upgrade and charging equipment was installed
2. A photo of the installed charger unit/station identifier
3. For Environmental Justice and Discount Rate (R-2) customers
   - New EVs only: submit the vehicle's Purchase and Sale Agreement
   - Used EVs only: submit the Registry of Motor Vehicles Registration and Title Application (Form TTLREG100_0123)
   - For R-2 Customers only: EV charger cost and model number

Mail the application with required documents to:
**Residential EV Charging Upgrade Program, P.O. Box 51086, New Berlin, WI 53151**

## CUSTOMER INFORMATION

| | | | |
|---|---|---|---|
| Name (as shown on your National Grid Massachusetts or Nantucket electric bill): | | | |
| Electric Account Number (connected to EV charger): | | | |
| Address (where equipment installed): | City: | State: | Zip: |
| Phone: | Email: | | |
| Mailing Address (if different than above): | City: | State: | Zip: |
| Is this property occupied by an owner or a renter?<br>❒ Owner ❒ Renter | Housing Type:<br>❒ Single family ❒ 2-4 stacked units ❒ 5+ stacked units | | |

## ELECTRIC VEHICLE INFORMATION

| | | | |
|---|---|---|---|
| Electric Vehicle Manufacturer: | Model: | Year: | Average Miles Driven Per Year: |

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## AVAILABLE REBATES:

| Please select (X) the appropriate scenario | | Single Family Home[1] | Multi-Family (2-4, 5+ units)[2] |
|---|---|---|---|
| ☐ | Installation of a 240-volt circuit or outlet in the garage/parking space | Up to $700 | Up to $1,400 |
| ☐ | Installation of a 240-volt circuit or outlet in the garage/parking space **located in an Environmental Justice Population**[4,5] | Up to $1,000 | Up to $2,000 |
| **Customers Enrolled on the National Grid Discount Rate (R-2)[3]** | | | |
| ☐ | Installation of a 240-volt circuit or outlet in the garage/parking space[5] | Up to $1,000 | Up to $2,000 |
| ☐ | Purchase of a qualified EV Smart Charger for the garage/parking space[5] | Up to $700 | Up to $700 |

[1] Rebates are provided after the applicant has successfully enrolled in National Grid's Off-Peak Charging Program and the application and invoices have been validated. Customers must enroll in the Off-Peak Charging Program using the same electric account where the EV charger and wiring upgrade are installed.
Incentives for successful enrollment in National Grid's Managed Charging Rebate will be paid separately by National Grid's Off-Peak Charging Program vendor.

[2] These [2-4 unit] rebates are available when the applicant's electric account serves the garage or parking spaces in the multi-family (2-4 unit) building. Tenants or landlords of 2-4 unit buildings that are not able to enroll in managed charging because they do not own or lease an EV or that have shared parking are exempted from the managed charging enrollment requirement. In cases of buildings with 5 or more units, these rebates are available if each unit has a dedicated parking space and the 240v circuit or outlet for EV charging is installed on an account for an individual unit(s). The Off-Peak Charging Program is available to all customers with compatible EVs or chargers, and National Grid encourages enrollment to those able to participate to ensure customers are maximizing the benefits available to them.

[3] Customers enrolled on the National Grid Discount Rate (R-2) are eligible for rebates for both the installation of 240-volt circuit to the garage or parking space and the purchase of a qualified EV Smart Charger. Please see chart on page 4 for list of requirements for the EV Smart Charger rebate.

[4] Use the Commonwealth's environmental justice map viewer to determine if your home is located in an Environmental Justice Population.

[5] Applicants living in an Environmental Justice Population or enrolled on the R-2 rate are eligible for an enhanced wiring rebate if their electric vehicle MSRP/purchase price is $55,000 or less. Otherwise the wiring rebate will be up to $700 or actual project cost, whichever is less. Applicants enrolled on the R-2 rate are only eligible for the Smart Charger rebate if their electric vehicle purchase/lease price is $55,000 or less.
- New EVs: submit the vehicle's Purchase and Sale Agreement.
- Used EVs: submit the Registry of Motor Vehicles Registration and Title Application (Form TTLREG100_0123)

## WIRING UPGRADE INFORMATION

| | |
|---|---|
| Date of Wiring Upgrade: | Electrician Company: |
| Total Wiring Upgrade Cost: | |
| Location of wiring upgrade (Garage, Driveway, Other—please specify): | |
| Was electric panel upgraded? ☐ Yes ☐ No | New panel rated amperage: |
| Did you install a hardwired Energy Management System with your EV Charger? ☐ Yes ☐ No | If **yes**, what is the Make and Model? |
| What was the cost of the Energy Management System? | |

## EV SMART CHARGER INFORMATION

| | | |
|---|---|---|
| EV Charger Manufacturer: | EV Charger Model: | EV Charger Serial Number: |
| EV Charger Purchase Location (e.g. Home Depot, Amazon): | | Total EV Charger Equipment Cost: |
| EV Charger Installation Date: | Installation Company/Contractor: | Total EV Charger Installation Cost: |

## SIGN HERE:

By signing this form below, I certify that all of the information and documents I have provided with this Residential EV Charging Rebate Program Application are accurate and true and the measure(s) for which I am requesting a rebate meets the requirements of this application and is for use at the Massachusetts residential address stated on this form. I have read and understand the TERMS AND CONDITIONS included with this application. If this application is requesting enhanced rebates, I certify that the address where the measures were installed is either located in an Environmental Justice Population or currently enrolled in the Discount Rate (R-2).

| | |
|---|---|
| **Customer Signature (required):** X | **Date:** |

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## Terms and Conditions

These terms and conditions ("Terms and Conditions") govern the Residential Electric Vehicle (EV) Charging Upgrade Program offered by Massachusetts Electric Company and Nantucket Electric Company, each d/b/a National Grid ("National Grid").

This Program is offered by National Grid to National Grid customers (as defined below) who purchase and install a qualified Level 2 EV charger ("Smart Charger") and/or wiring upgrade between January 01, 2026 and December 10, 2026.

The Customer must submit the application with required documentation online or via US mail postmarked by December 10, 2026. Funding for this program is limited to the period indicated or while funds last.

**APPLICATION.** The application must be filled out completely and accurately. The Customer must sign the completed application and submit with the required documentation requirements listed below. Customers must enroll in the Off-Peak Charging Program using the same electric account where the EV charger and wiring upgrade are installed.

**PAYMENT.** Payment for complete and accurate applications are typically issued within 6-8 weeks. Questions regarding your rebate may be emailed to ask@amconservation.com or calling 1-800-651-3445. If the payee information is different from the account holder information, the Third Party Payee form is required. This can be accessed through the online application at **https://frontdoor.portal.poweredbyefi.org/initiative/ngridma/program/ngridmaev** Additional time will be needed to for payee verification if this form is not provided.

**APPROVAL AND VERIFICATION.** Customer understands and agrees that National Grid may verify smart charger equipment installation and network connectivity before or after issuing a rebate. If Customer is a tenant, Customer represents that by agreeing to these Terms and Conditions, they have obtained the property owner's written permission to install the equipment and can provide evidence of such permission to National Grid upon request. Customer agrees to provide reasonable access to Customer's residence to inspect and verify installation and connectivity for up to one year after the date of the Application. National Grid reserves the right to verify sales transactions. National Grid does not make any warranties or representations of any kind, whether statutory, expressed, or implied for the performance or installation of the equipment as a result of the approval and verification process.

**REBATE.** Rebate amounts will be calculated based on the net installed cost of the wiring upgrade and smart charger, after deducting any other applicable rebates, grants, or other incentives the Customer may receive. Please note: rebate calculations are based on the cost of eligible items before sales tax. Sales tax is not an eligible expense and, therefore, not eligible toward the rebate.

**TAX LIABILITY.** National Grid will not be responsible for any tax liability that may be imposed on the Customer resulting from the Customer receiving rebates from National Grid.

**LIMITATION OF LIABILITY.** National Grid's liability is limited to paying the rebates specified. National Grid is not liable for any damages arising out of or resulting from participation in this rebate offer, including but not limited to loss of profits, loss of revenues, failure to realize expected savings, loss of data, loss of business opportunity, or similar losses of any kind, as well as any indirect, incidental, punitive, special, or consequential damages, or for any damages in tort connected with or resulting from participation in this Program. Customer understands that all funding for rebates and incentives under this Program derives from National Grid ratepayers in part by approval from the Massachusetts Department of Public Utilities ("MA DPU"). National Grid does not guarantee the availability of funding for the Program and is not responsible for any costs or damages incurred by Customer if funding for this Program is reduced or eliminated by MA DPU action. Funding is subject to change at any time without notice.

**CUSTOMER'S CERTIFICATION.** Customer certifies that Customer has purchased the system listed on this Application and the charger was installed by a licensed contractor at the defined location. Customer agrees that all information is true and that Customer has conformed to all Program and equipment requirements listed.

**WARRANTIES.** NATIONAL GRID DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY, IMPLICITLY OR OTHERWISE. National Grid makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer, contractor or vendor. National Grid shall not be responsible for costs or corrections of conditions already existing in the property which fail to comply with applicable laws and regulations. National Grid does not endorse any particular manufacturer, contractor, vendor, product, retailer or system design in connection with this Program. Contact your retailer, manufacturer, vendor or contractor for details regarding equipment performance and warranties.

**ELIGIBILITY REQUIREMENTS FOR REBATES.**

**General Requirements**

To be eligible to participate in the Program:

- Customers must be either an existing residential National Grid customer with an active electric account (e.g., R-1 rate) ("Residential Customer") or an existing commercial National Grid customer with an active electric account (e.g., G-1 rate) that serves a multifamily home with two to four units on the property ("Commercial Customer").
- Customers must be either a National Grid Massachusetts Electric Company or Nantucket Electric Customer ("Customer").
- Customers must reside in a single-family home or a multifamily home with four or fewer units on the property.
- Customers residing in a single family home must own or lease a plug-in hybrid electric vehicle or a battery electric vehicle or demonstrate being in the process of owning or leasing a plug-in hybrid electric vehicle or a battery electric vehicle.
- Customers must remain enrolled in National Grid's Off-Peak Charging Rebate Program ("Off-Peak Charging Program") for a period of not less than twelve months from the date the application has been approved.

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**Smart Charger Requirements**

- National Grid will pay the rebate listed on the current application or the total purchase price, whichever is less, to a Customer who meets the eligibility requirements hereunder, including a Customer completing the enrollment process for the Off-Peak Charging Programs.
- Only customers enrolled on the National Grid Discount Rate (R-2) are eligible for the Smart Charger rebate.
- Customers are limited to one Smart Charger Rebate per electric account.
- Applicants enrolled on the R-2 rate are eligible for the Smart Charger rebate only if their electric vehicle MSRP/purchase price was $55,000 or less.

| ** EV SMART CHARGER REQUIREMENTS (AVAILABLE TO R-2 RATE CODE ONLY) | |
|---|---|
| Single Family Home connected to the Off Peak Charging Program through vehicle | EVSE must be listed on the State Appliance Standards Database for Massachusetts (MA) |
| Single Family Home connected to the Off Peak Charging Program through Smart Charger (EV is not compatible with Off Peak Charging Program) | Eligible EVSE Models: Acura Home Charging Station 48, Autel: MaxiCharger AC Elite and AC Lite, ChargePoint HomeFlex Charger, Emporia: Wi Fi enabled Level 2 Charger and Pro Level 2 Charger, Honda Home Charging Station 48, and Wallbox Pulsar Plus |
| 2-4 Unit Home | EVSE must be listed on the State Appliance Standards Database for Massachusetts (MA) |
| Check **nationalgridus.com/electric-vehicle-hub/Programs/Massachusetts/EV-Charging-Upgrade-Program** for the latest listing. | |

**Wiring Upgrade Requirements**

- National Grid will pay the Wiring Upgrade Rebate listed on the current application or the total amount paid for qualifying expenses, whichever is less, to a Customer meeting the applicable eligibility requirements hereunder, including a Customer completing the enrollment process for the Off-Peak Charging Program.
- Customers are limited to one Wiring Upgrade Rebate per electric account.
- Qualifying expenses for the wiring upgrade rebate are the labor, materials, and applicable permitting costs to install a 208 Volt or 240 Volt electrical circuit of 30 Amps or more to a location suitable for electric vehicle charging.
- Electrical work must be completed by a licensed qualified professional electrician, in full compliance with all state and federal laws and regulations.
- Applicants enrolled on the R-2 rate are eligible for the enhanced wiring rebate only if their electric vehicle purchase price was $55,000 or less.

**REQUIRED DOCUMENTATION.**

**Smart Charger Rebate**

- The Smart Charger receipt or invoice must be marked as paid and include the Smart Charger manufacturer, model name, serial number, and purchase price.
- A photo of the Smart Charger installed at the service address is required.

**Wiring Upgrade Rebate**

- An invoice must be marked as paid showing the installation address, the contractor's name, license number and address, the date the work was completed, and the cost of labor and materials.
- A photo of the location served by the new electrical circuit is required.

**ELIGIBILITY REQUIREMENTS FOR THE OFF-PEAK CHARGING PROGRAM.**

To be eligible to receive a Smart Charger Rebate and/or Wiring Upgrade Rebate, the Customer agrees to enroll in a Off-Peak Charging Program. Please see **https://www.nationalgridus.com/Charge-Smart-MA** for the Off-Peak Charging Program eligibility requirements, program details including the QPL and Off-Peak Charging Program incentives.

**Off-Peak Charging Program Participation Timeline and Withdrawal**

- A Customer may unenroll from the Off-Peak Charging Program without penalty after participating for a minimum of 12 months from the date of initial enrollment.
- If a Customer unenrolls prior to completing the 12 months of participation the Customer will be required to pay back a prorated portion of the Smart Charger Rebate and/or Wiring Upgrade Rebate. Exceptions may be granted at National Grid's sole discretion.
- If the Customer moves to a different residence within National Grid service territory, the Customer may continue to participate in the Off-Peak Charging Program if the new residence meets the eligibility requirements in these Terms and Conditions. The Customer must communicate any change of address to the Program.
- A Customer moving outside of National Grid's territory before participating for a minimum of 12 months in the Off-Peak Charging Program shall be an approved reason for unenrolling and ending participation in the Off-Peak Charging Program.
- Home wiring installations and qualified EV smart charger purchases must be completed between January 1, 2026 and December 10, 2026. Applications must be postmarked by December 10, 2026.

**Off-Peak Charging Program Information Sharing**

The Customer authorizes National Grid and its vendor administering the Program to share the Customer's National Grid Account number and application information with the vendors administering National Grid's Off-Peak Charging Program. This may include, but not be limited to, electric account information, service address, name and other information required to identify the Customer applying to the Program and confirming the Customer's enrollment in the Off-Peak Charging Program.