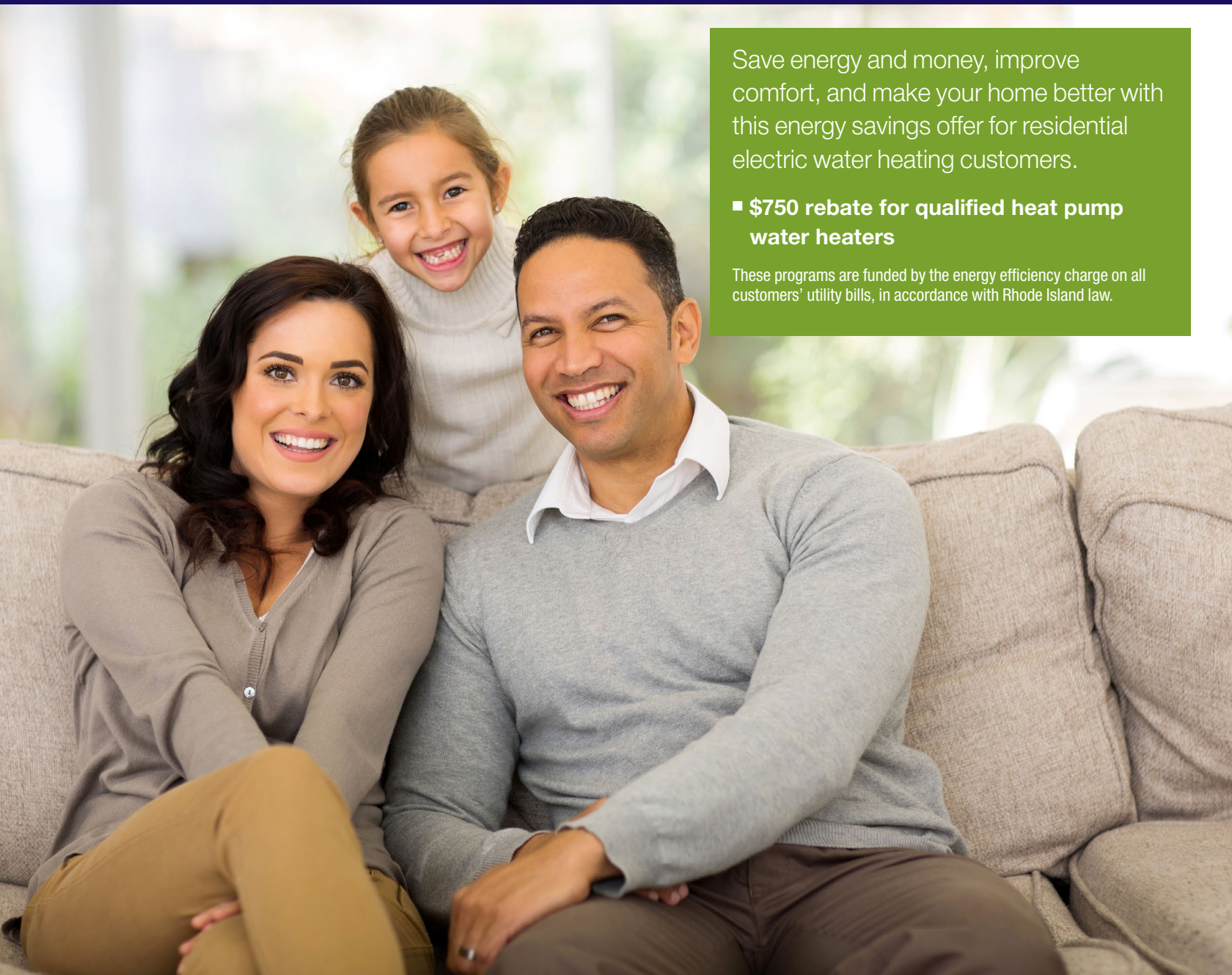


2016 Rhode Island

# Residential electric heat pump water heater rebates



Save energy and money, improve comfort, and make your home better with this energy savings offer for residential electric water heating customers.

- **\$750 rebate for qualified heat pump water heaters**

These programs are funded by the energy efficiency charge on all customers' utility bills, in accordance with Rhode Island law.

National Grid offers a rebate of \$750 for the installation of energy efficient electric heat pump water heaters when you are replacing an existing electric water heater, or installing a water heater up to 55 gallons in size for the first time (in a newly constructed home). A heat pump water heater is an electric storage tank replacement, and rebates are not available for replacement of oil, propane, or gas water heating units. A licensed plumber must install the unit in order for you to qualify for the rebate, and only certain equipment models are eligible. There are also restrictions about where the unit can be installed to ensure that it operates at its maximum efficiency. To see a list of eligible equipment models and frequently asked questions, please visit [www.ngrid.com/ri-hpwh](http://www.ngrid.com/ri-hpwh).

## Eligible Equipment

Equipment	Rebate
<b>ENERGY STAR® certified electric heat pump water heater, 55 gallons or less</b> – Energy Factor of 2.3 or more, 10 year warranty	<b>\$750</b>

## TO APPLY:

1. Verify that the electric heat pump water heater you will be purchasing qualifies for a rebate by consulting with a licensed plumber. Eligible equipment is also listed at [www.ngrid.com/ri-hpwh](http://www.ngrid.com/ri-hpwh).
2. Purchase a qualified electric heat pump water heater and have a licensed plumber install it. The equipment must be installed at a property with an active National Grid residential electric account.
3. Obtain an invoice from your contractor/plumber. The invoice must contain the following information: equipment make and model numbers, size (in gallons), date and location of installation, total installation cost, and contractor's name and address. It must indicate "paid in full" or "zero balance."
4. Save time, and apply online! Visit [www.smartenergy-zone.com/nationalgridri](http://www.smartenergy-zone.com/nationalgridri). Or, mail the following items:
  - This application, completed accurately and legibly
  - Dated receipt with complete model information
  - A dated invoice from your contractor providing the information listed above in step 3
  - Copy of your most recent National Grid electric bill

### Mail to the above listed items to:

**RI Heat Pump Water Heater Rebate  
Offer # H447252  
P.O. Box 540064  
El Paso, TX 88554-0064**

Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date, or by January 31, 2017, whichever comes first.

**IMPORTANT! Photocopy your entire submission for your records. You could be required to mail these photocopies. Offer valid on equipment purchased and installed between January 1, 2016 and December 31, 2016 (subject to funding availability).**

**All submissions must be postmarked or submitted online by January 31, 2017. Please allow 6-8 weeks for processing. To review the status of your application, please contact us at 1-877-711-3013 or visit [www.smartenergy-zone.com/nationalgridri/RebateStatus.aspx](http://www.smartenergy-zone.com/nationalgridri/RebateStatus.aspx).**

## TERMS & CONDITIONS

Heat pump water heater must be installed by a RI licensed contractor and/or plumber within National Grid's electric service area. It must be UL listed; installed in accordance with the National Electric Code and manufacturer's specifications; and conform to all applicable municipal, state and federal codes, standards and regulations, as well as program requirements. Must be ENERGY STAR® certified with an Energy Factor (EF)\* of 2.3 or greater and have a minimum 10 year manufacturer's warranty. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs). Eligible heat pump water heaters can be found on [www.ngrid.com/ri-hpwh](http://www.ngrid.com/ri-hpwh). Program is subject to change without prior notice, including rebate levels. \*Energy Factor (EF) is the ratio of useful energy output from a water heater to the total amount of energy delivered to the water heater. The higher the EF is, the more efficient the water heater.

Rebates are available to eligible National Grid residential electric customers only. One electric account number per form. Some restrictions may apply. Rebate offers are subject to change without notice. Please review terms and conditions. Form must be completed in its entirety.

**Please submit online at [www.smartenergy-zone.com/nationalgridri](http://www.smartenergy-zone.com/nationalgridri) or mail completed form with all required documents to:**

RI Heat Pump Water Heater Rebate  
 Offer # H447252  
 P.O. Box 540064  
 El Paso, TX 88554-0064

**Required documents:**

- Dated receipt with complete model information
- Dated contractor invoice
- Copy of most recent electric bill
- Complete and signed application

**CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY.**

ELECTRIC ACCOUNT NUMBER AT INSTALLATION ADDRESS
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ACCOUNT HOLDER FIRST NAME	ACCOUNT HOLDER LAST NAME		
INSTALL ADDRESS	CITY	STATE	ZIP
		<b>RI</b>	
EMAIL ADDRESS	PHONE		

**PAYEE INFORMATION — ADDITIONAL PROCESSING TIME MAY BE REQUIRED IF ACCOUNT HOLDER IS DIFFERENT THAN PAYEE NAME.**

PAYEE FIRST NAME (if different than above)	PAYEE LAST NAME (if different than above)		
MAILING ADDRESS (if different than above)	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

HOW DID YOU HEAR ABOUT THIS PROGRAM? (Select appropriate ballot box.)

- PLUMBER OR CONTRACTOR   
  ENERGY ASSESSMENT   
  EQUIPMENT SUPPLIER   
  TRADE SHOW   
  SALES REP/ACCOUNT EXECUTIVE  
 PRINT ADVERTISING   
  INTERNET   
  RADIO/TV   
  DIRECT MAIL/E-MAIL   
  OTHER \_\_\_\_\_  
 HOME ENERGY REPORT   
  RHODE ISLAND ENERGY CHALLENGE: FIND YOUR FOUR!

**CONTRACTOR INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE.**

CONTRACTOR COMPANY NAME	CONTACT NAME		
STREET ADDRESS	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

**EQUIPMENT INFORMATION**

**REPLACED WATER HEATER INFORMATION (IF APPLICABLE)**

MANUFACTURER	CAPACITY (gallons)	AGE OF WATER HEATER

**NEW WATER HEATER INFORMATION**

MANUFACTURER	MODEL NUMBER (must be included on invoice)	RETAILER WHERE PURCHASED (if applicable)	INSTALL DATE (MM/DD/YYYY)	QUANTITY	LOCATION
					<input type="checkbox"/> Basement <input type="checkbox"/> Attic <input type="checkbox"/> Garage <input type="checkbox"/> Other (Closet installations are not eligible for rebate)

**WORK COMPLETION AND REBATE VALIDATION**

I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a licensed contractor has installed the listed energy efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. This rebate is for the benefit of Rhode Island residential electric customers of National Grid. This rebate may not be combined with any other utility or energy efficiency service provider offer and may be subject to change without notice. I understand that some restrictions may apply. National Grid reserves the right to conduct field inspections to verify installations; this right to access extends up to one year after date of application, even if rebates have been paid. Limitation of liability: National Grid does not guarantee the performance of installed equipment expressly or implicitly. National Grid does not endorse any particular contractor, manufacturer, dealer, materials, product, system design or technology in promoting these offers. Customer agrees that the Energy Efficiency Program Provider (EPPP) has the unilateral right to apply for any ISO-NE capacity payments or environmental credits resulting from this energy efficiency project, and agrees not to file for such payments or credits either directly or indirectly. Contractors agree to provide the EPPP with such further documentation as the EPPP may request to confirm the EPPP's ownership of such benefits. National Grid and the rebate administrator's liability is limited to paying the rebate specified. National Grid and the rebate administrator are not liable for (1) the quality, safety, and/or installation of the equipment, including its fitness for any purpose; (2) the estimated energy savings of the equipment; (3) the workmanship of the installation contractor; and (4) any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers. National Grid will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

DATE	NAME (PRINT)	CUSTOMER SIGNATURE
		<b>X</b>