

FAQs	Notes/Details	Time of Use				Voluntary TOU		
Who are these rates designed for?	Both rates are designed for customers who can shift their electric use to off-peak time periods.	eg. Religious Establishments, Farms, Larger use premises				e.g. Residential customers, Electric Vehicle (EV) owners		
Is there a Basic Service Charge?	A charge to cover costs for meter reading, billing, equipment and maintenance. This charge is the same regardless of how much energy is used during the billing period.	Yes				Yes		
	Incremental Customer Charge	\$30.00				\$17.00		
		n/a				\$3.36 fee will be waived for VTOU customers that have proof of an electric vehicle at the residence as of 4/1/19		
What are the rate periods?	Time Frames	Dec - Feb	June - August	Sept - Nov	March - May	Delivery Rate Period	Commodity (Supply) Rate Period	
	On Peak	5pm-8pm weekdays	11am-5pm weekdays	All hours	All hours	7am-11pm	7am-11pm 0.07863 <small>See Note</small>	
	Off Peak	8pm-9am weekdays All hours on weekends including: 12/25 & 1/1	8pm-8am weekdays All hours on weekends including: 7/4	All hours	All hours	11pm-7am	11pm-7am 0.01092 <small>See Note</small>	
	Shoulder Peak	9am-5pm weekdays	8am-11am, 5pm-8pm weekdays	n/a	n/a	n/a	n/a	
	Super Peak	n/a	n/a	n/a	n/a	n/a	2pm-6pm (June-August) excluding weekends and holidays	
	What are the supply rates?		TOU Monthly Supply Rates				VTOU Monthly Supply Rates	
	How are customers billed?		TOU customers are billed for electricity based on kWh usage in the periods outlined in the above question - rates change monthly				SC1-VTOU customers are billed for electricity based on kWh usage in the periods outlined in the above question. Customers will be charged the lowest delivery and commodity rates during the off-peak period, higher deliver and commodity rates during the on-peak period, and the highest commodity rate during the super-peak period.	

<p>How much can a customer save on this rate?</p>	<p>Savings are contingent on the customer's ability to shift their use to off-peak time periods.</p>	<p>The Time of Use meter records the consumption as well as the time of day and season of the year in which it is used. The Time of Use rate will likely provide you with a savings if you use at least 2500 kwh/ month and can shift 80% of your electric usage to off peak/off season periods</p>	<p>Each customer's savings will vary based on factors such as the number of EV miles driven, percent of EV home charging, time the vehicle charges (e.g. on-peak, off-peak, super-peak) and the ability to shift other equipment in the home to off-peak.</p>
<p>Can I opt into this rate if I am with an ESCo?</p>		<p>Yes</p>	<p>For example, a household using 650 kWh per month and 360 kWh per month for off-peak EV charging (approximately 12,000 miles per year) is estimated to save approximately \$175 per year.</p>
<p>What if I end up paying more on the SC-1 VTOU rate than the SC-1 standard rate?</p>	<p>FAQ specific to VTOU only</p>	<p>n/a</p>	<p>Yes. Customers will be charged the applicable on-peak and off-peak delivery rates and supply will continue to be billed in accordance with the terms of your ESCo agreement.</p>
			<p>You cannot be enrolled with an ESCo if you want/have the comparison rate.</p>
			<p>Available for 1st time customers enrolling in rate. You must provide National Grid with a copy of the EV vehicle registration at your residence. Commodity supply is provided by National Grid, not an ESCo.. If 12 month contract is broken the comparison rate is terminated and no credit will be awarded, if applicable.</p>
			<p>Customers have the option of receiving a one-time comparison of one year of charges on the SC-1 VTOU services versus the SC-1 standard tariff. The comparison is based on the 12-month period beginning with the bill period following the Company's receipt of vehicle registration. If you would have paid less on the SC-1 standard rate, excluding the balance of ESRM charge, then the Company will provide you with a one-time bill credit for the difference.</p>
			<p>Copy of NYS vehicle registration required for Comparison rate</p>

How do I enroll in the Comparison Rate?	FAQ specific to VTOU only	n/a	Registration and CSS address must match. If company vehicle, Registration name and customer name must match. (Comparison rate can only be added to one account if customer has multiple VTOU accounts)
Is there a minimum amount of time to stay on the SC-1 VTOU rate?	Contract	Yes. Customers are required to stay on the rate for one year. At the end of the year customers can opt to move back to an SC-1 Standard tariff rate.	Yes. Customers are required to stay on the rate for one year. At the end of the year customers can opt to move back to an SC-1 Standard tariff rate.
		Verbal agreement required (paper is accepted still)	Paper Application Required
Do customers need a special meter?		Yes	Yes
How do I sign up for SC-1 VTOU?	Website	https://www.nationalgridus.com/Upstate-NY-Home/Rates/Service-Rates	https://www.nationalgridus.com/media/pdfs/resi-ways-to-save/vtou-customer-enrollment-
	Email	n/a	VTOU@nationalgrid.com
Does NG have a TOU or an EV charging rate for MA and RI?	Massachusetts Electric	https://www.nationalgridus.com/MA-Home/Rates/Service-Rates	National Grid at this time does not have an EV charging rate for MA and RI customers.
	Rhode Island Electric	n/a	

Note: Rates shown for Voluntary TOU are effective April 1, 2021