

## MA EBT Notes

2/11/26

### Attendees:

Eversource, Unitil, RI Energy, NGRID, Liberty, American Power & Gas, ArcTrade, Big Data Energy, Constellation, Customized, Discount, EarthEtch, Eligo, Engie, ESG, First Point Power, Hansen, Hudson, IGS, NRG, Residents/Town Square, Shell, VertexOne, Vistra

1. Roll Call
2. Approve Meeting Notes – December. Approved
3. RIE Post Conversion Update
  - Work through tickets
    - Implement fix to 820 for discount. Added credit for commercial accounts. RMR-6
    - 810 issue, new internal process that alerts when not sent so can be reviewed and cancel/rebill sent
    - AMP (low income) shopping and enrollment allowed
4. MARINH Redline IGS
  - Please review and submit any findings
    - Missing 820. CC needed to update for NH POR notes
5. Unitil/FGE TOU CC 050 – Review for April vote
  - Meter number may not be required
  - Update to add examples in gray box from enroll to change for REF\*PR
  - Double check left condition of D on REF03 (see if can export as C or X)
6. 867H RIE CC 051 –
  - Review for April vote
7. CC 052 814E ASI02 & REF\*7G
  - Review for April vote
8. CC 053 REF\*KY - remove notes regarding WMECO & Nstar
  - Does PSNH support or not? Confirmed PSNH is sending the REF\*KY
  - Review for April vote
9. TVR & Accelerated Switching
  - TVR see CC 050
  - Accelerated Switching / Instant Connect
    - Daryush shared on screen the business document the utilities have been working on.
      - Resi/Sm Comm, AMI Meter only
      - 1 acc sw per bill cycle, subsequent switch would be on bill cycle
      - Switch/drop in 3 bus days
      - On cycle lead in shortened to 4 bus days
      - Scenarios
  - Market feedback:
    - Kim Wall & Charles Paress suggest that default be an Accelerated Switch and the new segment be a flag for On-Cycle switch.
    - Utility system restrictions do not allow more than 1 pending enrollment. If accelerated switch is pending, subsequent enroll request would be rejected with code MAX instead of NFI. If accelerated switch goes active any subsequent enroll request would be rejected with MAX. NFI if same processing day. MAX for after first day

- Monique Tran - Can a supplier rescind enroll? Tight time frame. Would it be a drop and be on-cycle?
- Have Acc Switch Sub-group meeting in March
- Instant Connect / Enroll As of Last
  - New field to 814E for IC/Enroll as of Last
  - Charles shared concern with scenario if enroll is received less than 3 days prior to read date.
  - Eversource account numbers not generated until account goes active.
  - Rebecca Rogan - Can't utility determine an account is new somehow, no prior bill, recent meter install, so can validate if Enroll as of last/IC is valid. If customer isn't provided their account number greater than 3 days before active then almost forced on to utility default service.
  - Eversource can't add a supplier to an account without an 814E

10. MA EBT 2026 schedule sent

11. NGRID Kraken

- Please contact - Josh Pasquariello at [josh.pasquariello@nationalgrid.com](mailto:josh.pasquariello@nationalgrid.com) and Greg Accardo at [greg.accardo@nationalgrid.com](mailto:greg.accardo@nationalgrid.com)

12. New business

- Charles Paress - Suggest update IG as to which LDCs support Tax Exempt
- Stephen Wilson - NGRID name key rules.
  - The name key is the first four characters of the commercial account name and for residential it is the first four characters of the last name. Suggest CC to add to notes in 814E at least
  - Rebecca Rogan - premise type resi but enrolled with company name discrepancy. Will work with Andrea to provide examples.

13. Next meeting 4/8/26 11am

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