

2021

# NYS Clean Heat Statewide Heat Pump Program

## National Grid Mail-in Rebate: \$700

Please complete the entire application.

### HOW TO APPLY

New qualifying equipment installed from 1/1/2021 to 12/31/2021 is eligible contingent upon availability of funds.

New equipment must be installed at a property with an active electric account and address listed on this application.

Please verify that the equipment you will be purchasing is an ENERGY STAR® Certified Heat Pump Water Heater (<120 gallons of tank capacity).

**Submit completed form and a copy of your sales receipt to:**

Email: [nyscleanheat@icf.com](mailto:nyscleanheat@icf.com)

Mail: 980 Beaver Creek Drive, Martinsville, VA 24112

For questions, call 1-844-212-7823 or visit [Ngrid.com/uny-heatandcool](http://Ngrid.com/uny-heatandcool)

### CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY

ELECTRIC ACCOUNT NUMBER AT INSTALLATION ADDRESS				INSTALLATION DATE:				EQUIPMENT COST*:				LABOR COST*:			
ACCOUNT HOLDER FIRST NAME								ACCOUNT HOLDER LAST NAME							
INSTALL ADDRESS						CITY			STATE			ZIP			
EMAIL ADDRESS						PHONE									

### CONTRACTOR INFORMATION — IF APPLICABLE

CONTRACTOR COMPANY NAME						CONTACT NAME					
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### PROJECT INFORMATION

**Building Type:**  Single family detached  Residential Attached (duplex, row, townhome or multifamily)  
 Multifamily (5 or more apartments)  Small Commercial

Number of floors per building (not including basement) \_\_\_\_\_ Year building built: \_\_\_\_\_

Existing Water Heater Fuel Type:  Electric  Natural Gas  Oil (includes oil fire boiler w/hot water coil)  Propane  Wood

### HEAT PUMP WATER HEATER

ENERGY STAR® ID:				Heat Pump Water Heater Serial Number:			
Heat Pump Water Heater Model Number:				Tank Volume (gallons):			
Equipment Manufacturer:				Number of Occupants:			

\*Cost data is confidential and will be used for program evaluation in aggregate form that will not identify the contractor.

### WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. This rebate is for the benefit of New York residential electric customers of National Grid. Customers may not apply for or receive multiple incentives for the same measure from another gas or electric utility. Program offerings are subject to change without notice. I understand that some restrictions may apply. National Grid reserves the right to conduct field inspections to verify installations. I acknowledge that National Grid, its company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I understand that any omissions, misrepresentations or inaccuracies on this application may be a basis for a rebate denial, and I assume full liability for any misrepresentations I make regarding this application.

DATE		CUSTOMER / SITE OWNER NAME (PRINT)				CUSTOMER / SITE OWNER SIGNATURE			
						<b>X</b>			
DATE		CONTRACTOR NAME (PRINT)				CONTRACTOR SIGNATURE			
						<b>X</b>			

## NATIONAL GRID TERMS AND CONDITIONS

1. **Customer Eligibility** – Eligible customers must be an electric customer of National Grid with an active utility account or have proof of ownership of a property served by National Grid. Each Customer must provide a valid utility account number.
2. **Submission Deadline** – Rebate applications must be filled out completely, signed, accompanied by dated itemized receipt(s) and proof of ownership (when necessary). All rebated equipment must be installed within one year of the application date.
3. **Equipment Eligibility** – ENERGY STAR® Certified Heat Pump Water Heater (<120 gallons of tank capacity)
4. **Double Dip** – Customers may not apply for or receive multiple incentives for the same measures from another gas or electric utility, or NYSEERDA, with the exception of adder incentives designated by National Grid as such that support additional, separate energy efficiency goals.
5. **Changes to Residential Rebate Program, Program Changes** – National Grid reserves the right to change, modify, or terminate this Program at any time without any liability except, as expressly stated herein. National Grid will honor all written commitments made to the Customer prior to the date of any change, modification or termination of this Program, provided the installation of the Heat Pump is completed prior to the date of such change, modification or termination. Correction requests to rebate applications that have already been processed and paid must be made within 30 days of the date the rebate check was mailed to the customer. Correction requests received after 30 days from the mail date of the rebate check will not be honored.
6. **Warranties** – (a) The Customer may have other warranty rights that may be provided by the manufacturer of the Heat Pump materials installed under the Program. Customers, however, may exercise such rights only against the manufacturer, and not against National Grid or its affiliates. (b) National Grid disclaims all expressed or implied warranties or guarantees that the installation, use or operation of any of the Heat Pump will result in any level of savings or result in any measurable energy related benefit. (c) National Grid does not endorse, guarantee or warrant any particular manufacturer or product. Except to the extent explicitly set forth in these Terms and Conditions and the Program documents, National Grid disclaims all warranties, whether express or implied (including, without limitation, warranty of merchantability and fitness for particular purpose), for any product or service in connection with the Program.
7. **Property Rights** – Rebate applicants hereby represent and warrant that if they do not own the property where the eligible equipment is to be installed, participant has the right and/or consent from the landlord or owner of the property to have the eligible equipment installed. If you are a landlord and own the property where the equipment is to be installed, you must contact your respective utility to request a rebate application. National Grid Heat Pump Hotline is 1-844-212-7823. You must also provide proof of ownership (such as a tax bill or water bill) that includes the address where the eligible equipment is installed. If you do not own the property where the equipment is to be installed, you must have the right or permission from the property owner to install the equipment.
8. **Tax Liability** – National Grid is not responsible for any taxes which may be imposed on the Customer as a result of Heat Pump installed or the Customer's participation in the Program.
9. **Liability & Release, Limitation of Liability** – Except for property damage, personal injury or death caused by the negligence of subcontractors, subcontractors will not be liable to the Customer for any damages whatsoever under this Application/Agreement. National Grid and its affiliates shall have no liability whatsoever in connection with the Program and the Heat Pump. Rebate recipients hereby release and shall indemnify and hold harmless National Grid for any damages in contract, tort (including negligence), or otherwise caused by any activities associated with these Terms and Conditions or the Program. In no event shall National Grid be liable for any consequential, special or incidental damages.
10. **Customer Information** – The Customer hereby authorizes National Grid to release their energy use information to energy efficiency program administrators and/or designees, including the New York State Energy Research & Development Authority "NYSEERDA", understands that such information will be kept confidential and used only for the purposes of Program evaluation, determining Program eligibility and energy savings during the duration of 1/1/2020-12/31/2025. The Customer agrees that National Grid may provide Customer information including name, address, account number, energy consumption data and energy savings to a third-party contractor for evaluation purposes. Such third-party contractor shall keep Customer information confidential. Customer information may also be provided to federal and state governmental and regulatory agencies.
11. **Installation Verification/Consent and Visits to the Residence** – (a) The Customer agrees to provide National Grid (and its subcontractors) access to the Residence for pre-installation, installation and follow-up visits. (b) Customer agrees to authorize access to the residence in order to install the Heat Pump (including any pre and post installation visits). Advance notice will be given before installation or inspections. (c) The Customer agrees to coordinate with its subcontractor for access to the residence. Such visit(s) will be at a time convenient to the Customer made with reasonable advance notice given to the Customer by National Grid. (e) The Customer understands that the purpose of the follow up visit(s) is to provide National Grid with an opportunity to review the operation of the Heat Pumps for quality control and Program evaluation purposes only. Such inspections or follow up visits do not include any type of safety review. (e) National Grid is under no obligation to; (i) make follow up visits, (ii) review the operation of the Heat Pump or (iii) make any suggestions of any kind to Customer.
12. **Disputes** – National Grid will have sole discretion to decide on the final resolution of any Program issues, including but not limited to, Program eligibility requirements or incentives.
13. **Misc.** – (a) The Application, these Terms and Conditions and the Program materials together make up the entire Agreement between the parties and supersedes all other communications and representations. In the event of a conflict between these Terms and Conditions and any Program materials, these Terms and Conditions shall govern. (b) The Customer acknowledges that the Program contractors or subcontractors performing services related to the Program are not authorized to make any agreement or representation on behalf of National Grid, and that National Grid will be bound only by an authorized representative of a Company on only that Company's behalf. (c) There shall be no amendment or modification to these Terms and Conditions or any Program materials unless such is made by National Grid. (d) Except to the extent expressly stated in this Agreement, these Terms and Conditions do not grant any rights to any third parties. (e) These Terms and Conditions are governed by the laws of the State of New York.