Your guide to energy services for a better home



Our **Income Eligible Energy Services Program** is designed to help ensure that you can enjoy a more energy efficient home that's healthier, more affordable, and more comfortable for you and your family.

How the program works

Once you qualify, your local Community Action Program (CAP) agency will call to arrange a time when an energy specialist can conduct a no-cost energy assessment of your home.

The specialist will look inside and out, from attic to basement, to find places where you can save energy and money.

You may also qualify for no-cost energy saving improvements, such as:

- A no-cost replacement of your heating system
- A no-cost replacement refrigerator, freezer, and/or window A/C unit if your current appliance is inefficient
- No-cost energy saving services including attic and wall insulation, weather-stripping, and air sealing
- No-cost installation of energy efficient lighting and water saving devices

Get started

If you're a new applicant for the Income Eligible Energy Services Program, you'll need to apply in person at your local Community Action Program (CAP) agency.

Call your local CAP agency for more information.

Energy saving services are available if your home is heated with:

- Gas
- Propane
- Electricity
- Wood
- Oil
- Pellets

You can qualify as:

- A homeowner
- A renter in a 1- to 4-unit building
- The landlord of a 1- to 4-unit building in which at least half of the residents meet income eligibility requirements



National Grid offers these services in partnership with the Massachusetts Association for Community Action (MASSCAP) and Low-Income Energy Affordability Network (LEAN).





Does my household qualify for no-cost energy efficiency services?

Use the chart to the right to see if your household meets the income requirement for the **Income Eligible Energy Services Program** as well as other energy services, such as fuel assistance and discount fuel rates.

Number of household members	2016 annual income equal to or less than
1 person	\$33,126
2 people	\$43,319
3 people	\$53,511
4 people	\$63,704
5 people	\$73,897
6 people	\$84,089
7 people	\$86,000
8 people	\$87,912

Easy energy saving tips:

1	Close shades and drapes at night to keep heat in during the winter.	4	Run the dishwasher only when it's full.
2	Replace old-fashioned incandescent light bulbs with CFL or LED bulbs.	5	Turn off computers and monitors, stereos, radios, and TVs when not in use.
3	Use pot lids when cooking on the stove; food will cook faster.	6	Set thermostats to 78° in summer, 68° in winter.

Learn more about our energy efficiency and weatherization programs or locate your local CAP agency.



Visit ngrid.com/ma-income or call Mass Save Income Eligible Program at 866-537-7267