



The Commonwealth of Massachusetts

DEPARTMENT OF PUBLIC UTILITIES

ORDER OF NOTICE

D.P.U. 26-111

August 24, 2026

Petition of Boston Gas Company d/b/a National Grid, for approval of its annual Electronic Payment Recovery Factor for effect November 1, 2026.

Boston Gas Company d/b/a National Grid ("Company") is required to publish the attached Notice of Filing and Request for Comments ("Notice") no later than **August 28, 2026**, in either The Boston Globe or the Boston Herald.

The Company also shall serve a copy of the attached Notice no later than **August 26, 2026** on: (1) the service list in Alternative Bill Payment Options for Customers, D.P.U. 20-91; (2) the service list in Boston Gas Company, D.P.U. 25-79; and (3) on any person who has asked to be notified by the Company. Service may be by electronic distribution, which the Department of Public Utilities ("Department") finds reasonable and consistent with the public interest.

The Company shall prominently display the Notice on its website from three business days following receipt of the Notice from the Department through the end of the comment period. The Company shall provide the Department with return of service and proof of website posting by close of business (5:00 p.m.) on **September 14, 2026**.

By Order of the Department,

/s/

Peter A. Ray, Secretary



The Commonwealth of Massachusetts

DEPARTMENT OF PUBLIC UTILITIES

NOTICE OF FILING AND REQUEST FOR COMMENTS

D.P.U. 26-111

August 24, 2026

Petition of Boston Gas Company d/b/a National Grid, for approval of its annual Electronic Payment Recovery Factor for effect November 1, 2026.

On August 3, 2026, Boston Gas Company d/b/a National Grid ("Company") filed a petition with the Department of Public Utilities ("Department") requesting approval of its annual Electronic Payment Recovery Factor ("EPRF") for effect November 1, 2026. The Department docketed this matter as D.P.U. 26-111.

The EPRF is a reconciling mechanism designed to recover the costs (net of savings) related to the Company's implementation of a fee-free debit/credit card bill payment option ("Fee-Free Program") for residential customers, which was approved by the Department in Investigation of Alternative Bill Payment Options, D.P.U. 20-91-A (2022). The Company currently collects the EPRF as a component of its Local Distribution Adjustment Factor ("LDAF") via its Local Distribution Adjustment Clause ("LDAC") tariff, M.D.P.U. No. 60.14. In its pending rate case, D.P.U. 26-50, the Company proposes to transfer recovery of a representative level of Fee-Free Program costs from the EPRF to base distribution rates starting January 1, 2027.

The Company proposes to implement a revised EPRF of \$0.0021 per therm for all residential rate classes for effect November 1, 2026. If the Department approves the EPRF as proposed, the Company states that customers will experience the following bill impacts:

- a typical Boston Gas residential heating customer (R-3) using 159 therms of gas per month in the winter will experience a monthly bill increase of \$0.05 (0.01 percent);
- a typical Boston Gas low-income residential heating customer (R-4) customer using 158 therms of gas per month in the winter will experience a monthly bill increase of \$0.04 (0.01 percent);
- a typical residential heating customer (R-3) of the former Colonial Gas Company using 159 therms of gas per month in the winter will experience a monthly bill increase of \$0.05 (0.01 percent);
- a typical low-income residential heating customer (R-4) of the former Colonial Gas Company using 158 therms of gas per month in the winter will experience a monthly bill increase of \$0.05 (0.01 percent); and
- commercial and industrial customers will not experience any bill impacts related to this filing.

Any person interested in commenting on this matter may submit written comments no later than the close of business (5:00 p.m.) on **September 18, 2026**, using the method described below. The Department strongly encourages public comments to be submitted by email. If, however, a member of the public is unable to send written comments by email, a paper copy may be sent to Peter A. Ray, Secretary, Department of Public Utilities, One South Station, Boston, Massachusetts 02110.

Any person who desires to participate in the evidentiary phase of this proceeding shall file a petition for leave to intervene no later than 5:00 p.m. on **September 9, 2026**. A petition for leave to intervene must satisfy the timing and substantive requirements of 220 CMR 1.03. Receipt by the Department constitutes filing and determines whether a petition has been timely filed. A petition filed late may be disallowed as untimely, unless good cause is shown for waiver under 220 CMR 1.01(4). To be allowed, a petition under 220 CMR 1.03(1) must satisfy the standing requirements of G.L. c. 30A, § 10.

All documents should be submitted to the Department in **.pdf format** by email attachment to dpu.efiling@mass.gov and Mathieu.Cunha@mass.gov. In addition, one copy of all documents should be emailed to the Company's attorney, Joseph Dorfler, at jdorfler@richmaylaw.com. The text of the email must specify: (1) the docket number of the proceeding (D.P.U. 26-111); (2) the name of the person or company submitting the filing; and (3) a brief descriptive title of the document.

All documents submitted in electronic format will be posted on the Department's website through our online [File Room](#) as soon as practicable (enter "26-111" on the line for "Docket No."). Please note that in the interest of transparency any comments will be posted to our website as received and without redacting personal information, such as addresses, telephone numbers, or email addresses. As such, consider the extent of information you wish to share when submitting comments. To the extent a person or entity wishes to submit comments or intervene in accordance with this Notice, electronic submission, as detailed above, is sufficient.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), contact the Department's ADA coordinator at eeadiversity@mass.gov or (617) 626-1282.

For further information regarding the Company's filing, please contact the Company's attorney, Joseph Dorfler, identified above. For further information regarding this Notice, please contact Mathieu Cunha, Hearing Officer, Department of Public Utilities, at Mathieu.Cunha@mass.gov.

Translation and Interpretation Services

English

ATTENTION: Translation and/or interpretation services are available upon request. Please email Kaylee Burgess at dpu.ej@mass.gov to request language services, specifying your preferred language and contact information.

Português (Portuguese)

ATENÇÃO: Disponibilizamos nossos serviços de tradução e/ou interpretação de acordo com a sua demanda. Para solicitar um serviço linguístico, envie um e-mail para Kaylee Burgess através do endereço dpu.ej@mass.gov, informando o idioma desejado e seus dados para contato.

繁體中文 (Traditional Chinese)

提醒您：您可依照需求申請筆譯和/或口譯服務。請以電郵聯絡 Kaylee Burgess (dpu.ej@mass.gov) 來申請語言服務請求，請在電郵內註明需要的語言和聯絡資訊。

Tiếng Việt (Vietnamese)

LƯU Ý: Các dịch vụ biên dịch và/hoặc phiên dịch có sẵn theo yêu cầu. Vui lòng gửi email đến Kaylee Burgess theo địa chỉ dpu.ej@mass.gov để yêu cầu dịch vụ ngôn ngữ, nêu rõ ngôn ngữ ưa thích của quý vị và thông tin liên lạc

(Arabic) العربية

يُرجى الانتباه: تتوفر خدمات الترجمة و/أو الترجمة الفورية عند الطلب. لطلب خدمات لغوية يُرجى التواصل مع Kaylee Burgess بارسال رسالة إلكترونية إلى العنوان dpu.ej@mass.gov، تحدد فيها اللغة المفضلة لديك وتذكر معلومات الاتصال.

ខ្មែរ (Khmer)

ជូនចំពោះ៖ សេវាកម្មប្រែក្លាយ និង/ឬបកប្រែផ្ទាល់ គឺមានតាមការស្នើសុំ។ សូមផ្ញើអ៊ីមែលទៅ Kaylee Burgess តាម dpu.ej@mass.gov ដើម្បីស្នើសុំសេវាកម្មប្រែក្លាយ ដោយបញ្ជាក់ភាសាដែលអ្នកចង់បាន និងព័ត៌មានទំនាក់ទំនង។

Español (Spanish)

ATENCIÓN: Los servicios de traducción y/o interpretación están disponibles bajo solicitud. Por favor envíe un correo electrónico a Kaylee Burgess en dpu.ej@mass.gov para solicitar los servicios de idiomas, especificando su idioma preferido e información de contacto.

简体中文 (Simplified Chinese)

提醒您：您可依需要申请提供笔译和/或口译服务。请发送电子邮件给 Kaylee Burgess (dpu.ej@mass.gov) 来申请语言服务要求，并注明您的首选语言和联系信息。

Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis tradiksyon ak/oswa entèpretasyon ki disponib sou demann. Tanpri voye imèl bay Kaylee Burgess nan dpu.ej@mass.gov pou mande sèvis lang, ki enfòm lang ou pi pito a ak enfòmasyon kontak ou.

Français (French)

ATTENTION : Des services de traduction et/ou d'interprétation sont disponibles sur demande. Veuillez envoyer un e-mail à Kaylee Burgess à l'adresse dpu.ej@mass.gov pour demander des services linguistiques, en précisant votre langue préférée et vos coordonnées.

Русский (Russian)

ВНИМАНИЕ!

Услуги письменного и/или устного перевода предоставляются по запросу. Для запроса услуг перевода обращайтесь к Kaylee Burgess по адресу dpu.ej@mass.gov. В запросе укажите язык перевода и контактную информацию.

한국어 (Korean)

주의: 요청 시 번역 및/또는 통역 서비스가 제공됩니다.

Kaylee Burgess 에게 dpu.ej@mass.gov 로 이메일을 보내 선호하는 언어와 연락처 정보를 명시하여 언어 서비스를 요청하십시오.