



# The Commonwealth of Massachusetts

## DEPARTMENT OF PUBLIC UTILITIES

### NOTICE OF FILING AND REQUEST FOR COMMENTS

D.P.U. 25-79

August 15, 2025

Petition of Boston Gas Company d/b/a National Grid, for approval of its annual Electronic Payment Recovery Factor for effect November 1, 2025.

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On August 1, 2025, Boston Gas Company d/b/a National Grid ("Company") filed a petition with the Department of Public Utilities ("Department") requesting approval of its annual Electronic Payment Recovery Factor ("EPRF") for effect November 1, 2025. The Department docketed this matter as D.P.U. 25-79.

The EPRF is a reconciling mechanism designed to recover the costs (net of savings) related to the Company's implementation of a fee-free debit/credit card bill payment option ("Fee-Free Program"), which was approved by the Department in Investigation of Alternative Bill Payment Options, D.P.U. 20-91-A (2022). The Company collects the EPRF as a component of its Local Distribution Adjustment Factor ("LDAF") via its Local Distribution Adjustment Clause ("LDAC") tariff, M.D.P.U. No. 60.9.

The Company proposes to implement an EPRF of \$0.0018 per therm for all residential rate classes for effect November 1, 2025. If the Department approves the EPRF as proposed, the Company states that customers will experience the following bill impacts:

- a typical residential heating customer of Boston Gas Company ("Boston Gas") (R-3) using 106 therms of gas per month in the winter will experience a monthly bill increase of \$0.19 (0.07 percent);
- a typical residential heating customer (R-3) of the former Colonial Gas Company ("Colonial Gas") using 106 therms of gas per month in the winter will experience a monthly bill increase of \$0.19 (0.08 percent);
- a typical low-income Boston Gas residential heating (R-4) customer using 106 therms of gas per month in the winter will experience a monthly bill increase of \$0.19 (0.07 percent);
- a typical low-income Colonial Gas residential heating (R-4) customer using 106 therms of gas per month in the winter will experience a monthly bill increase of \$0.19 (0.08 percent); and

- commercial and industrial customers will not experience any bill impacts related to this filing.

In addition, pursuant to the Department's directives in D.P.U. 20-91-A at 39-41, on July 1, 2025, the Company submitted a report containing the survey results of customers who have used the Fee-Free Program during the first two years of program implementation.

Any person interested in commenting on this matter may submit written comments no later than the close of business (5:00 p.m.) on **September 12, 2025**. The Department strongly encourages public comments to be submitted by email as specified below. If, however, a member of the public is unable to send written comments by email, a paper copy may be sent to Mark D. Marini, Secretary, Department of Public Utilities, One South Station, Boston, Massachusetts 02110.

Any person who desires to participate in the evidentiary phase of this proceeding shall file a petition for leave to intervene no later than 5:00 p.m. on **September 5, 2025**. A petition for leave to intervene must satisfy the timing and substantive requirements of 220 CMR 1.03. Receipt by the Department constitutes filing and determines whether a petition has been timely filed. A petition filed late may be disallowed as untimely, unless good cause is shown for waiver under 220 CMR 1.01(4). To be allowed, a petition under 220 CMR 1.03(1) must satisfy the standing requirements of G.L. c. 30A § 10. All responses to petitions to intervene must be filed by the close of business (5:00 p.m.) on the second business day after the petition to intervene was filed.

All documents should be submitted to the Department in **.pdf format** by email attachment to [dpu.efiling@mass.gov](mailto:dpu.efiling@mass.gov), [timothy.m.federico@mass.gov](mailto:timothy.m.federico@mass.gov), and [Mathieu.Cunha@mass.gov](mailto:Mathieu.Cunha@mass.gov). The text of the email must specify: (1) the docket number of the proceeding (D.P.U. 25-79); (2) the name of the person or company submitting the filing; and (3) a brief descriptive title of the document. In addition, a copy of all written comments and petitions to intervene should be emailed to the Company's attorney, Christopher Tuomala, Esq. at [Christopher.Tuomala@nationalgrid.com](mailto:Christopher.Tuomala@nationalgrid.com) and Terrence Vales, Assistant Attorney General at [Terrence.Vales@mass.gov](mailto:Terrence.Vales@mass.gov).

All documents submitted in electronic format will be posted on the Department's website through our online File Room as soon as practicable (enter "25-79") at: <https://eeaonline.eea.state.ma.us/DPU/Fileroom/dockets/bynumber>. Please note that in the interest of transparency, any comments will be posted to our website as received and without redacting personal information, such as addresses, telephone numbers, or email addresses. Therefore, consider the extent of information you wish to share when submitting comments.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), contact the Department's ADA coordinator at [eeadiversity@mass.gov](mailto:eeadiversity@mass.gov). For further information regarding the Company's filing, please contact the Company's attorneys, identified above. For further information regarding this Notice, please

contact Timothy Federico and Mathieu Cunha, Hearing Officers, Department of Public Utilities, at [timothy.m.federico@mass.gov](mailto:timothy.m.federico@mass.gov) and [Mathieu.Cunha@mass.gov](mailto:Mathieu.Cunha@mass.gov).

## Translation and Interpretation Services

### English

ATTENTION: Translation and/or interpretation services are available upon request. Please email Kaylee Burgess at [dpu.ej@mass.gov](mailto:dpu.ej@mass.gov) to request language services, specifying your preferred language and contact information.

### Português (Portuguese)

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### 繁體中文 (Traditional Chinese)

提醒您：您可依照需求申請筆譯和/或口譯服務。請以電郵聯絡 Kaylee Burgess ([dpu.ej@mass.gov](mailto:dpu.ej@mass.gov)) 來申請語言服務請求，請在電郵內註明需要的語言和聯絡資訊。

### Tiếng Việt (Vietnamese)

LƯU Ý: Các dịch vụ biên dịch và/hoặc phiên dịch có sẵn theo yêu cầu. Vui lòng gửi email đến Kaylee Burgess theo địa chỉ [dpu.ej@mass.gov](mailto:dpu.ej@mass.gov) để yêu cầu dịch vụ ngôn ngữ, nêu rõ ngôn ngữ ưa thích của quý vị và thông tin liên lạc

### (Arabic) العربية

يُرجى الانتباه: تتوفر خدمات الترجمة و/أو الترجمة الفورية عند الطلب. لطلب خدمات لغوية يُرجى التواصل مع Kaylee Burgess بإرسال رسالة إلكترونية إلى العنوان [dpu.ej@mass.gov](mailto:dpu.ej@mass.gov)، تحدد فيها اللغة المفضلة لديك وتذكر معلومات الاتصال.

### ខ្មែរ (Khmer)

ជូនចំពោះ៖ សេវាកម្មប្រែក្លាយ និង/ឬអ្នកបកប្រែផ្ទាល់ គឺមានតាមការស្នើសុំ។ សូមផ្ញើអ៊ីមែលទៅ Kaylee Burgess តាម [dpu.ej@mass.gov](mailto:dpu.ej@mass.gov) ដើម្បីស្នើសុំសេវាកម្មប្រែក្លាយ ដោយបញ្ជាក់ភាសាដែលអ្នកចង់បាន និងព័ត៌មានទំនាក់ទំនង។

### Español (Spanish)

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### 简体中文 (Simplified Chinese)

提醒您：您可依需要申請提供筆譯和/或口譯服務。請發送電子郵件給 Kaylee Burgess ([dpu.ej@mass.gov](mailto:dpu.ej@mass.gov)) 來申請語言服務要求，並注明您的首選語言和聯繫信息。

### Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis tradiksyon ak/oswa entèpretasyon ki disponib sou demann. Tanpri voye imèl bay Kaylee Burgess nan [dpu.ej@mass.gov](mailto:dpu.ej@mass.gov) pou mande sèvis lang, ki enfòm lang ou pi pito a ak enfòmasyon kontak ou.

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### Русский (Russian)

ВНИМАНИЕ!

Услуги письменного и/или устного перевода предоставляются по запросу. Для запроса услуг перевода обращайтесь к Kaylee Burgess по адресу [dpu.ej@mass.gov](mailto:dpu.ej@mass.gov). В запросе укажите язык перевода и контактную информацию.

### 한국어 (Korean)

주의: 요청 시 번역 및/또는 통역 서비스가 제공됩니다.

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