

# Building A Smarter, Stronger, Cleaner Energy Grid for the Bay State



## Five Years of Progress

National Grid continuously invests to fulfill our commitment to safely and reliably deliver cleaner power to our customers across Massachusetts. We are accomplishing this by modernizing and strengthening the electric grid, connecting growing amounts of renewable resources, and preparing our system for a more electrified future. All of this is making our system smarter, stronger, and cleaner for all our customers and communities. Since 2018, we've:



### Helped Provide

**\$167.5 million** in gas and electric bill help to eligible customers through the Home Energy Assistance Program



### Invested

**~\$1.4 billion** to accommodate economic growth and prepare for more electrification and more distributed energy resources, like solar, storage and wind



### Inspected Vegetation Along

**12,850** miles of distribution lines to help reduce outages

**\$2+ billion** to preserve reliability and enhance security to ensure customers have power whenever and wherever they need it, in the face of a changing climate and evolving threats



### Installed Nearly

**200** automated power restoration devices, helping reduce outage times by **55%**



### Interconnected

**39,000** solar energy projects, delivering more than **800** megawatts – enough to power upward of **140,000** single-family homes, making Massachusetts a national leader in the amount of solar connected



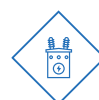
### Replaced

**62,000** poles, **25,000** transformers and **1,200+** high-voltage switches to strengthen our system



### System Reliability

Maintained high levels of service, with system available **99.9%** of the time, as storms have become more frequent and severe



### Enhanced Security at

**80+** substations

**nationalgrid**