

Meter Upgrade – Additional Meter Request

Notice: Form must be signed on reverse side in order to be processed

Customer Information			
Name:			
Address:	City:	State:	Zip Code:
Phone:	Email:		
Plumber/Installer's Information			
Business Name:		Contact Person:	
Phone:		Email:	

Complete this section only if you are requesting a meter upgrade for a single meter - 1 Family

Existing BTU load:	1A.	Existing meter size:	
BTU load you are adding:	1B.	Are you installing a generator?	<input type="checkbox"/> YES <input type="checkbox"/> NO
ADD UP HIGHLIGHTED FIELD FOR TOTAL LOAD = 1A+1B		Are you installing a pool heater?	<input type="checkbox"/> YES <input type="checkbox"/> NO:

Complete this section only if you are requesting additional meter - Multi-Family

Existing gas equipment at premise now					BTU Load	Meter Size
	Generator	Tankless Water	Home Heat System	Other		
<i>Example:</i>	<i>No</i>	<i>No</i>	<i>Yes</i>		<i>180,000</i>	<i>250</i>
Unit/Apt 1						
Unit/Apt 2						
Unit/Apt 3						
Unit/Apt 4						
Unit/Apt 5						
Total Existing BTU load at premise now:					2A.	
New gas equipment you are installing						
<i>Example:</i>	<i>Yes</i>	<i>No</i>	<i>Existing</i>	<i>Pool Heater</i>	<i>800,000</i>	SHADED SECTION TO BE COMPLETED BY NATIONAL GRID
Unit/Apt 1						
Unit/Apt 2						
Unit/Apt 3						
Unit/Apt 4						
Unit/Apt 5						
Total Existing BTU load at premise now:					2B.	
ADD UP HIGHLIGHTED FIELD FOR TOTAL LOAD FOR MULTI FAMILY HOME = 2A+2B						

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TERMS AND CONDITIONS

Please Note: Some new gas appliances may not operate properly on a Low-Pressure System if the meter and/or service line are not sized properly. Failure to deliver the minimum amount of the manufacturer’s required Water Column may result in product failure/emergency shutdown.

1. Customer must provide an accurate BTU load for all appliances, either existing or awaiting to be installed. We strongly encourage you to consult with your plumber or the contractor who is installing the new equipment to ensure the loads are correct.
2. A pressure drop calculation will be performed to ensure your existing service line has the capacity to safely operate your gas appliances. In the event your service line does not pass the pressure drop calculation, a new, larger gas line will need to be installed before we can initiate a meter upgrade(s). This process may require National Grid to obtain a permit to excavate in the street and install a new service line from the main line to your house. The amount of time this takes can vary depending on the type of permit we need to obtain (City/Town permit vs. State/D.O.T. permit).
3. In the event you do need a new service line, a customer connections representative will contact you and advise you of the process along with any pricing information that may be required.
4. If your current service line is capable of handling the meter upgrade(s) you have requested, please allow 3-5 business days for us to process your information and create a work order to be sent to the field.
5. Please sign and date the form below and email it to:

Addedloadrequest-CFgas@nationalgrid.com

Customer Signature: _____ Date _____

Contractor/Plumber Signature _____ Date _____