# nationalgrid

# Residential electric heating and cooling rebates



Please submit online to receive rebate faster: ngrid.com/rirebates

## STANDARD REBATES

National Grid offers rebates for energy-efficient central air conditioning, central heat pump and mini-split heat pump systems. A licensed contractor must install the equipment in order to qualify for rebates (with the exception of smart thermostats, which may be self-installed by the customer). Only qualifying equipment models are eligible. See qualifying equipment and rebate amounts below.

Equipment Type	Delivery Method	Requirement*	Rebate
Central AC	Ducted	AHRI: SEER ≥ 16, EER ≥ 13	\$50 per ton
Central Heat Pump	Ducted	AHRI: SEER ≥ 15, HSPF ≥ 9	\$350 per ton
Mini-Split Heat Pump	Ducted or Mixed-Ducted	AHRI: SEER ≥ 15, HSPF ≥ 9	\$350 per ton
	Non-Ducted	NEEP**: SEER ≥ 15, HSPF ≥ 10, COP 1.75 at 5°F	\$150 per ton
Equipment Type		Requirement***	Rebate
ENERGY STAR® Smart	Thermostat	ENERGY STAR certified; Wireless connections must be enabled	\$75 each

# **ENHANCED REBATES**

National Grid offers an Enhanced Rebate for energy-efficient central and mini-split heat pumps installed in qualifying homes that heat primarily with **electric baseboard resistance heating**. To qualify for Enhanced Rebates, customer must meet the following prerequisites:

- 1. Valid National Grid customer must participate in a free EnergyWise Home Energy Assessment. To schedule, call 888-633-7947 and reference the Heat Pump Program for expedited scheduling.
- 2. Home must be fully insulated and weatherized, as recommended or verified through the EnergyWise Program.
- 3. Equipment must be installed by a program-approved contractor. Visit ngrid.com/ri-hvaccontractors
- 4. Existing heating system must be electric baseboard resistance heating.

Equipment Type	Delivery Method	Requirement*	Rebate
Central Heat Pump	Ducted	AHRI: SEER ≥ 15, HSPF ≥ 9	
Mini-Split Heat Pump	Ducted or Mixed-Ducted	AHRI: SEER ≥ 15, HSPF ≥ 9	\$1,250 per ton
	Non-Ducted NEEP**: SEER ≥ 15, HSPF ≥ 10, COP 1.75 at 5°F		

<sup>\*</sup>Mini-split heat pumps that only provide cooling are not eligible. SEER-Seasonal Energy Efficiency Ratio. EER-Energy Efficiency Ratio is a measure of instantaneous cooling efficiency. HSPF-Heating Seasonal Performance Factor is a ratio of an air source heat pump's heat output to electricity use over an average heating season. COP- Coefficient of Performance is a ratio of useful heating or cooling provided to work required. Rounding up of SEER/EER ratings is not acceptable.

<sup>\*\*</sup>For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org.

<sup>\*\*\*</sup>Limit two smart thermostats per account. Rebate amount cannot exceed purchase price.

### **TO APPLY**

#### **Standard Rebates**

- Verify that the equipment you will be installing qualifies for a rebate by consulting with a licensed contractor. Qualifying equipment is noted above.
- The equipment must be installed by a licensed installer at a property with an active National Grid residential electric account.

#### **Enhanced Rebates**

- This special offer is valid only for National Grid customers whose home heats primarily with **electric baseboard resistance heating**. Replacing old or failed electric heat pump systems **DOES NOT** qualify for the Enhanced Rebate. Homes must also be fully insulated and weatherized, as verified through the EnergyWise program. Valid National Grid customer must participate in a free EnergyWise Home Energy Assessment. To schedule, call 888-633-7947 and reference the Heat Pump Program for expedited scheduling. No-cost energy-saving improvements are available to households that meet certain income guidelines. For more information, call 401-351-1800 or your local Community Action Program (CAP) agency to get started. Or visit ngrid.com/ri-income
- Verify that the equipment you will be installing qualifies for a rebate by consulting with a <u>program-approved contractor</u>. Qualifying equipment is noted above.
- Equipment must be installed by a <u>program-approved contractor</u>, at a property with an active National Grid residential electric account.
- A list of <u>program-approved contractors</u> can be found at ngrid.com/riheatpump

Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date, or by January 31, 2023, whichever comes first.

IMPORTANT: Photocopy your entire submission for your records. You could be required to mail these photocopies. Offer valid on equipment purchased and installed between January 1, 2022 and December 31, 2022 (subject to funding availability). From the time the application is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. To review the status of your application, please contact us at 800-292-2032 or visit <a href="mailto:ngrid.com/rirebates">ngrid.com/rirebates</a>

Rebates are available to eligible residential electric customers only. One electric account number per form. Some restrictions may apply. Rebate offers are subject to change without notice. Please review Terms and Conditions.

Submit online at:

### ngrid.com/rirebates

or mail completed form with all required documents to: National Grid RI Electric Heating & Cooling Rebates P.O. Box 2528 Manchester, CT 06045

### Please make sure your invoice includes:

- Equipment installed
- · Quantity installed
- Installer name and address
- · Equipment and installation costs
- · Model number of indoor and outdoor equipment
- Manufacturer
- "Paid in full" or "zero balance"
- · Installation date and location
- · AHRI rated cooling capacity in tons
- For Enhanced Rebates, ACCA-approved Manual J load calculation. Contact your contractor to obtain a copy.
- For Enhanced Rebates, provide evidence of weatherization completion and/or energy audit results

CUSTOMER/ACCO	DUNT HOLDER INF	ORMATION	I — FORM MUS	ST BE COMPL	ETED IN	ITS ENTI	RETY	
EXISTING HEATING FUEL TYPE:	☐ ELECTRIC RESISTANCE	OIL	☐ PROPANE ☐ NATURAL			GAS		
ELECTRIC ACCOUNT NUMBER AT	INSTALLATION ADDRESS							
ACCOUNT HOLDER FIRST NAME		ACCOUNT	HOLDER LAST NAME					
INSTALL ADDRESS		CITY			STATE		ZIP	
EMAIL ADDRESS		I			PHONE		ı	
PAYEE INFORMAT	ION — ADDITIONAL PF	ROCESSING TIM	E MAY BE REQU	IRED IF ACCOU	JNT HOL	DER IS DIF	FERENT THAN PAYEE NAME	
PAYEE FIRST NAME/COMPANY NAM	ME (if different than above)	PAYEE LAS	ST NAME					
MAILING ADDRESS (if different than above)			CITY		STATE		ZIP	
EMAIL ADDRESS		<u> </u>			PHONE		I	
HOW DID YOU HEAR AE	OUT THIS PROGRAM:	(Choose the app	ropriate ballot box	<.)				
☐ PLUMBER OF CONTRACTOR	☐ ENERGY ASSESSMENT	☐ EQUIPMENT SI	QUIPMENT SUPPLIER		DE SHOW SALES RE		EP/ACCOUNT EXECUTIVE	
☐ PRINT ADVERTISING	☐ INTERNET	☐ RADIO/TV		☐ DIRECT MAIL/E	-MAIL OTHER			
☐ HOME ENERGY REPORT	☐ RHODE ISLAND ENERGY (	CHALLENGE: FIND YO	OUR FOUR!					
CONTRACTOR IN	FORMATION — THI	S INFORMATION	N MUST ALSO AF	PEAR ON THE	CONTRA	ACTOR INV	OICE	
CONTINACTOR	TOTIMATION — III		TIMOOT ALGO AI	T EATT ON THE	JOH III	AO FOIT IIV	0102	
CONTRACTOR COMPANY NAME		CONTACT	NAME					
STREET ADDRESS		CITY			STATE		ZIP	
EMAIL ADDRESS		1			PHONE		1	

CUSTOMER: Please sign the Work Completion and Rebate Validation section. It is required to validate your rebate submission.

□ New or additional ductwork and air conditioning

Pre-existing Fuel Type:	l Electric	□ Oil □ Propar	ne □Gas □No	one 🗆 Other			
Rebate type		Rebate Amount	Date Installed (mm/dd/yyyy)	AHRI* Reference Number	Number of Tons	Customer Reba (Rebate Amount x	
Standard Central AC		\$50 per ton					
Standard Central Heat Pump	)	\$350 per ton					
Standard Non-Ducted Mini-Split Heat Pump		\$150 per ton					
Standard Ducted/Mixed-Ducted Mini-Split Heat Pump		\$350 per ton					
Enhanced Heat Pump (check equipment type that applies)  Central Heat Pump Non-Ducted Mini-Split Heat Pump Ducted/Mixed-Ducted Mini-Split Heat Pump Enhanced Heat Pump (check equipment type that applies) Central Heat Pump Non-Ducted Mini-Split Heat Pump Ducted/Mixed-Ducted Mini-Split Heat Pump		- \$1,250 per ton					
Equipment	Rebate A		Date Installed	Manufacturer	Model I	Number	Total
ENERGY STAR Smart Thermostat	Up to \$75	(1	mm/dd/yyyy)				Rebate"
Thermostat installation composes your home have centrestant two smart thermostats per account two smart two sm	cal air condi nt. Rebate amou DN AND F ork. Attached are licensed contract residential electric	tioning?    Yes  Int cannot exceed purcha  REBATE VALI  Is copies of all receipts. I cor has installed the listed coustomers of National	DATION  pertify that all information ab energy-efficient equipment and. This rebate may not be	in accordance with Program ( e combined with any other utili	Guidelines and Terms and C ity or energy efficiency servic nstallations.	onditions as described or	n this form. This

NEW EQUIPMENT INSTALLED (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)

□ New construction □ Replacement system □ Adding cooling to existing ductwork □ Replacing failed equipment

# **TERMS AND CONDITIONS**

#### **ENERGY STAR EQUIPMENT REQUIREMENTS**

System Requirements—All rebated Heat Pump and Air Conditioning systems must be ENERGY STAR certified; listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI); and meet the program SEER, EER and HSPF requirements (see table on page 2). The A/C condenser and the evaporative coil must be new and replaced together. The condenser and coil are separate components in a split A/C or central heat pump system, but for rebate purposes, are considered one unit. For rebate purposes, the unit consists of outdoor condensers, indoor unit(s) and air handler(s). All units must have a thermostatic expansion valve (TXV) or electronic expansion valve (EXV) to qualify for rebate.

Sizing - Load calculation requires proper design temperatures for area. Unit installed must be within ½ ton of calculation.

**Proof of Purchase**—A copy of the customer's invoice itemizing the purchased equipment must accompany the rebate form. The invoice must indicate the equipment type, size, make, model, name of purchaser, installation date and location, date of purchase and total installed cost.

Information Sources to Verify ENERGY STAR Equipment—SEER and HSPF ratings for condenser, evaporator and air handler (if applicable) must be provided. The AHRI directory website at ahridirectory.org lists SEER and HSPF values; if you do not have internet access, please call 1-703-600-0384. AHRI also provides AHRI numbers. For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org.

#### **GENERAL REQUIREMENTS**

Time Limit—Qualifying units for equipment rebate must be purchased and installed between January 1, 2022 and December 31, 2022. Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date or by January 31, 2023, whichever comes first. Program is subject to change without prior notice, including rebate levels.

Geographic Requirements—Offers valid only for residential electric customers in Rhode Island.

Application Form—This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

Payments—From the time the application is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. If payee information is different from account holder information, additional processing time will be needed for payee verification.

Approval and Verification—National Grid reserves the right to verify and to have reasonable access to the residence to inspect the electric heating and cooling system installed prior to issuing rebates.

Tax Liability - National Grid will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement - National Grid does not endorse any particular contractor, manufacturer, dealer, materials, product, system design or technology in promoting these offers.

Warranties—NATIONAL GRID DOES NOT GUARANTEE THE PERFORMANCE OF INSTALLED EQUIPMENT EXPRESSLY OR IMPLICITLY. National Grid makes no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the electric heating and cooling equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Limitation of Liability—National Grid and the rebate administrator's liability is limited to paying the rebate specified. National Grid and the rebate administrator are not liable for: (1) the quality, safety, and/or installation of the equipment, including its fitness for any purpose; (2) the estimated energy savings of the equipment; (3) the workmanship of the installation contractor; and (4) any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Contractor Certification—Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements.

Smart Thermostats - Smart thermostats need to be connected to a Wi-Fi network. Limit two per household. Must provide receipt as proof of purchase.

Payments Assignable to a Third Party— (a) The Customer may request that the rebate be paid directly to a third party by so indicating on the rebate application. Notification of third-party payment will be sent to the Customer upon submission of the rebate application for the purpose of Customer confirmation. (b) If no payment choice is made, the Company will send the rebate payment directly to the Customer at the address indicated in the rebate application.

**ISO-NE Capacity Payments or Environmental Credits**—Customer agrees that the Energy Efficiency Program Provider (EEPP) has the unilateral right to apply for any ISO-NE capacity payments or environmental credits resulting from this energy efficiency project, and agrees not to file for such payments or credits either directly or indirectly. Contractors agree to provide the EEPP with such further documentation as the EEPP may request to confirm the EEPP's ownership of such benefits.

#### **ENHANCED REBATE REQUIREMENTS**

**Existing Heating System**—The Enhanced Rebate is only eligible for homes heated primarily by electric baseboard resistance heating. Replacing old or failed electric heat pump systems does not qualify for the Enhanced Rebate.

Program-Approved Contractors — Systems applying for the Enhanced Rebate must be installed by a RI HVAC program-approved contractor. A list of program-approved contractors can be found at ngrid.com/riheatpump

**Equipment Sizing**—Systems applying for the Enhanced Rebate must be properly sized according an ACCA-approved Manual J load calculation completed by a RI HVAC program-approved contractor.

Approval and Verification—Prior to receiving the Enhanced Rebate, every project must receive a Quality Control (QC) inspection from National Grid or their agents. Applicant must provide reasonable access for these QC inspections. No Enhanced Rebates will be paid until a passing QC inspection has been completed.