

Frequently Asked Questions about converting to natural gas.

nationalgrid

HERE WITH YOU. HERE FOR YOU.

Do I need to have a contractor now?

It might be in your best interest to contact several contractors to get estimates on the cost of the oil to gas conversion. Let us help you select a plumber.

Do I have to convert equipment as soon as the gas line is installed?

No. You have 90 days after the gas service line is installed to set the meter.

If I sign up what are the next steps?

If you decide to sign up here is what generally will happen:

1. Submit a completed and signed Residential Gas Service Agreement to National Grid.
2. We will hold your Gas Service Application for new gas service until we received sufficient participation from the neighborhood.
3. Once we have enough Gas Service Applications, we will verify all the details and will contact all to confirm their decision to proceed.
4. We will then schedule the gas main and gas service installations and advise you of that schedule. This will give you time to make arrangements with your plumber or heating installer.

When will the gas lines be installed?

The amount of customer commitments will determine when/if the gas lines are installed. If there is enough customer interest to do a project, we then have to go to the town/village and apply for permits which can take some time. Once we obtain permits, we can then schedule the job with our crews.

Will National Grid help me select a plumber?

Yes, please call **877-696-4743** to request a plumber from Value Plus Installers program. You are not obligated to use a Value Plus Installer.

What is an average cost of converting to gas?

Conversion costs vary depending on the work required in your home. You should contact a licensed plumber for an estimate.

Are there incentives to convert?

There are two incentive opportunities for converting to gas heat.

EQUIPMENT DISCOUNT PROGRAM

For more information, go to nationalgridus.com/long-island-ny-home/convert-to-natural-gas.

UPGRADE TO HIGH-EFFICIENCY EQUIPMENT

To see if you qualify for additional energy efficiency rebates, go to smartenergy-zone.com/nationalgridny.