

**National Grid**  
**Consumer Request to Delete**

If you complete this form outside of our location, please e-mail this form to [USDataPrivacy@nationalgrid.com](mailto:USDataPrivacy@nationalgrid.com)

Name: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

For Non-Accountholders: e.g. if National Grid maintains a record of purchases made by a consumer, National Grid may require consumer to identify items the consumer recently purchased from the National Grid or the dollar amount of their most recent purchase or if National Grid's business collects personal information but does not require the creation of an account, National Grid may require consumer to provide information that only the person that used the mobile application may know or by requiring the consumer to respond to a notification sent to their device:

If National Grid has a mobile application that collects personal information about the consumer but does not require an account, National Grid may reasonably verify the consumer by asking them to provide information that only the person who used the mobile application may know or by requiring the consumer to respond to a notification sent to their device.

Other non-personal information fact-based information:

Pursuant to applicable state law(s), I, \_\_\_\_\_ (Name), am requesting that National Grid delete any and all personal information collected about me.

We will confirm receipt of your request within ten (10) business days and provide you with information about how we intend to process your request.

If your request is invalid for any reason, or if we require additional information to process this request, we will contact you directly using the contact information you provide to us on this form.

You may also call us at

- Massachusetts Gas customers: 800-233-5325
- Massachusetts Electric: customers 800-322-3223
- Rhode Island customers: 800-322-3223
- New York City customers: 718-643-4050
- Long Island customers: 800-930-5003
- Upstate New York customers: 800-642-4272

or email us at [USDataPrivacy@nationalgrid.com](mailto:USDataPrivacy@nationalgrid.com) to make a request to delete the personal information collected and used by us.

This request is signed under the pains and penalties of perjury.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Relationship to Consumer (if other than named individual e.g. parent or guardian)