

National Grid
Consumer Request to Access Personal Information
(“Request to Know”)

If you complete this form outside of our location, please e-mail this form to:
USDataPrivacy@nationalgrid.com

Name: _____ Telephone Number: _____

Address: _____

Email Address: _____

For Non-Accountholders: e.g. if National Grid maintains a record of purchases made by a consumer, National Grid may require consumer to identify items the consumer recently purchased from the National Grid or the dollar amount of their most recent purchase or if National Grid’s business collects personal information but does not require the creation of an account, National Grid may require consumer to provide information that only the person that used the mobile application may know or by requiring the consumer to respond to a notification sent to their device:

If National Grid has a mobile application that collects personal information about the consumer but does not require an account, National Grid may reasonably verify the consumer by asking them to provide information that only the person who used the mobile application may know or by requiring the consumer to respond to a notification sent to their device.

Other non-personal information fact-based information: _____

Pursuant to applicable state law(s), you have the right to request that National Grid disclose the information below that we collected about you from the preceding twelve (12) months from the date of receipt of this request. By your check mark(s) below, please indicate

- Types of personal information that we have collected about you;
- Categories of personal information that we have collected about you;
- Categories of sources from which the personal information is collected;
- Categories of personal information that we have disclosed for a business purpose about you;
- Categories of third parties to whom we have disclosed the personal information for a business purpose;
- The business or commercial purpose for collecting or selling personal information.

Please indicate any other details related to this request: _____

We will confirm receipt of your request within ten (10) business days and provide you with information about how we intend to process your request.

If your request is invalid for any reason, or if we require additional information to process this request, we will contact you directly using the contact information you provide to us on this form.

You may also call us at

- Massachusetts Gas customers: 800-233-5325
- Massachusetts Electric: customers 800-322-3223
- Rhode Island customers: 800-322-3223
- New York City customers: 718-643-4050
- Long Island customers: 800-930-5003
- Upstate New York customers: 800-642-4272

or email us at USDataPrivacy@nationalgrid.com to make a request to access the personal information collected and used by us.

This request is signed under the pains and penalties of perjury.

Printed Name

Date

Signature

Relationship to Consumer (if other than named individual e.g. parent or guardian)