Get started

If you're a new applicant for the Income Eligible Energy Services Program, you'll need to apply in person at your local Community Action Program (CAP) agency.

Call your local CAP agency, listed on the back of this brochure, for more information.

Energy saving services are available if your home is heated with:

- Gas
- Propane
- Electricity
- Wood
- Oil

You can qualify as:

- A homeowner
- A renter
- The landlord of a 1- to 4-unit building in which at least half of the residents meet income eligibility requirements

National Grid is offering these services in partnership with the Massachusetts Association for Community Action (MASSCAP) and Low-Income Energy Affordability Network (LEAN).

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Easy energy saving tips



Close shades and drapes at night to keep heat in during the winter.



Replace old-fashioned incandescent light bulbs with LED bulbs.



Use pot lids when cooking on the stove; food will cook faster.



Run the dishwasher only when it's full.



Turn off computers, monitors, stereos, radios, and TVs when not in use.



Set thermostats to 78° in summer, 68° in winter.

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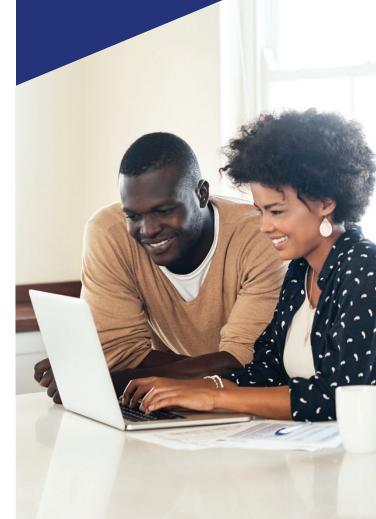
For more information about our energy efficiency programs, call **1-866-537-7267**, visit **ngrid.com/ma-income**, or contact your local Community Action Program (CAP) agency.

This program is brought to you by National Grid and your local CAP agency.

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Discover No-Cost Home Energy Improvements

See if you qualify for our Income Eligible Energy Services Program.





Our Income Eligible
Energy Services Program
is designed to help make
sure you can enjoy a more
energy-efficient home that's
healthier, more comfortable,
and more affordable for
you and your family.

How the program works

Once you qualify, your local Community Action Program (CAP) agency will call to arrange a time when an Energy Specialist can visit your home to complete a no-cost energy assessment.

The Energy Specialist will look inside and out, from attic to basement, to find places where you can save energy and money.

You may also qualify for no-cost energy saving improvements, such as:



A no-cost replacement of your heating system



A no-cost replacement refrigerator, freezer, clothes washer, dehumidifier, and/or window A/C unit if your current appliance is inefficient



No-cost attic and wall insulation, weather-stripping, and air sealing of leaks



No-cost installation of energy-efficient lighting and water saving devices

Does my household qualify for no-cost energy efficiency services?

Use the chart below to see if your household meets the income requirement for the Income Eligible Energy Services Program as well as other energy services, such as fuel assistance and discount rates.

| Number of household members | 2020 income equal to or less than |
|-----------------------------|-----------------------------------|
| 1 person | \$37,360 |
| 2 people | \$48,855 |
| 3 people | \$60,351 |
| 4 people | \$71,846 |
| 5 people | \$83,341 |
| 6 people | \$94,837 |
| 7 people | \$96,992 |
| 8 people | \$99,147 |

Customers who live in a building with 5+ units will be served by our multifamily program. Please have your landlord or condo association submit a request at **LEANMultiFamily.org**.



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