Please complete the following sections to prepare for a power outage.

**Emergency Phone Numbers**
Dial 911 if service is available in your area.

- Local Fire Department
- Ambulance Service
- Medical Equipment Supplier
- Physician

**Automated Outage Reporting Service**
800-867-5222

**Customer Service**
800-642-4272

**National Grid Website**
www1.nationalgridus.com

**Other Phone Numbers**

- American Red Cross Chapter
- Taxi Service
- Hospital or Healthcare Facility

Name and telephone number of persons to contact in the event of an emergency:

Other Important Numbers: ___________________________

**Preparing for a Power Outage Emergency**

- I have enough canned food, a manual can opener and bottled water always on hand.
- I have another source for heating my home during cool or cold weather.
- I have another source for cooling my home during hot weather.
- If I have an electrically operated garage door, I know how to open it manually.
- If I lose phone service, I have a hard-wired or cellular (not cordless) phone for backup.
- If I have been provided with backup equipment, I have been properly instructed on its operation.
- I have asked my medical equipment supplier about emergency services and know what those services are.
- I have conducted an emergency drill in my home.
- I have a battery-operated radio, a flashlight and batteries always available.
Coping with a Power Outage

Stay Informed
For information about the expected length of a power outage:
- Call our automated ONCall Outage Line at 800-867-5222.
- Call our Customer Service at 800-642-4272 to speak to a representative.
- Visit our website at www1.nationalgridus.com.
- Listen to your local radio station for outage information and updates, including estimates on when your power will be restored.

Leaving Your Home
Determine whether you will leave your home based on your situation and the expected length of the outage. Consider the following guidelines to help make the proper arrangements.

If I choose to leave my home, I will go to:

- [ ] Family Member
- [ ] Friend
- [ ] Local Shelter (when available)
- [ ] Hotel
- [ ] Healthcare Facility
- [ ] Other

Before leaving, I have:

- [ ] Packed appropriate clothing and personal care items.
- [ ] Packed prescriptions and other medical necessities.
- [ ] Packed personal identification and medical insurance cards.
- [ ] Contacted family or friends as needed.
- [ ] Closed windows and doors, disconnected equipment or appliances and locked my home.

If you need help completing your Personal Emergency Action Planner, call 800-642-4272

Destination

Address

Telephone Number

Name and Number of Transportation Provider