

Customer Assistance Fund Form

Customer Assistance Fund Form - NESE
Office Use Only - Claim # _____

Claimant Information

Date Application for Gas Service was Completed and Submitted:

Select: Mr. Mrs. Ms. Select Owner or Tenant: Owner Tenant

Full name:

Email Address:

Address:

Cross Street:

City/Town:

State:

Zip Code:

Business Name:

Home Phone:

Business Phone:

Account Number:

Incident Information

Address of Incident:

City/Town:

Date of Loss:

From:

To:

Description of Incident: Briefly describe the events causing the damage/loss.

List all damages claimed. Please include make, model number and date of original purchase for each item claimed, if a purchase. Upload supporting documentaion of all damages including, but not limited to, permit fees.

FRAUD STATEMENT REQUIRED BY THE STATE OF NEW YORK: ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES A STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME.

Claimant's Signature _____

Date _____

DOCUMENT COPY

Customer Assistance Fund Policy

- Upon return of a completed Customer Assistance Fund Form, you will be contacted by a National Grid Customer Assistance Fund Representative. Should we not receive your completed form and proofs within 60 days, we will close our file.
- National Grid may inspect or appraise damaged property for the purpose of determining fair and reasonable value. Waiver of inspection does not constitute agreement as to the fair and reasonable value of the damaged property. Spoiled food, medicine or other perishable merchandise should not be held for inspection but should be inventoried, listed and disposed of according to good sanitary practice.
- Customers have a common law duty to limit damages and minimize losses. Damages arising from a customer's failure to make repairs and minimize losses will not be reimbursed.
- Customers are cautioned not to withhold payment of gas or electric bills pending a decision on claims filed. This practice could lead to a deterioration of the customer's credit rating and could ultimately result in a collection action including the discontinuance of service.

In acknowledgment of your claim for damages against National Grid, please complete, sign and return this form to:

National Grid
Attn: Claims Department
1125 Broadway
Albany, NY 12204